ATLASSIAN team'22

Collaboration, Confluence, and Hyper-growth

A Journey

Chase Doelling
Principal Strategist , JumpCloud

COLLABORATION IS
THE CORNERSTONE
TO INNOVATION

COLLABORATION IS
THE CORNERSTONE
TO IDEATION

COLLABORATION IS
THE CORNERSTONE
TO INVENTION

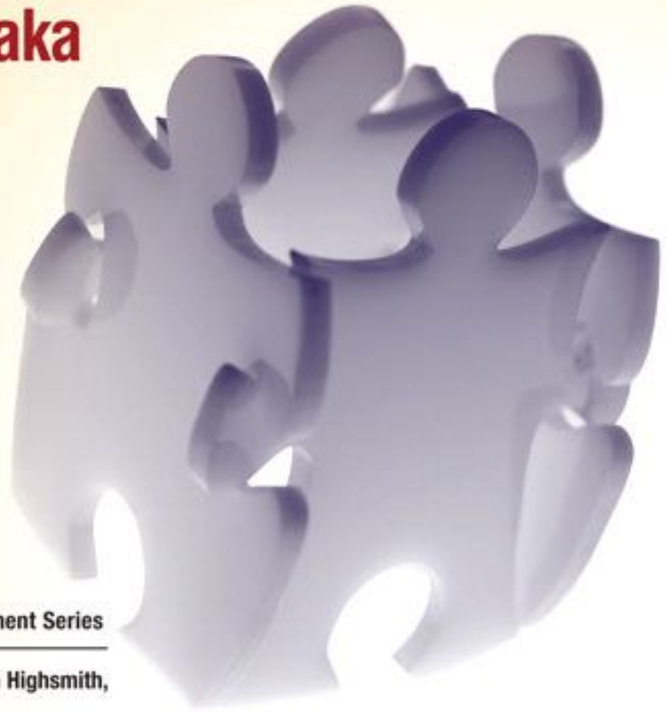
COLLABORATION IS
THE CORNERSTONE
TO IRRITATION

COLLABORATION IS
THE CORNERSTONE
TO INNOVATION

Collaboration Explained

Facilitation Skills for Software Project Leaders

Jean Tabaka

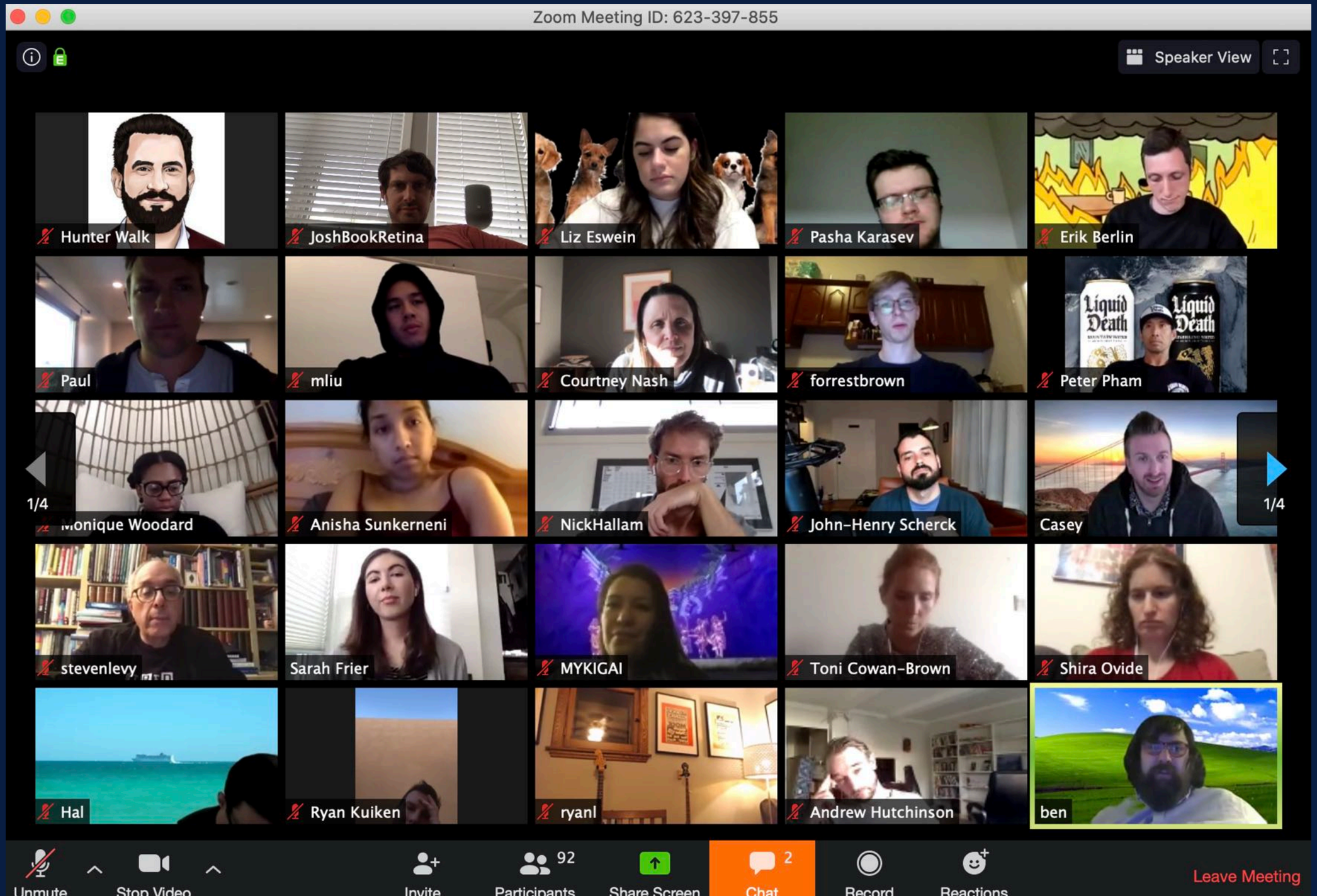


Agile Software Development Series

Alistair Cockburn and Jim Highsmith,
Series Editors

In progress
Sync with design team
April 15
3
+ Add another card
JM
MK
GR
FB
DC

SHARED GOAL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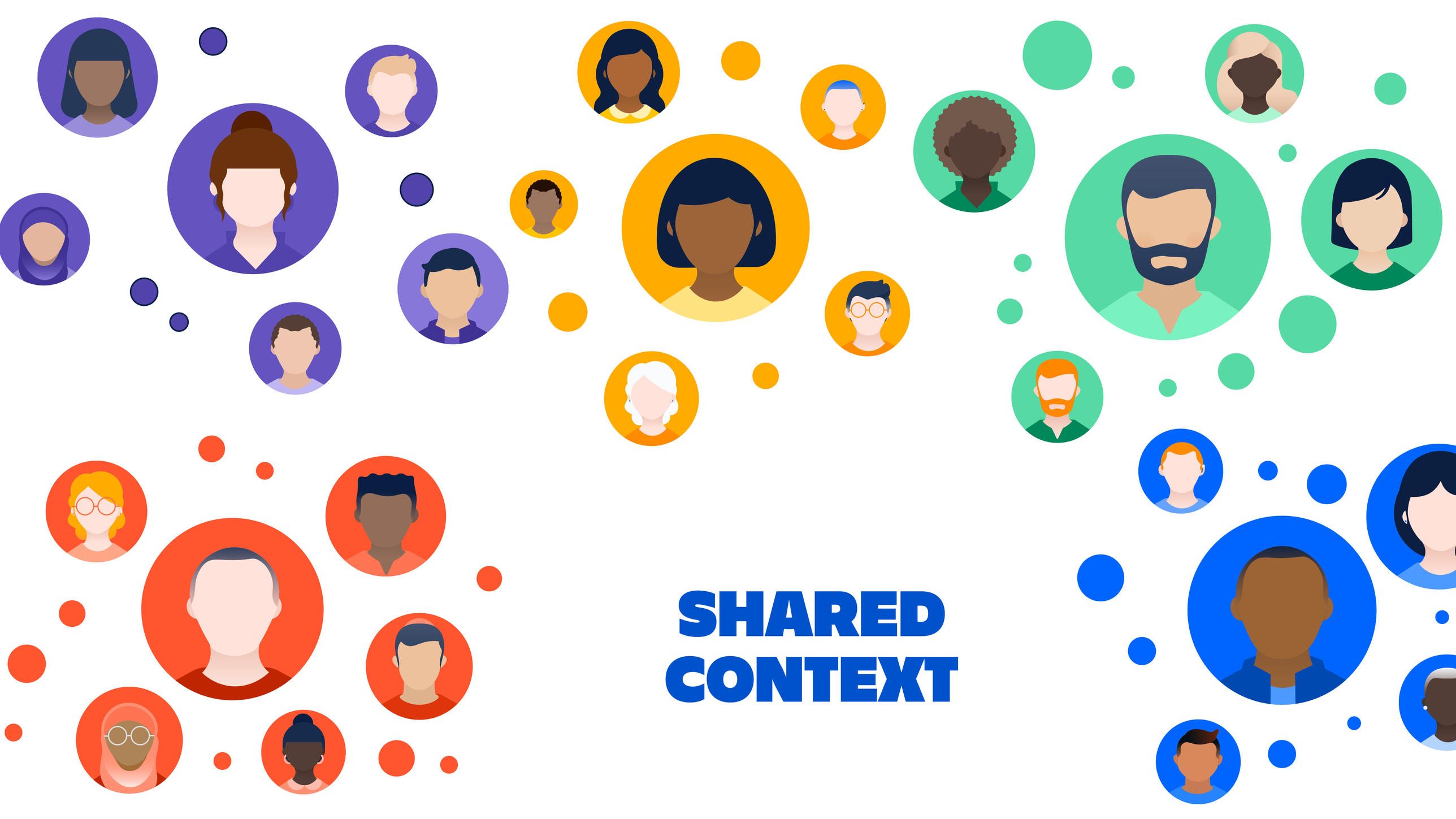
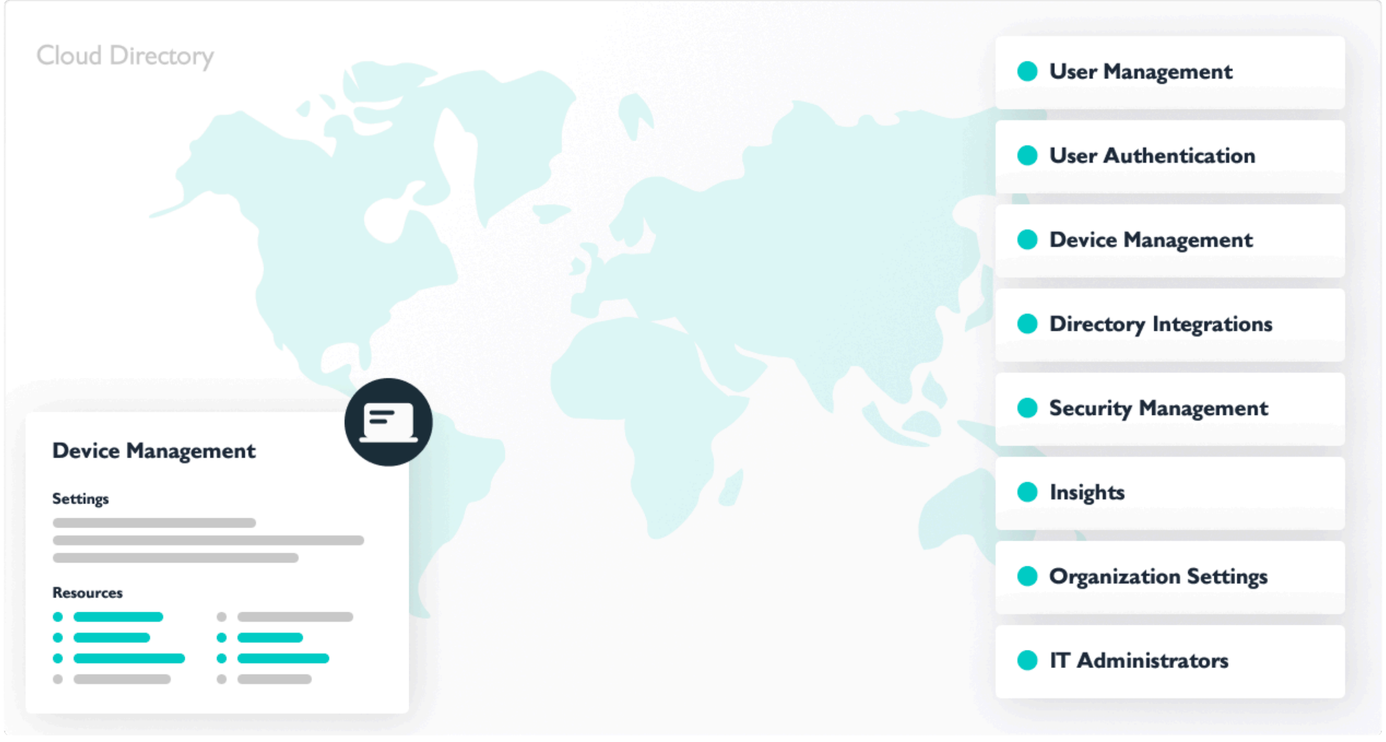
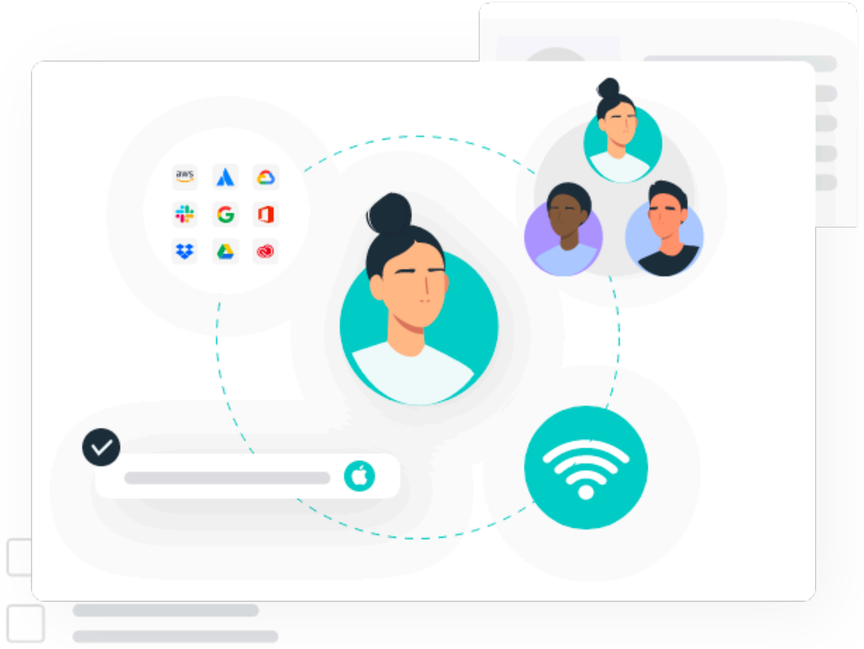
Speaker View
Hunter Walk
JoshBookRetina
Liz Eswein
Pasha Karasev
Erik Berlin
Paul
mliu
Courtney Nash
forrestbrown
Peter Pham
1/4
Monique Woodard
Anisha Sunkerneni
NickHallam
John-Henry Scherck
Casey
1/4
stevenlevy
Sarah Frier
MYKIGAI
Toni Cowan-Brown
Shira Ovide
Hal
Ryan Kuiken
ryanl
Andrew Hutchinson
ben
Unmute
Stop Video
Invite
Participants
92
Share Screen
Chat
2
Record
Reactions
Leave Meeting

SHARED GOAL


SHARED
CONTEXT


Cloud Directory
User Management
User Authentication
Device Management
Directory Integrations
Security Management
Insights
Organization Settings
IT Administrators
Device Management
Settings
Resources



Cloud Directory

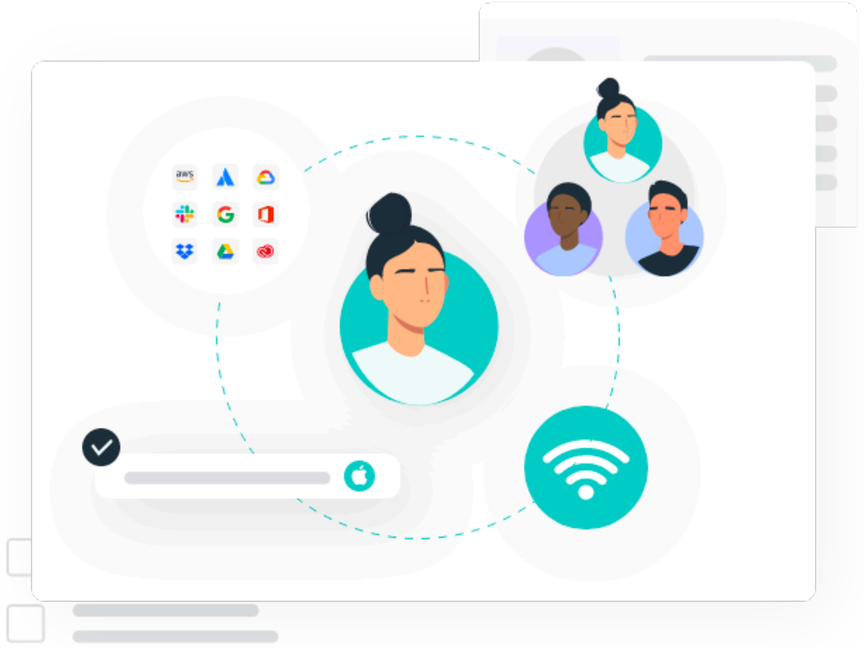
- User Management
- User Authentication
- Device Management
- Directory Integrations
- Security Management
- Insights
- Organization Settings
- IT Administrators

Device Management

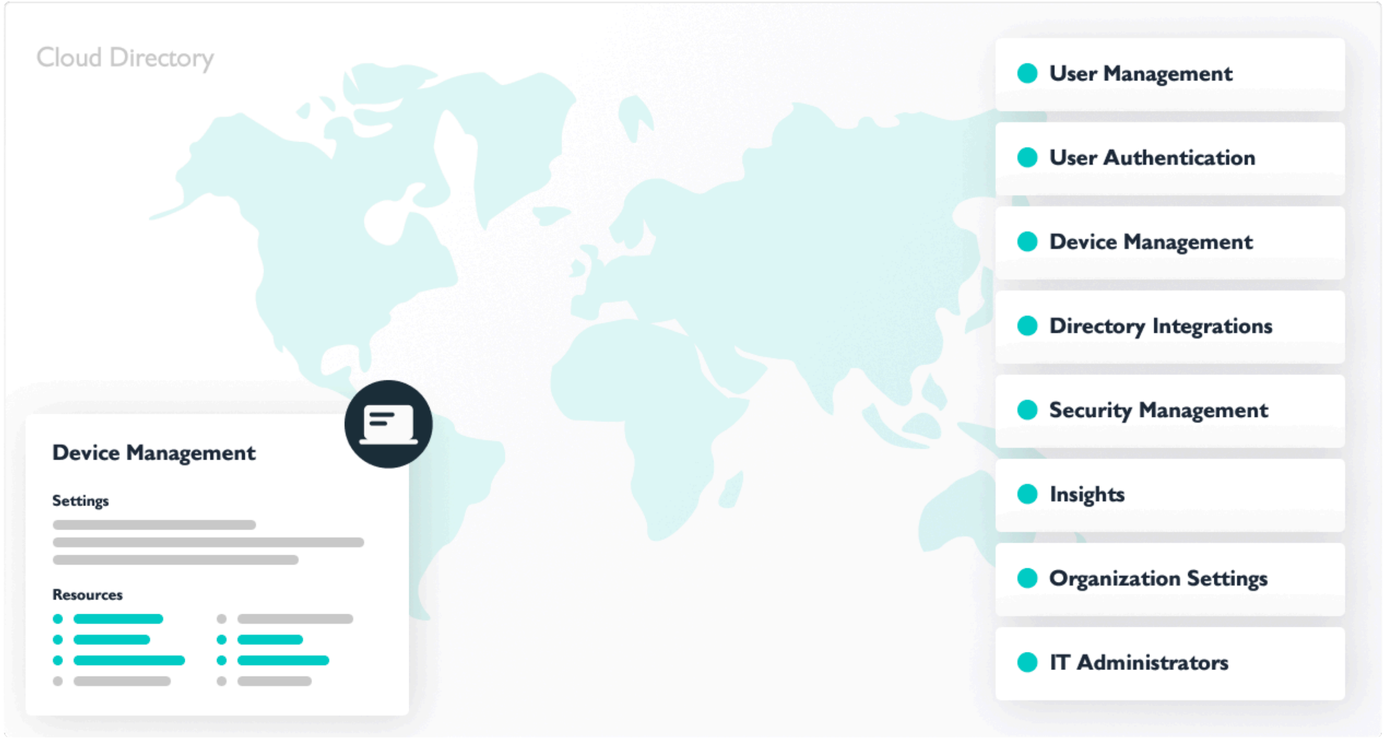
Settings

Resources

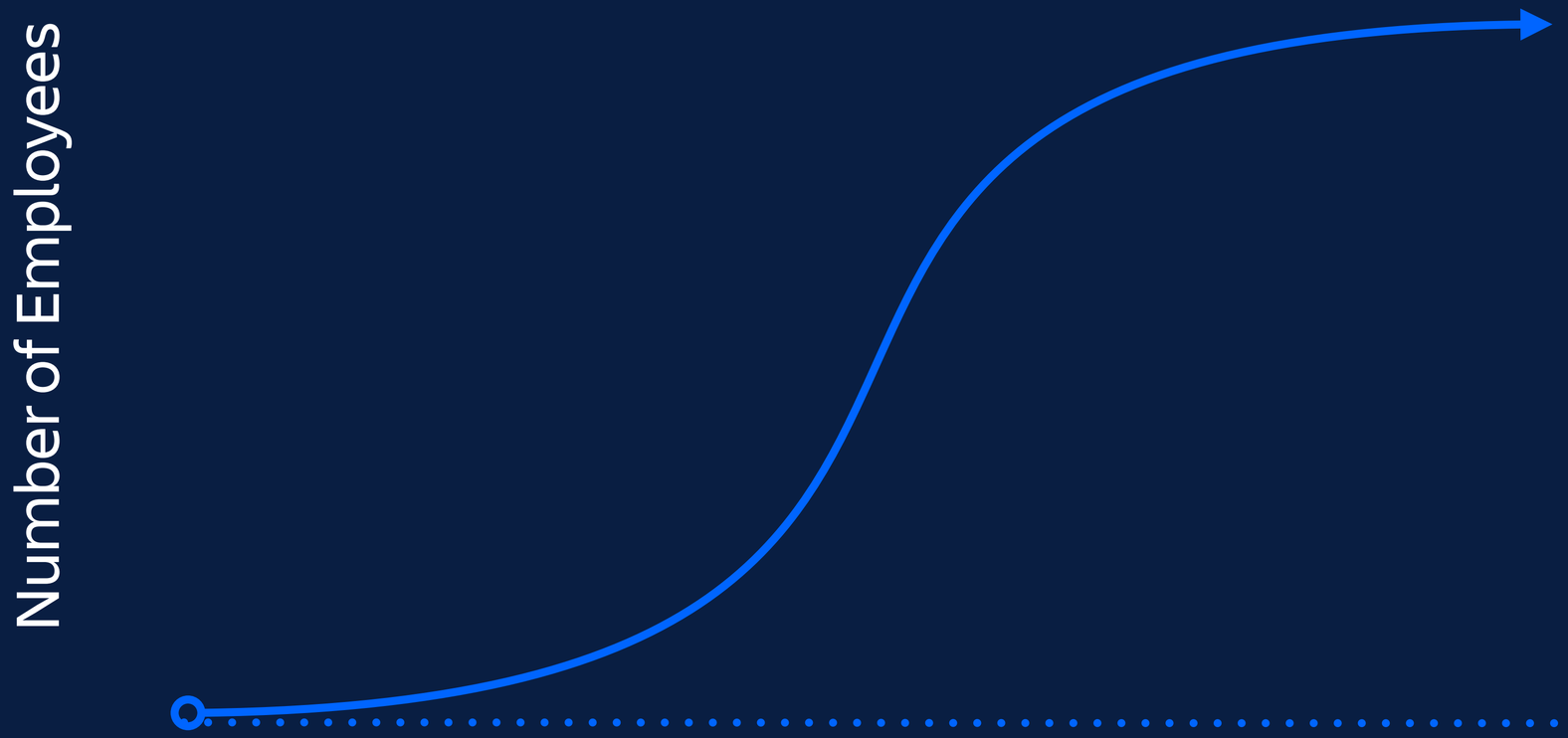
JumpCloud raises $75M Series E as cloud directory service thrives during pandemic

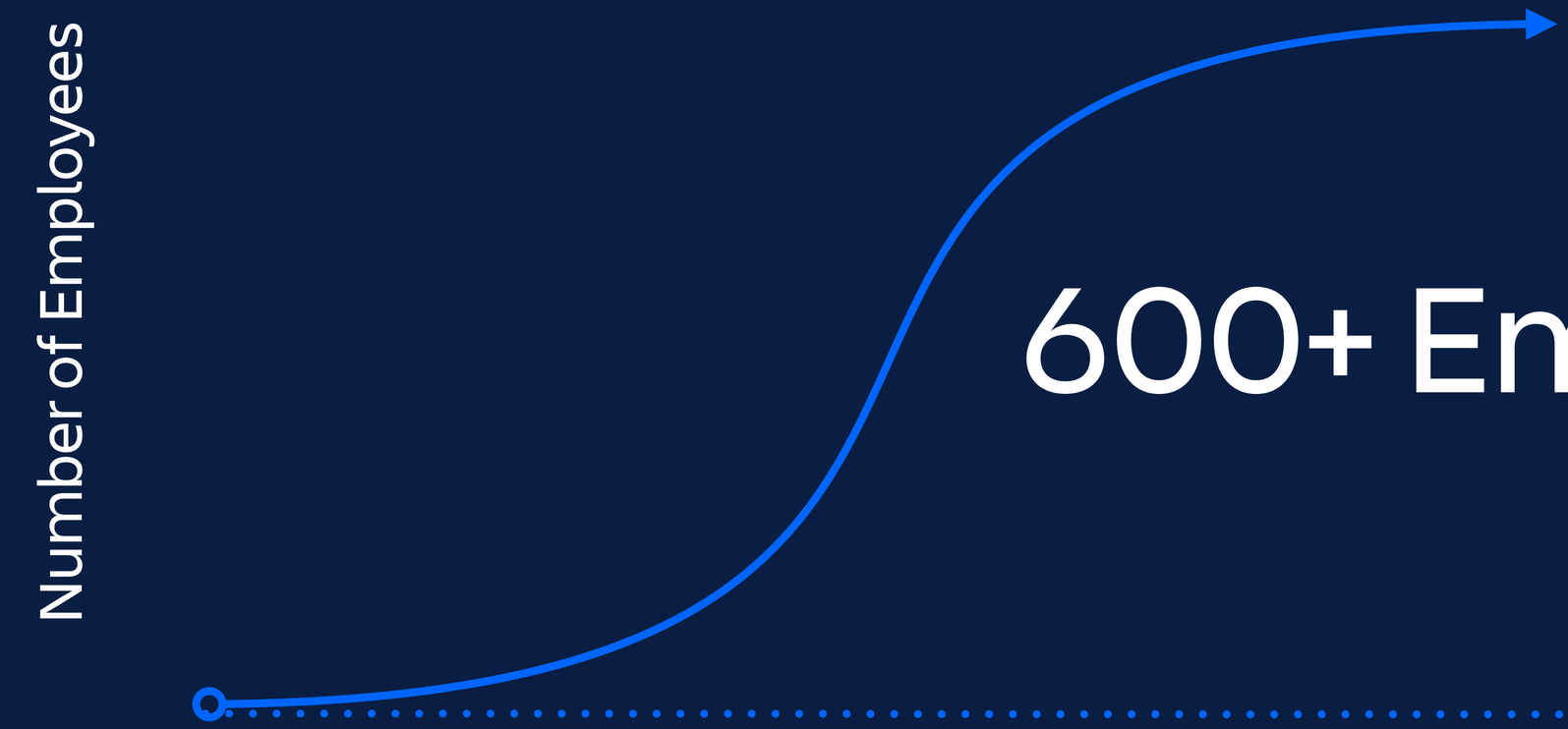


JumpCloud raises $159M on $2.56B valuation for cloud directory tool



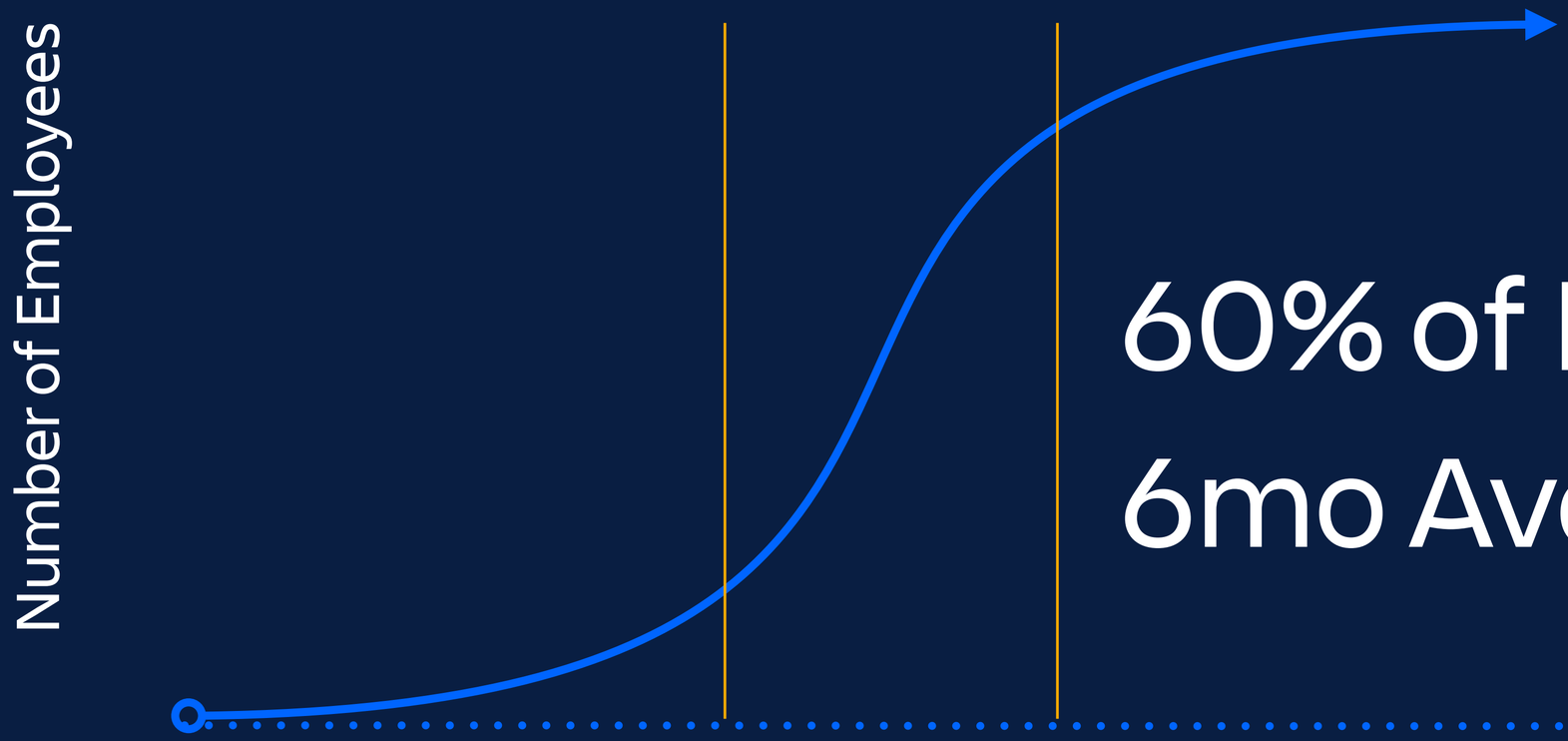
Number of Employees


Number of Employees



600+ Employees

1000+ Employees



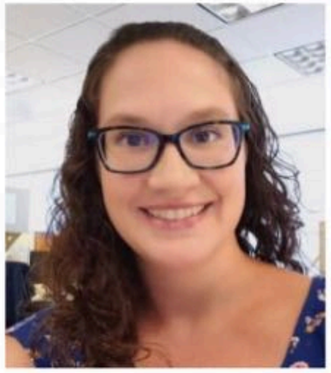
60% of Employees

6mo Ave

Meet the Team!

Jin Lim

Asset Inventory Service (AIS)

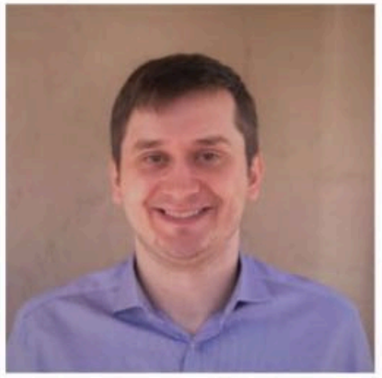


Katrina Johnson

Homepage & Alerts

Nabeel Sayed

Directory Insights, Events



Vit Sivetskiy

Cloud Insights (CI)

Derek Johnson

Data Platform, Reporting Service, SLO and Metrics

Karthik Rajasekaran

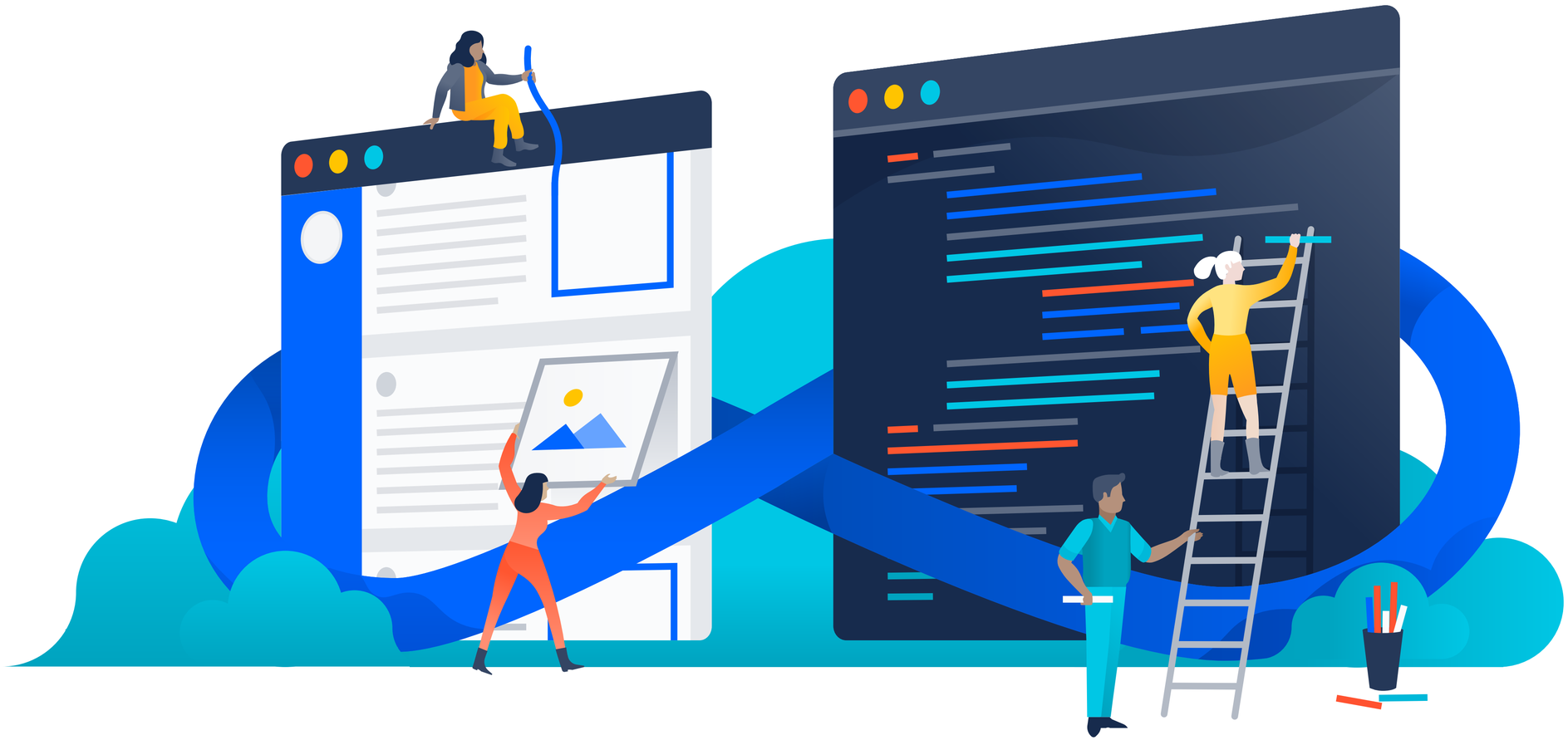
Data Query Builder (QB)

Sundar Jayashekar

Team lead

Brand new team
Median tenure = 3 months!

Product Led Growth



115

Features Last Year

A FEATURE

2-3

DAYS

CRAZY SAUCE

PRODUCT

PRODUCT

EVERYONE ELSE

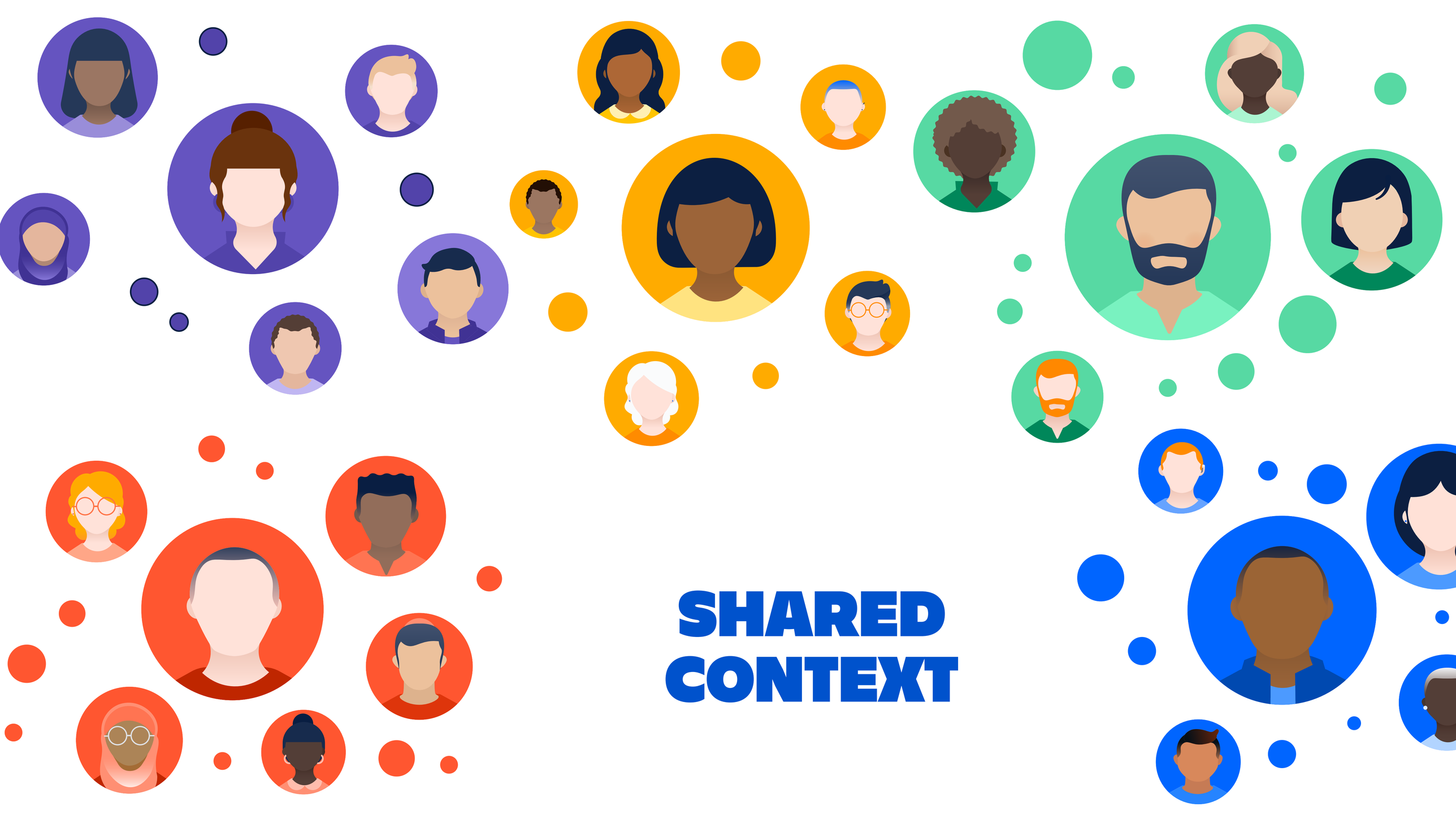
ATLASSIAN team'22

We're here to tell the story!

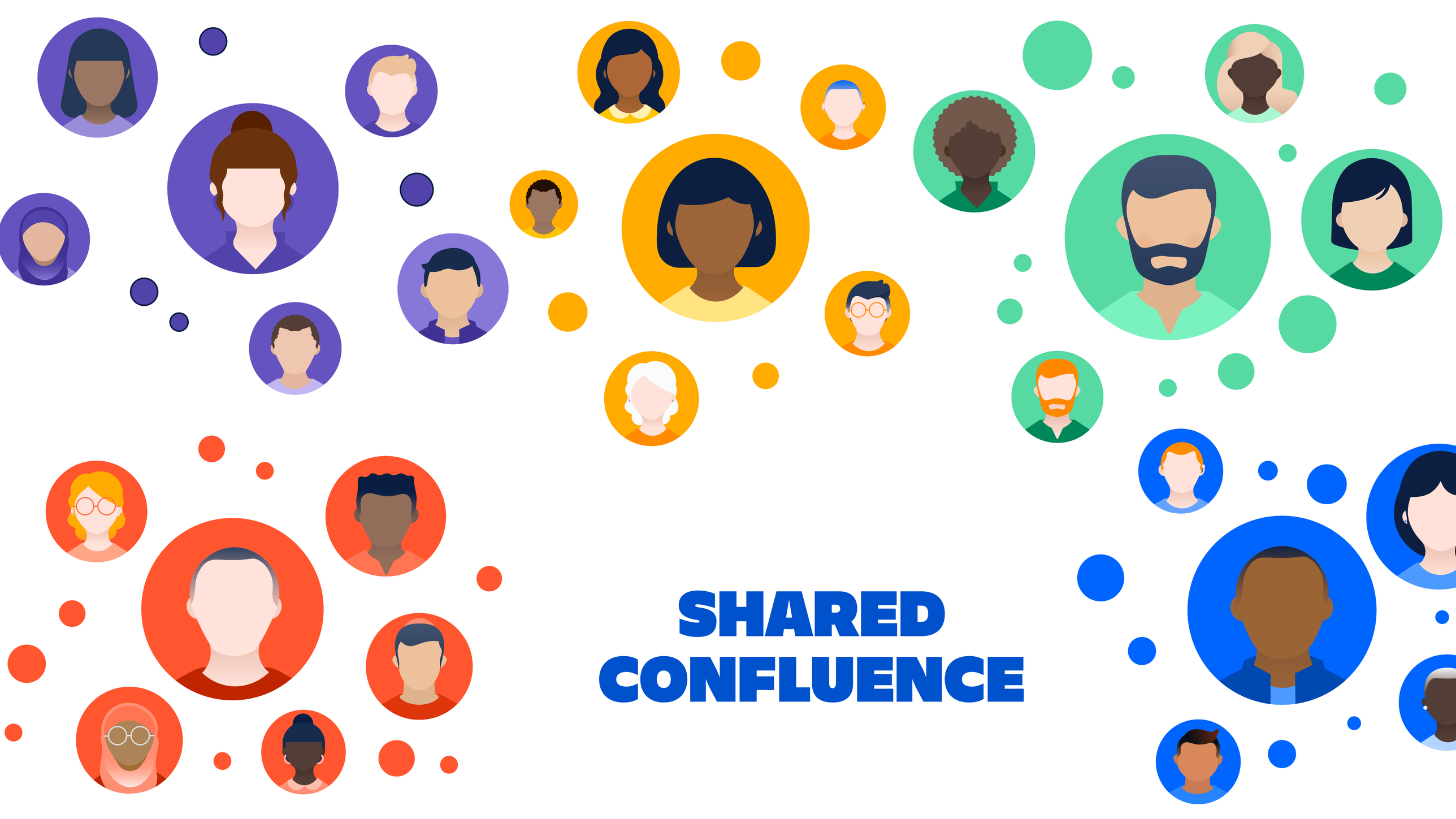
We made it! Right?

Chase Doelling
Principal Strategist , JumpCloud

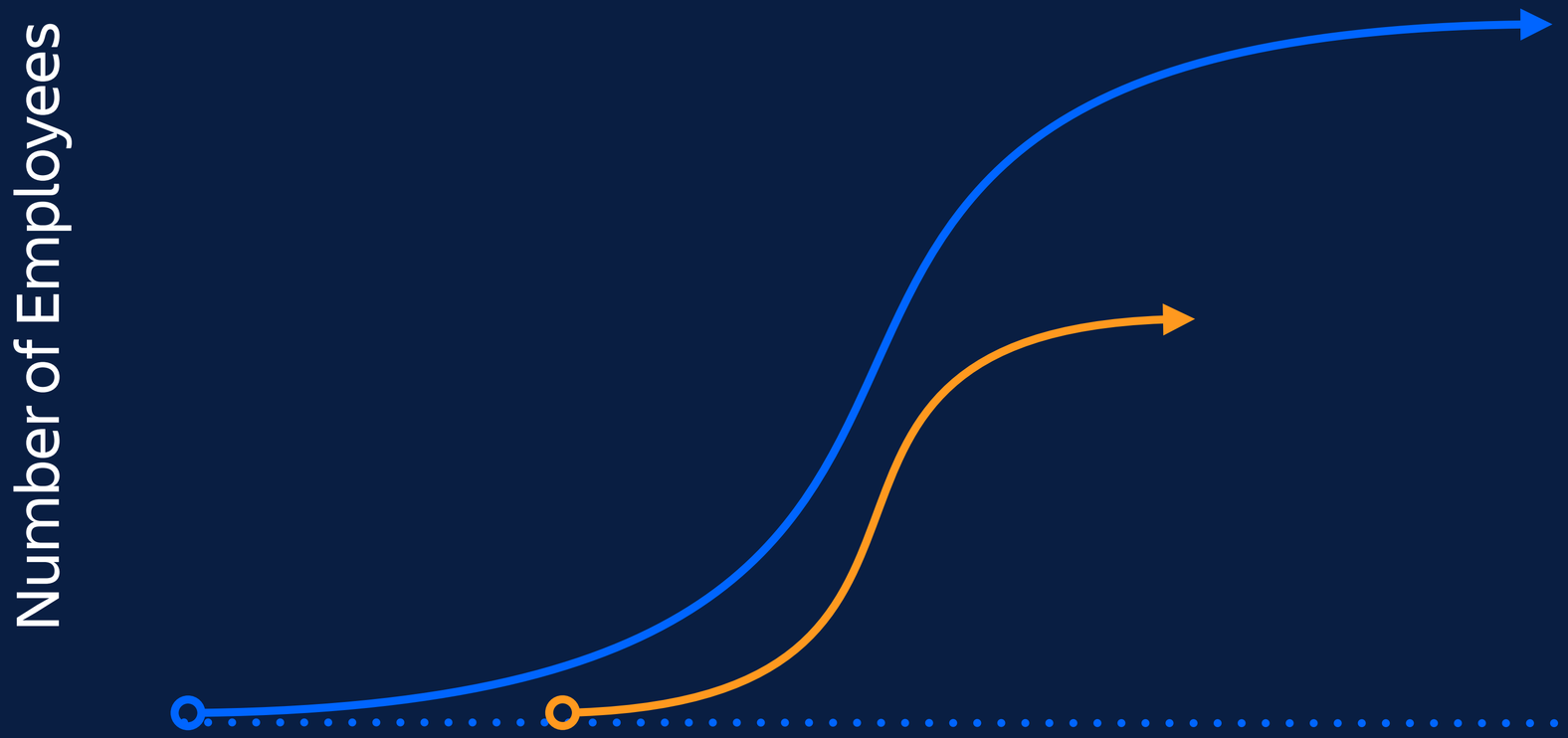
How did we deliver
and enable all that
stuff?

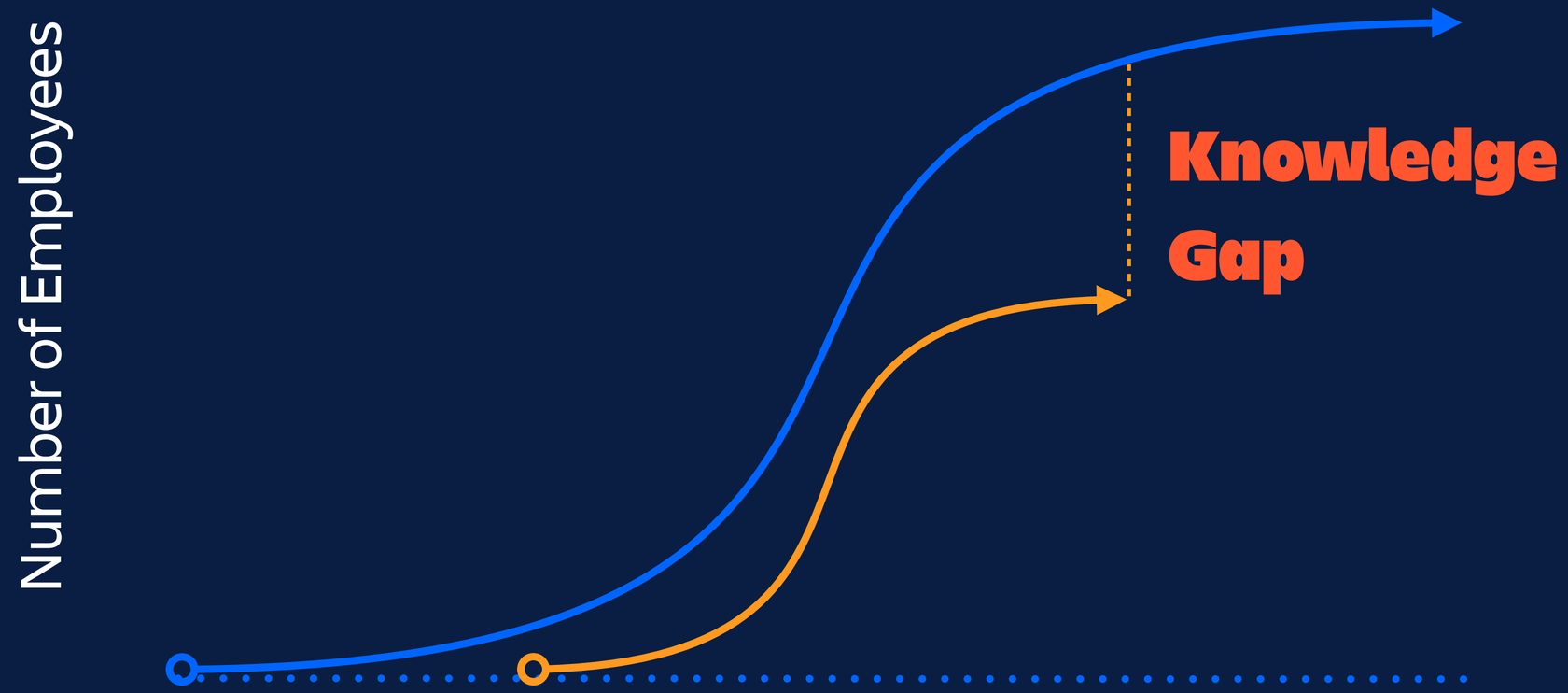

SHARED
CONTEXT

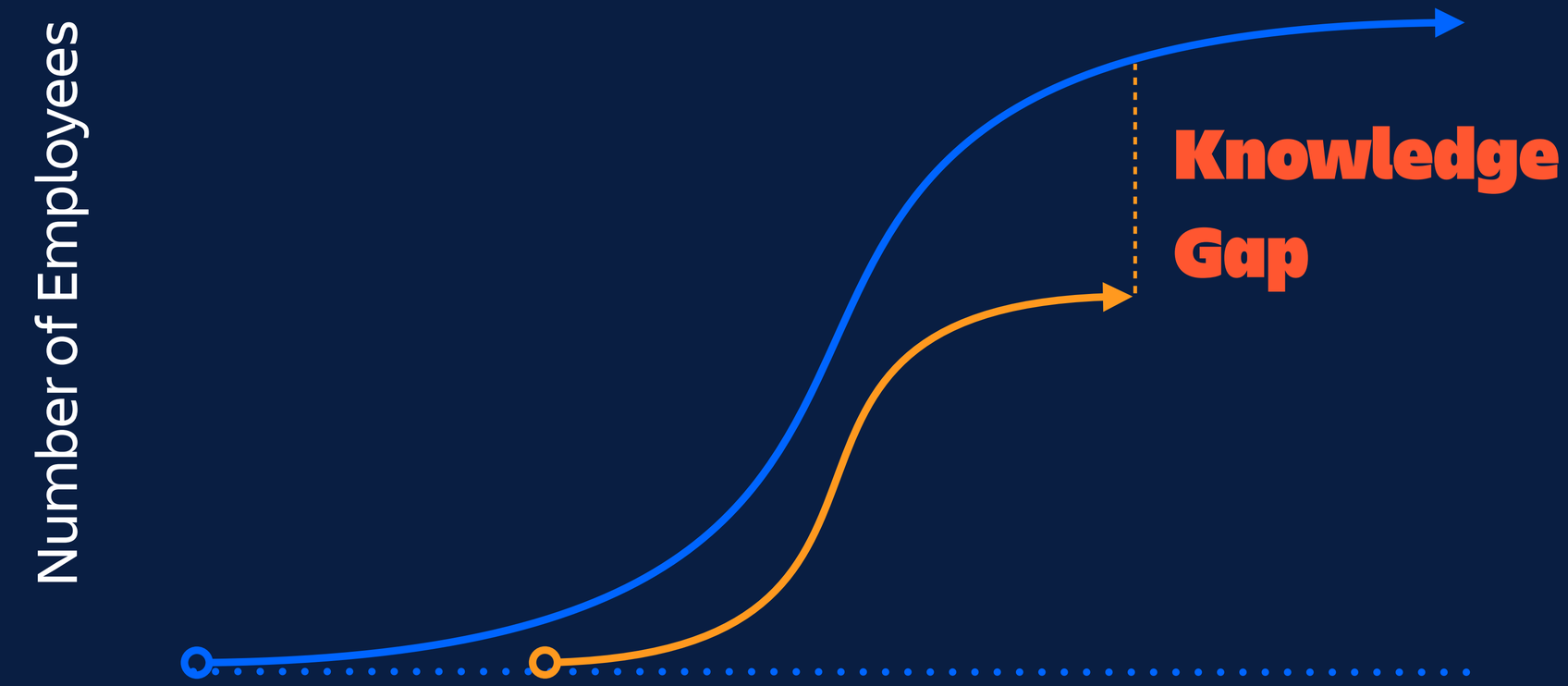
MISSION:
ENABLE EVERYONE


SHARED
CONFLUENCE

SHARED
CONFLUENCE


Number of Employees


Number of Employees
Knowledge
Gap



OH SNAP

jumpcloud

CD

- Applications
- Profile
- Security

Applications

Expensify

Expensify

GitHub Enterprise Cloud

GitHub - TheJumpCloud

GONG

Gong

jumpcloud API Docs

Internal API Documentation

JumpCloud

JumpCloud employee web...

KEEPER

Keeper

Lattice

Lattice

LEVER

Lever

monday.com

Monday

Outreach

Outreach

jumpcloud API Docs

Public API Documentation

aws

Sales DI demo

salesforce

SFDC

slack

Slack

powered by JumpCloud

jumpcloud

CD

- Applications
- Profile
- Security

Applications

Atlassian

Expensify

GitHub - TheJumpCloud

Gong

jumpcloud API Docs

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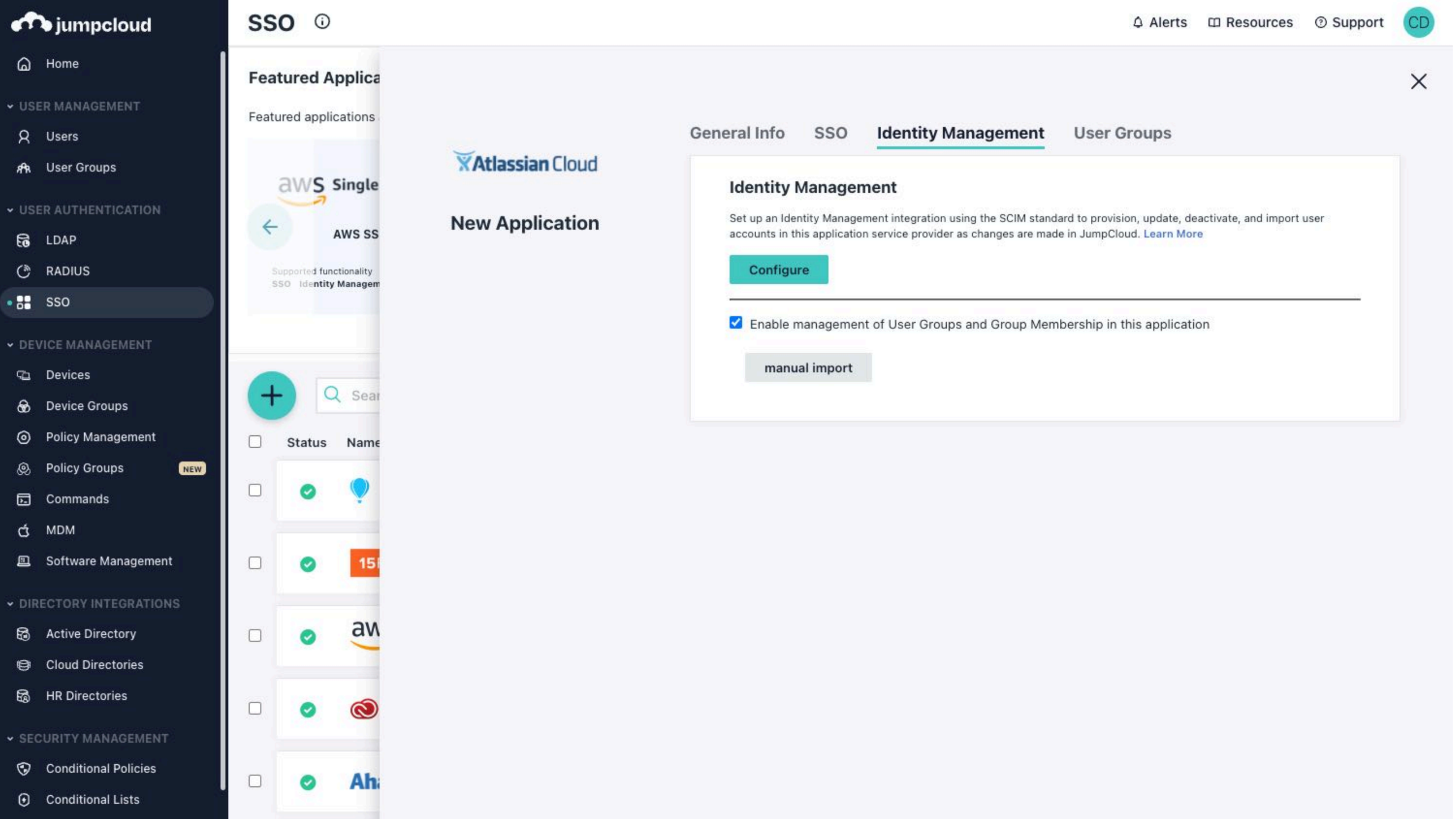
Slack


jumpcloud
Home
USER MANAGEMENT
Users
User Groups
USER AUTHENTICATION
LDAP
RADIUS
SSO
DEVICE MANAGEMENT
Devices
Device Groups
Policy Management
Policy Groups
NEW
Commands
MDM
Software Management
DIRECTORY INTEGRATIONS
Active Directory
Cloud Directories
HR Directories
SECURITY MANAGEMENT
Conditional Policies
Conditional Lists
SSO
Alerts
Resources
Support
CD
Featured Applica
Featured applications
Status
Name
Atlassian Cloud
New Application
General Info
SSO
Identity Management
User Groups
Identity Management
Set up an Identity Management integration using the SCIM standard to provision, update, deactivate, and import user accounts in this application service provider as changes are made in JumpCloud. Learn More
Configure
Enable management of User Groups and Group Membership in this application
manual import

THATS GREAT BUT...

Access
Context

A FEATURE

2-3

DAYS

PRODUCT

EVERYONE ELSE

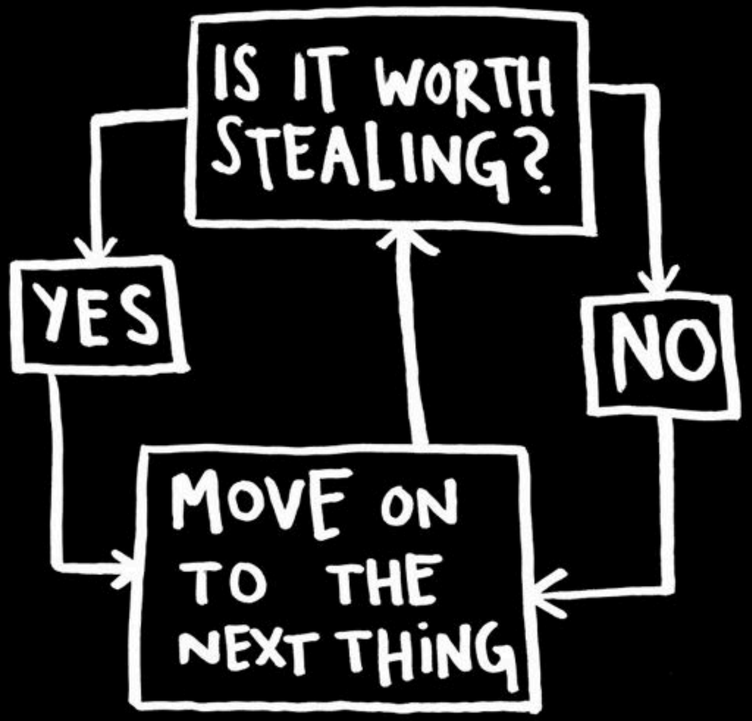
PRODUCT

EVERYONE ELSE

CRAZY SAUCE

SECRET SAUCE

Simplicity Scales

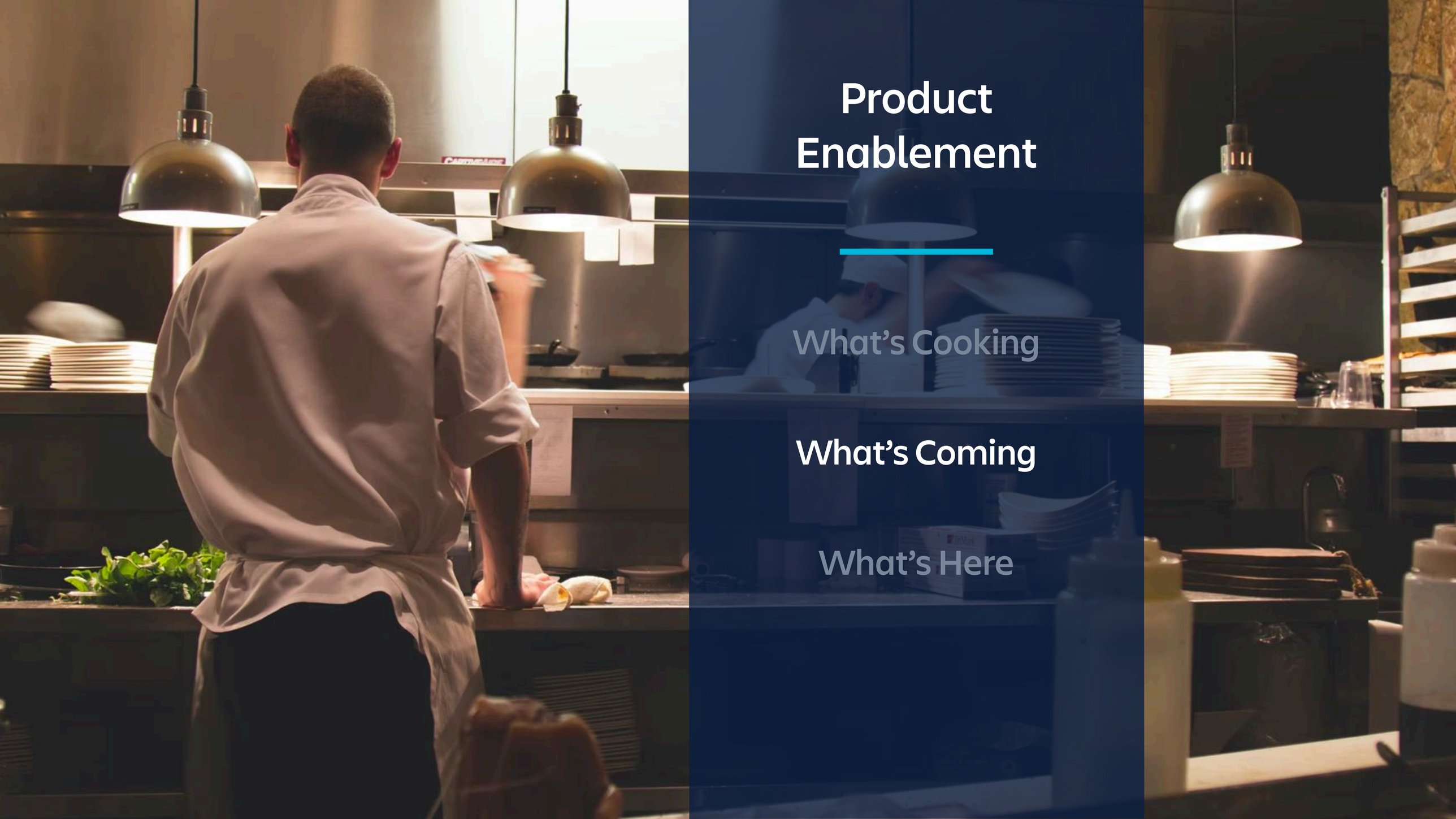

IS IT WORTH STEALING?
YES
NO
MOVE ON TO THE NEXT THING

Product Enablement

What's Cooking

What's Coming

What's Here

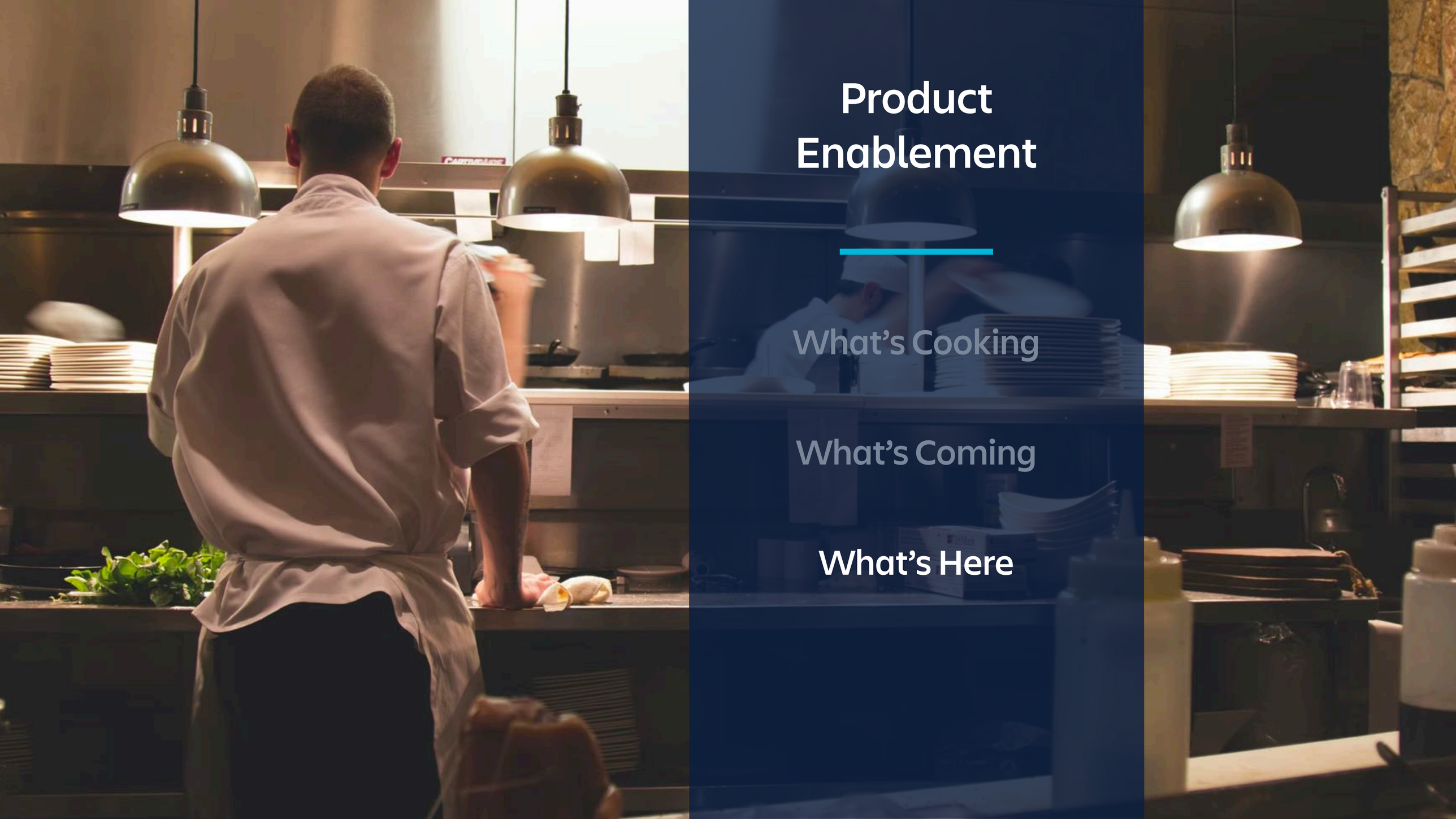


Product Enablement

What's Cooking

What's Coming

What's Here



Product Enablement

What's Cooking

What's Coming

What's Here

What’s Cooking

WATCH
THIS
SPACE

What's Coming

What’s Coming: Feature Name

What’s That

Who’s working on this

Short Story

Raftload More

When will customers see it

What’s Here

“Hey... guess what’s live?!”

Product Enablement

What's Cooking

What's Coming

What's Here

What We Found

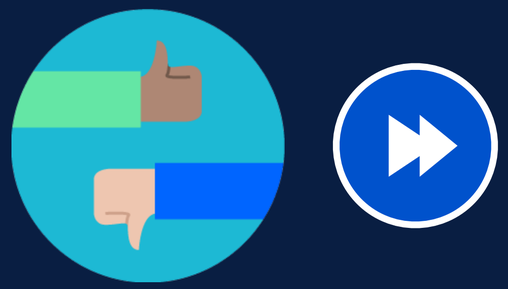
What We Found

Product Marketing Team

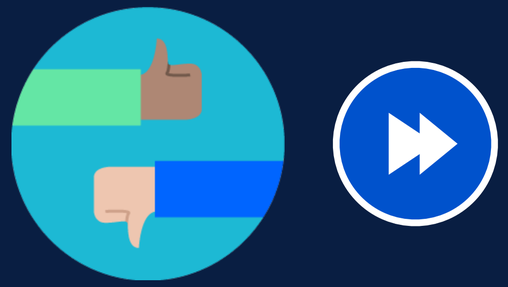
Document toolbox | Share | ••• | Star this space

☁️ PMM Team | 🎯 What is Product Marketing? | 🚴 Product Marketing Sprint 5 Jira | 🐂 PMM Training Guides | ⚔️ BATTLECARDS | 📄 1 Pagers | 💻 Webinars on Demand | 🚀 Product Launch Methodology 2022 Edition | 📣 Team Resources | 🕑 Recently updated

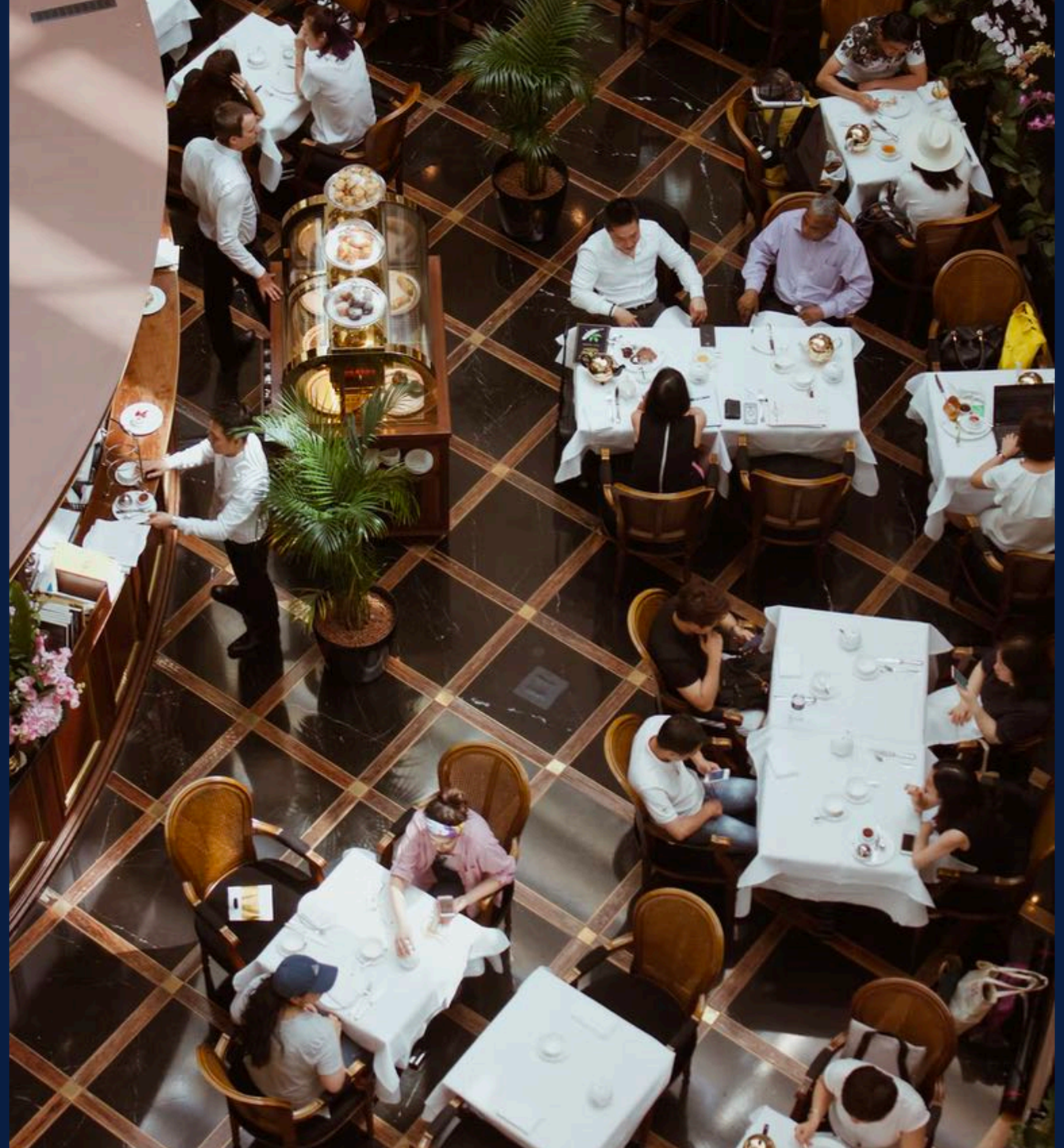
What We Found



What We Found



H.U.G.S.



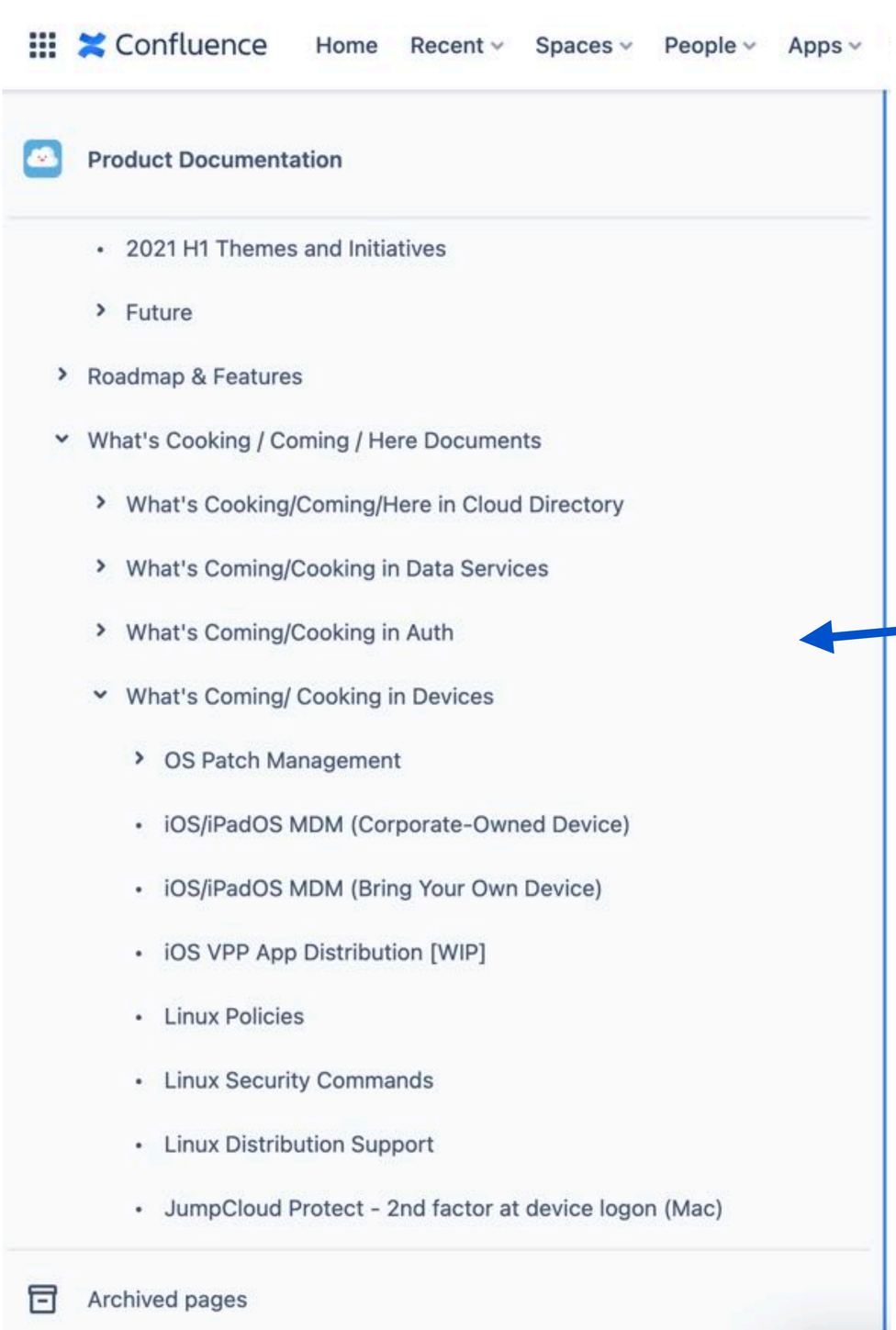
There’s more to it

OKRs

JIRA

STATUS

ASSIST



Stealing in Action

Product Documentation

- 2021 H1 Themes and Initiatives
- Future
- Roadmap & Features
- What's Cooking / Coming / Here Documents
  - What's Cooking/Coming/Here in Cloud Directory
  - What's Coming/Cooking in Data Services
  - What's Coming/Cooking in Auth
  - What's Coming/ Cooking in Devices
    - OS Patch Management
    - iOS/iPadOS MDM (Corporate-Owned Device)
    - iOS/iPadOS MDM (Bring Your Own Device)
    - iOS VPP App Distribution [WIP]
    - Linux Policies
    - Linux Security Commands
    - Linux Distribution Support
    - JumpCloud Protect - 2nd factor at device logon (Mac)

Archived pages

2022 H1 Devices Q1

KW +4 Created by Kurt Westphal (Deactivated)
Last updated: Feb 25, 2022 by Christian Mason • 2 min read • 71 people viewed

Q1 2022 Key Outcomes — for review

Themes - Mature Desktop Management | Enter Devices (both iOS / Android) | Progress on OSP | Agent

New Logos	Retention	Pathfinding
OS Patch Management v1 GA. DP-37: OS Patch Management EA EA CONTINUING Q4 JAN	Eliminate Keychain PW prompt (CFI) on macOS HE-1736: Device Trust - mac-OS endusers being prompted for JC key-chain password DONE JAN CONTINUING Q4 P0	Android POC - Basic COD Enterprise Device Enrollm https://docs.google.com/ /1bzzKL4dMK_UBcGw-e rqGOSB1gKu9gRZeaUKs Connect to preview
OS Patch v2 GA - View Available Updates on macOS and Win Devices. DP-39: OS Patch Reporting PLANNING MAR	Secure Token Remediation and "Needs Attention" Tab (CFI) HE-1787: Secure Token Remediation DONE CONTINUING Q4 JAN P0	RMM POC - Demonstrate share and remote control (input capture). https://docs.google.co ment/d/1D1y4h0VR8AS9 E1D9Cz9ertR1GWoY3_g E8/edit - Connect to pre
Ubuntu admins can enforce OS Patch management policy. TX-149: Ubuntu Patch Mgmt V1 Capabilities EXECUTING MAR	Ensure ADE 'always works' (CFI) on Apple devices. DP-64: Make Automated Enrollments (ADE) Always Succeed EXECUTING P0 DATE TBD	
Admins can send iOS / iPadOS devices directly to end users with Automated		

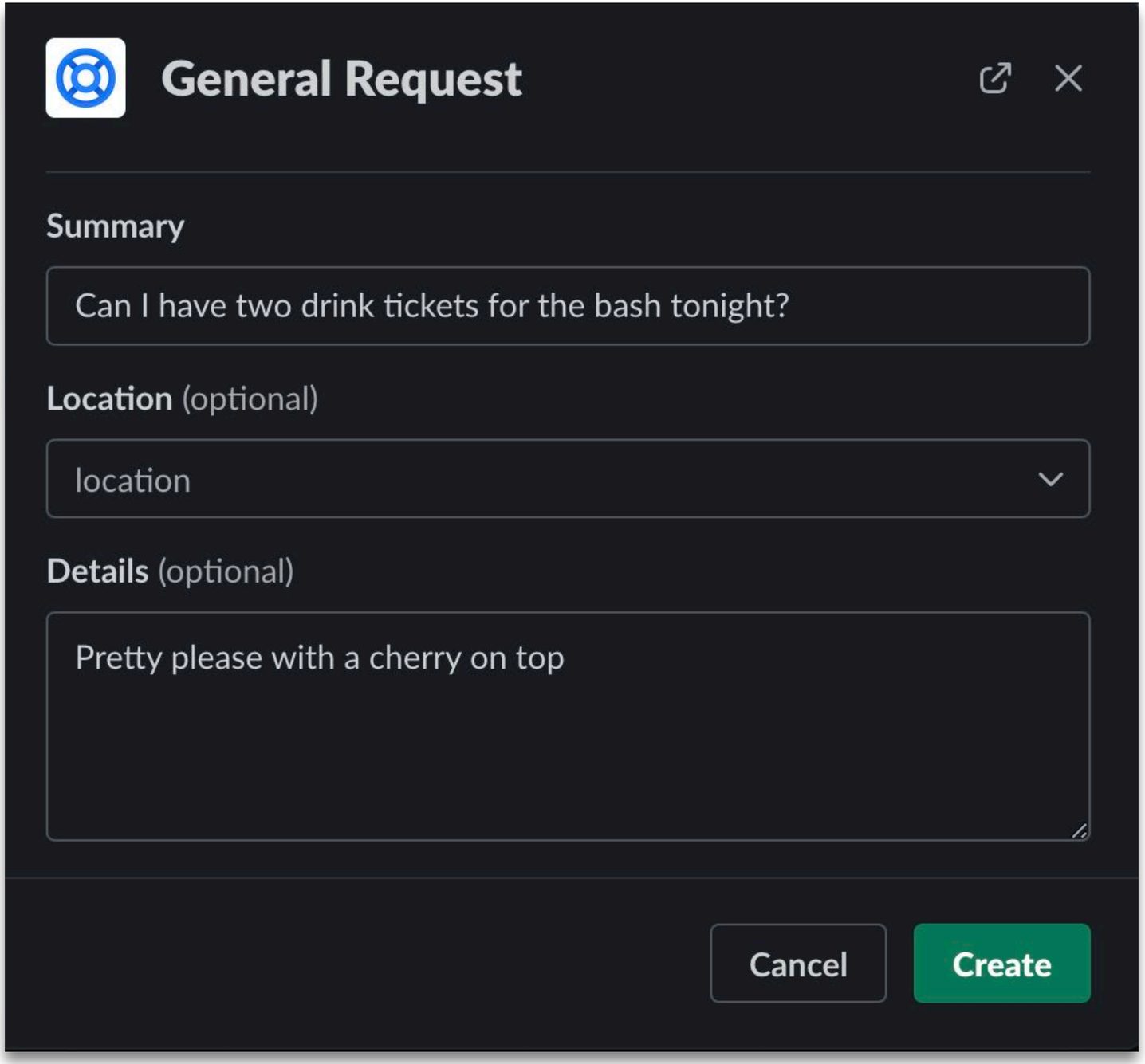
jumpcloud

SUBSCRIBE TO UPDATES

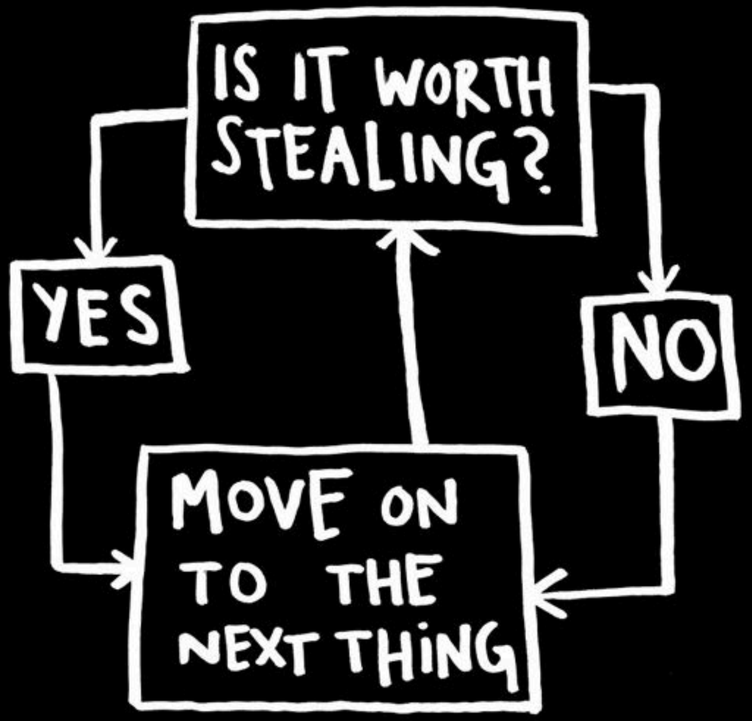
All Systems Operational

Uptime over the past 90 days. View historical uptime.

Agent	Operational
Admin Console	Operational
Directory Insights	Operational
General Access API	Operational
G Suite Integration	Operational
LDAP	Operational
Office 365 Integration	Operational
RADIUS	Operational
SendGrid SMTP Services	Operational
SSO	Operational
System Insights	Operational
Support Site	Operational
Multi-Tenant Portal (MTP)	Operational


General Request
Summary
Can I have two drink tickets for the bash tonight?
Location (optional)
location
Details (optional)
Pretty please with a cherry on top
Cancel
Create

Simplicity Scales


IS IT WORTH STEALING?
YES
NO
MOVE ON TO THE NEXT THING

SECRET SAUCE

What's Cooking

Discovery

Investigation

Innovation

Collaboration

What's Coming

What's That

Short Story

When Customers See It

Who's Working on This

What's Here

It's Live

Reminder to Remember

Resources Available

ATLASSIAN team'22

Thank you!