# mindville

# Get More Out of Jira with Insight

Boost your productivity in Jira with unparalleled asset management, IT service management, automation, reports, and more.

## ITSM
Schema

Hardware
- Host (17)
- Hardware D

Business Servi

Equipment
- Computers
  - IP Addr
  - Softwar

Meta info

## People
Schema

Organization
- Deparments (7)
- Employees (23)
- Roles (18)
- Trainings (7)
- Orientations (4)
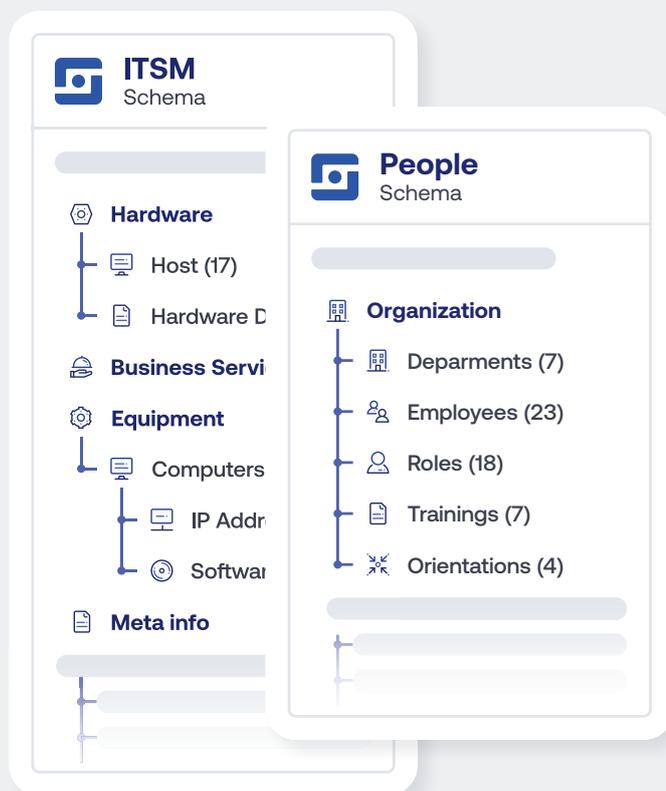
## Experience the rich feature set of Insight, right inside Jira.

- Use Insight custom fields to make crucial data available in Jira issues.
- Experience powerful business intelligence capabilities. Use built-in reports, create your own or design new report types.
- Leverage sophisticated automation capabilities to update assets, Jira issues and external systems.
- Visualize dependencies and assess impact instantly using multiple graph functions.
- .. and more

# The Insight features that make your life easier

## Custom asset inventorie CMDB
Build custom inventories of any asset that matters to you, whether it's services, hardware, software, people, facilities, and more. These can be used to support service management practices like ESM, ITSM, HR, and FM.



## Attributes
Paint a detailed picture of all your assets with an unlimited number of assignable attributes and references. This allows you to map your asset structures accurately and visualize all your dependencies at a glance.
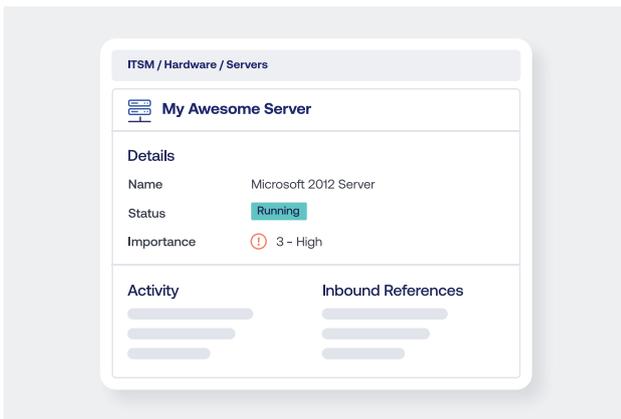


## Custom fields in requests
Deploy custom fields in Jira requests that empower end users to provide detailed issue information. This greatly reduces ticket misrouting and overall resolution time for your services teams.

## Graphical view
View different asset dependencies and easily assess the impact of those relationships at a glance with our graphical view. It puts crucial asset information at your fingertips, wherever and whenever you need it.
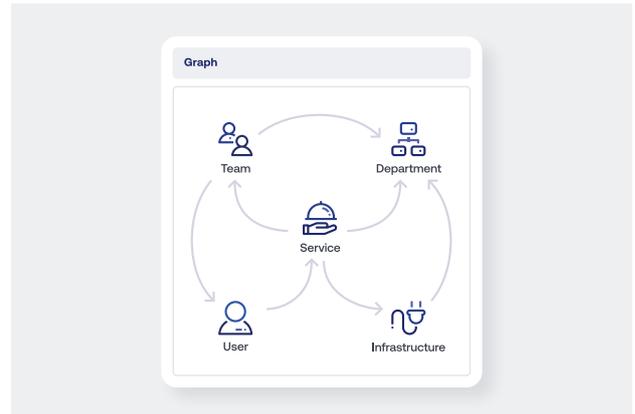


## Automation
Define automation rules to quickly resolve issues and so much more. Once specific conditions are met, you can create or update an asset and issue, send notifications, run a script and much more.

## Reports
Build informative, up-to-date reports on areas like efficiency, cost, and performance. Their insights can help inform your decision-making and how to optimize your processes.
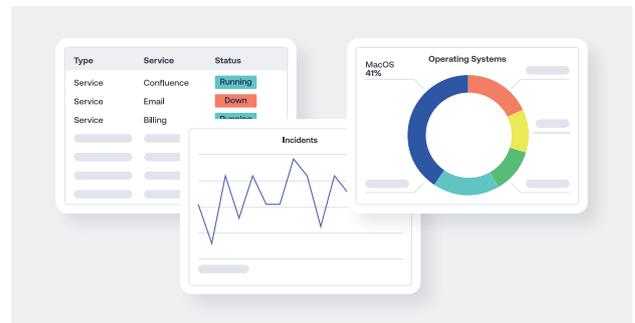


## Imports & API
Import data in a variety of formats, including CSV, JSON, LDAP, and database. We also offer integrations with many of the most popular cloud platforms, such as Google Cloud, AWS, Azure and many more.