ATLASSIAN

The content described herein is intended to outline our general product direction for informational purposes only. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described herein remain at the sole discretion of Atlassian and is subject to change.

Building Scalable Culture Through Onboarding and Enablement

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Expium

Values

Add value all the time

Do the right thing for your clients

Protect and value your people

Hiring Traits

- Skilled Communicator
- Collaborative
- Empathetic
- Producer
- Problem-Solver
- Continuous Learner
- Teachable

ONBOARDING

ENABLEMENT

Enablement phases

Adding value to clients

Continuous learning

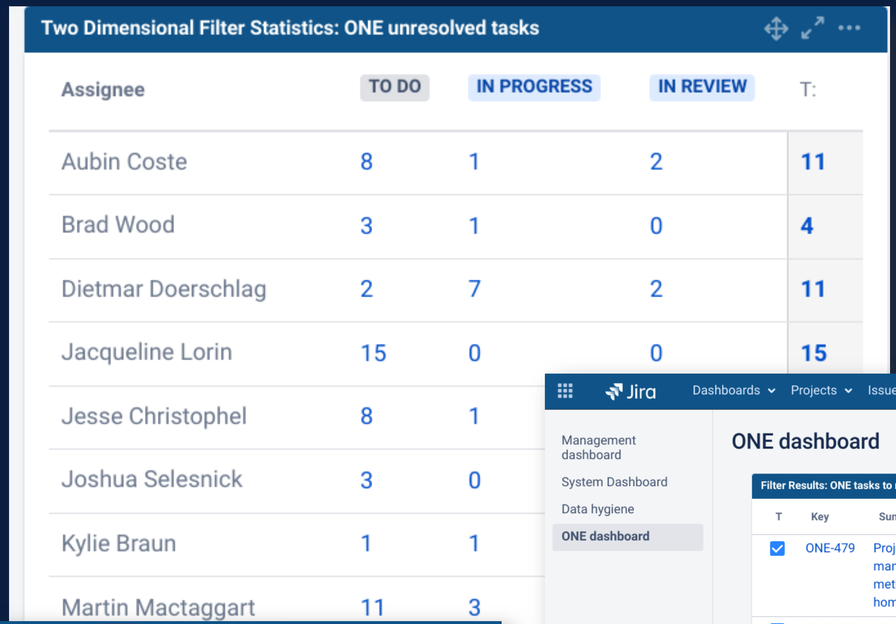
Leadership training

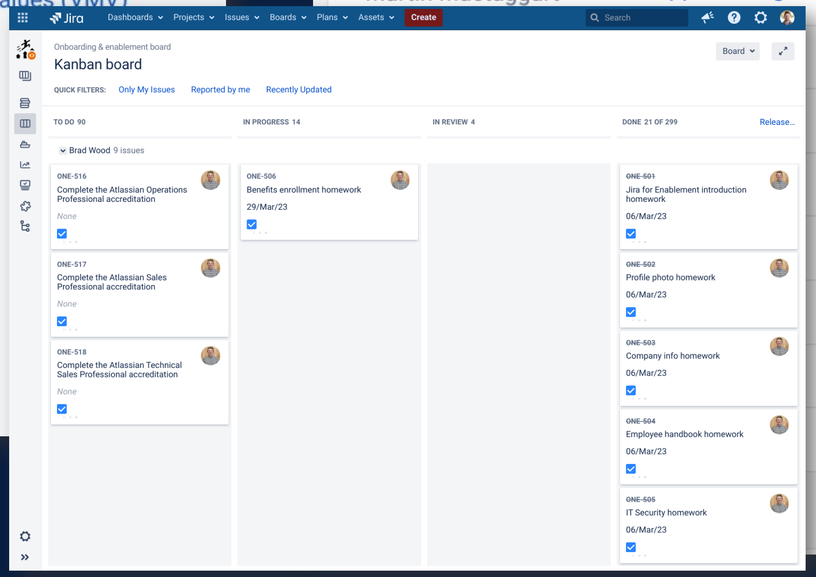
SCALING

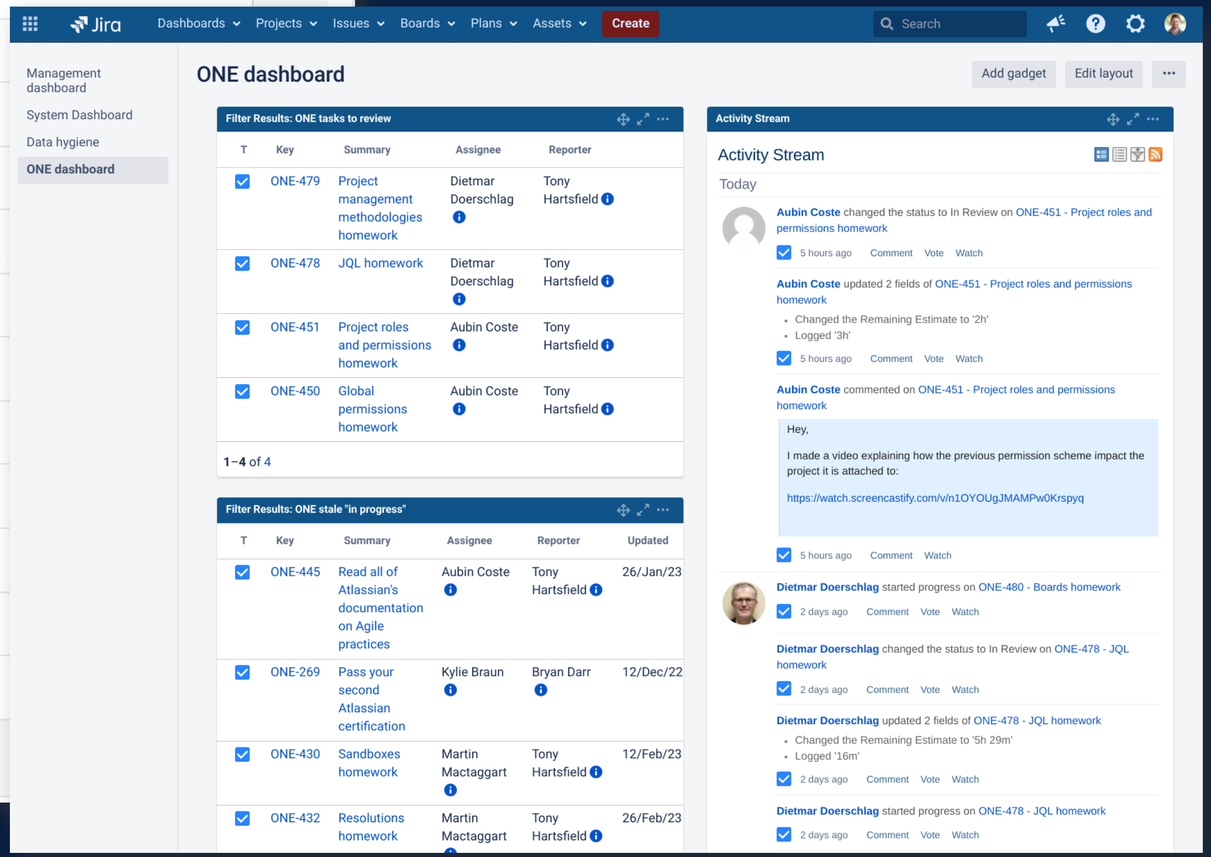
MONITORING PROGRESS

Tools

- **Onboarding & Enablement**
  - Enablement products
  - Culture
    - 20% time
    - Company overview
    - Contracts and FTE
    - Expium and Atlassian
    - Meeting culture
    - Remote communication culture
    - Supportive culture and mental health
    - Vision, Mission, Values (VMV)
    - Work in public
  - Tools
    - ChromeOS
    - Gmail
    - Google Calendar
    - Google Chat
    - Google Drive
    - Google Meet







SUCCESS

“The onboarding process welcomed me into the company culture and expectations. I felt like I had joined a company that clearly valued my growth by having a clear pathway towards the skills needed to contribute to the team.”

Karl Hoeschen, Atlassian Certified Professional

“The system for enablement brought me the knowledge I needed in videos, exercises, and coaching to grow my skill set. This process was fast-paced, but included productive reviews and time to process so I never felt burned out.”

Sarah Wright, Atlassian Certified Expert

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Good team members want to be productive immediately

“I can't say enough good things about Expium. They're amazing. They're timely. They helped us out. They're just great.”

“I have not had better support for Atlassian products since working with Expium.”

Recent client quotes

Principles

Enable employees to provide value

Invest in people

Build relationships & onboard cohorts

Onboard live to ensure good impressions

Subscriptive self-paced learning

Just-in-time learning

Repeat major principles throughout lifecycle

Thank you!