

# Reducing a 3-month timeline to 30 days

Lucid's Cloud migration story

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 **Lucid**



**O X A L I S**

# Agenda



Why move  
to Cloud



Accelerate  
the timeline



Effective  
change  
management



Further your  
mission

# Agenda



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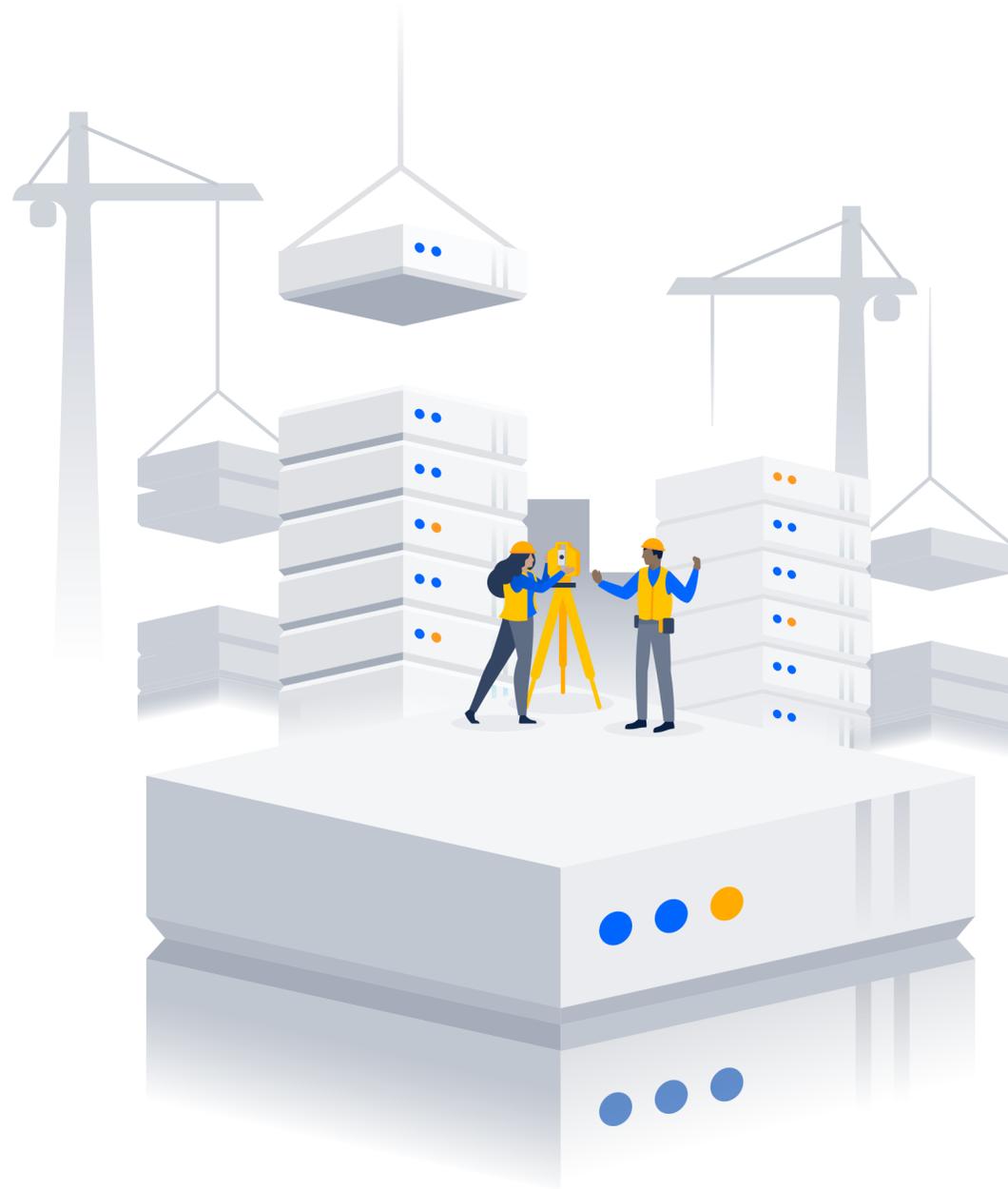


Effective  
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# Adoption of Atlassian on-premise



 Jira Software

 Confluence

# The need to move to **Atlassian Cloud**



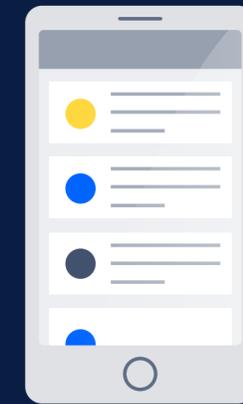
## **SaaS is industry standard**

Server-based tools more expensive and difficult to maintain



## **Eat our own dogfood**

Experience our own apps the way our customers do



## **Improve user experience**

Improve remote user access and security

**WHAT WOULD IT  
TAKE TO DO IT IN  
2 WEEKS?**

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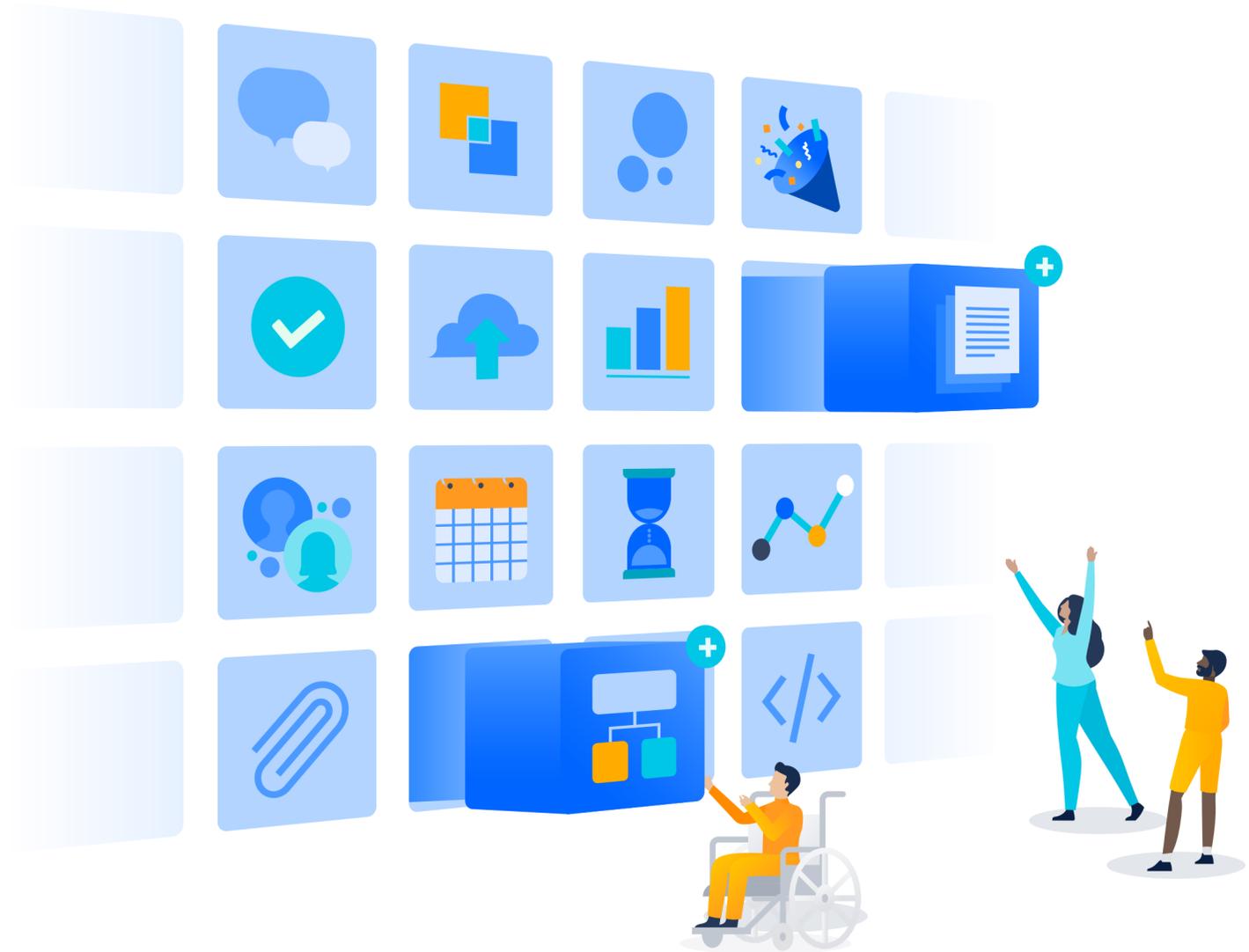
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# 3-6 MONTH TIMELINE

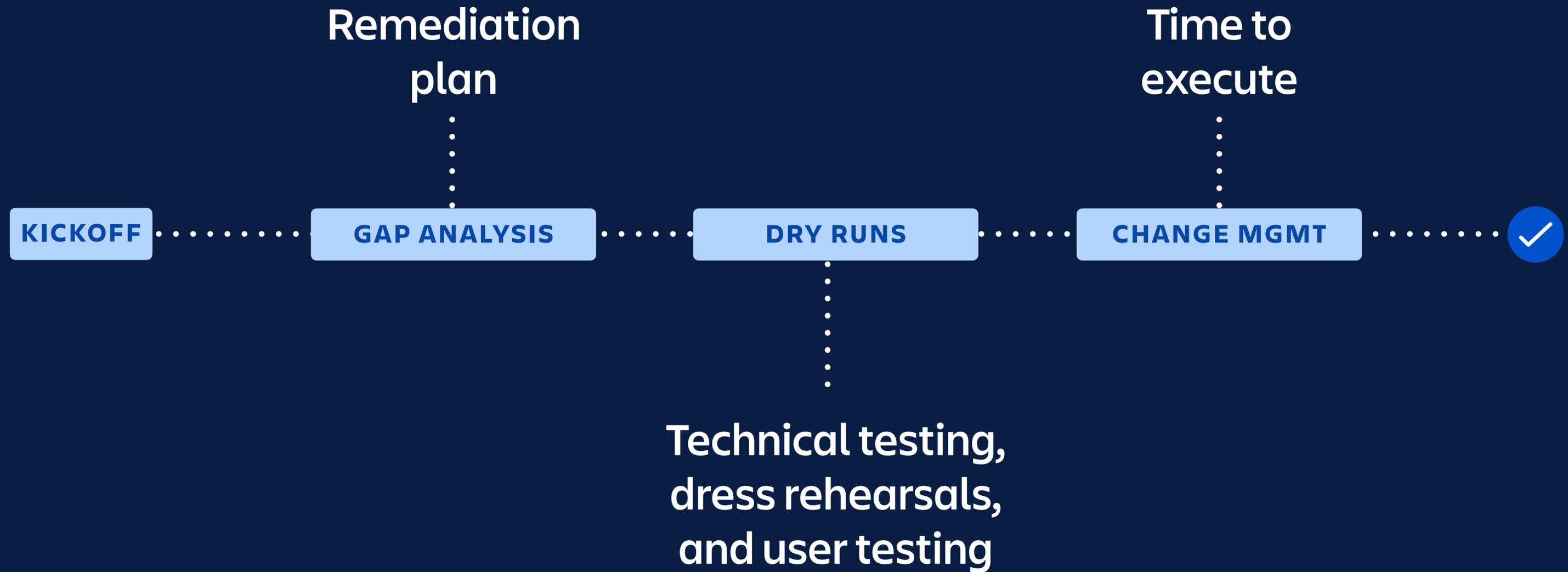




Getting on Cloud  
was more  
important than  
on-premise parity.

**WHAT WOULD IT  
TAKE TO DO IT IN  
2 WEEKS?**

# 30-DAY TIMELINE



# Focus on what matters



Identify unnecessary  
plug-ins and tech debt



Leverage expert  
resources



Test, test, test, and  
test again



Cultivate stakeholder  
buy-in

# Agenda



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# Change Management

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## Create a vision

Identify advocates  
& skeptics

Test and  
communicate  
early

## Build internal excitement

Talk about new features and capabilities:

- Cloud-only product features
- Cloud apps
- Mobile apps and access without VPN

## Convey what migration means

Don't just say, 'Now you're using Cloud.' How will the end employee's day-to-day change?

# Change Management

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Create a vision

Identify advocates & skeptics

Test and communicate early

## Go across the org

We enlisted about 20 testers from across the organization, so Engineering could see how the Cloud environment worked for various use cases.

## Use champions to win over skeptics

Having a wide range of testers helped convey excitement, and the less frequent users and skeptics were great at pointing out technical deficiencies.

# Change Management

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Create a vision

Identify advocates  
& skeptics

Test and  
communicate  
early

## Plan your dress rehearsals

Oxalis has developed a methodology using migration dry runs paired with User Testing to help socialize the differences between Atlassian's on-prem and Cloud deployments.

## Leverage expert and internal resources

Take the best resources from Atlassian, Solution Partners, and your company's internal documentation to clearly communicate what to expect ahead of time.



The migration itself was completed within a weekend.

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# Already seeing benefits of Atlassian Cloud



## Elevated IT impact

Time spent on maintenance goes towards new initiatives



## Stress-free weekends

Atlassian takes on security and patches vulnerabilities



## Happy employees

New features and fewer interruptions

## TIME SAVINGS

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One SRE saved  
25% of time in a  
week after moving  
to Atlassian Cloud



“

When I first heard we were moving to Atlassian Cloud, I was worried how it would impact my existing data and workflow. Now I can't even remember a time before we were on Cloud.”

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**EMMA REECE**

**SENIOR QUALITY ASSURANCE SPECIALIST**



The Jira Software interface is better, and the experience is smoother. Advanced Roadmaps are a game-changer too. As priorities change, we can update our plans on the fly and better track if we're ready for releases.”

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**CHANCE RAMEY**  
**PRODUCT MANAGER**



Questions?