



The content described herein is intended to outline our general product direction for informational purposes only. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.

The development, release, and timing of any features or functionality described herein remain at the sole discretion of Atlassian and is subject to change.



# Enterprise-grade cloud

How Atlassian is enabling secure collaboration



**ETHAN HARRY – ASHWINI RATTIHALLI – BEN MAGRO**



Cloud means  
best-in-breed,  
but is it secure?





# Server/data center

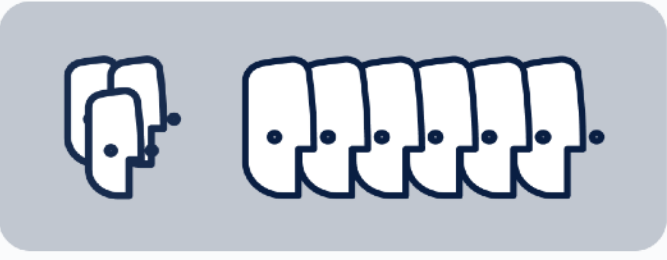




# Cloud



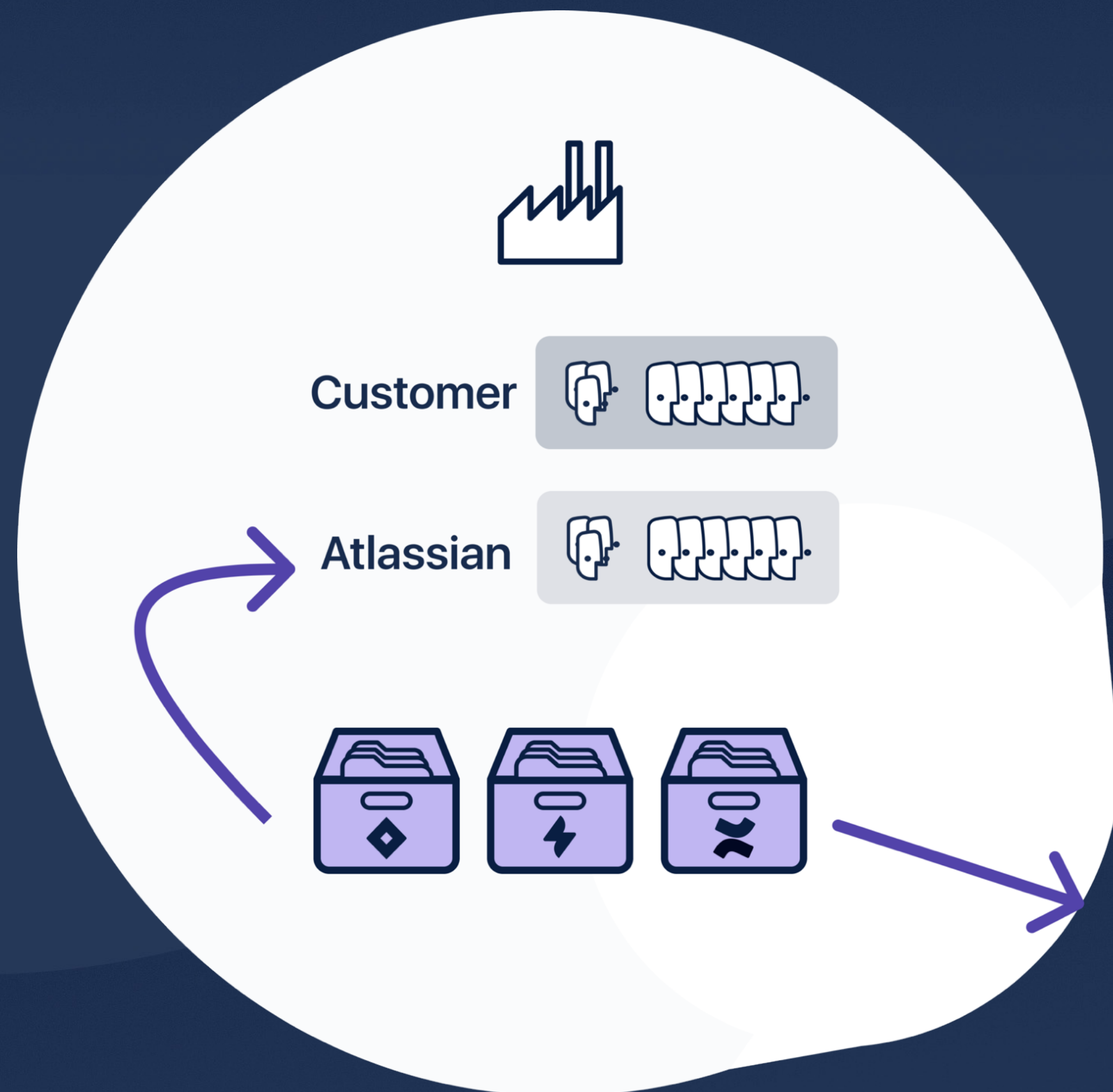
Customer



Atlassian







***Data handling concerns***





***Data access and sharing***





# Partnership with Atlassian



# Agenda



## Shared responsibility

Cloud customers partner with  
Atlassian to secure data



## Atlassian controls

Security and compliance  
provided by Atlassian



## Customer controls

Levers provided to customers  
to protect access and data



**SOLUTIONS**



Agile &  
DevOps



IT Service  
Management



Work  
Management

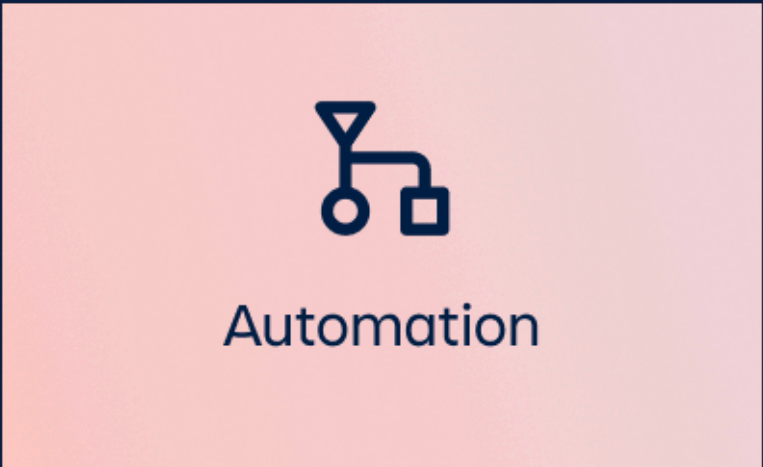


New  
Solutions

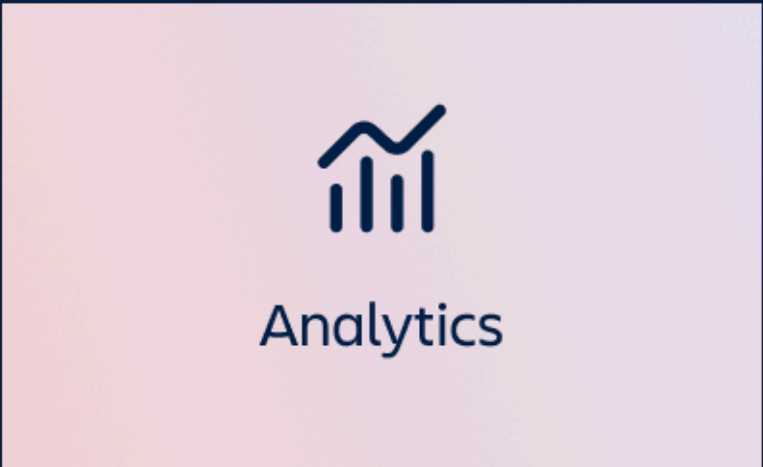
**EXPERIENCES**



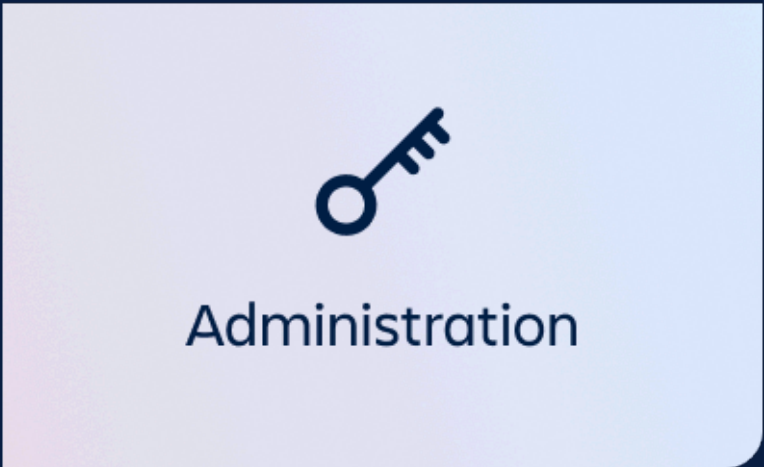
Collaboration



Automation



Analytics



Administration



**EXTENSIBILITY**



**DATA MANAGEMENT**

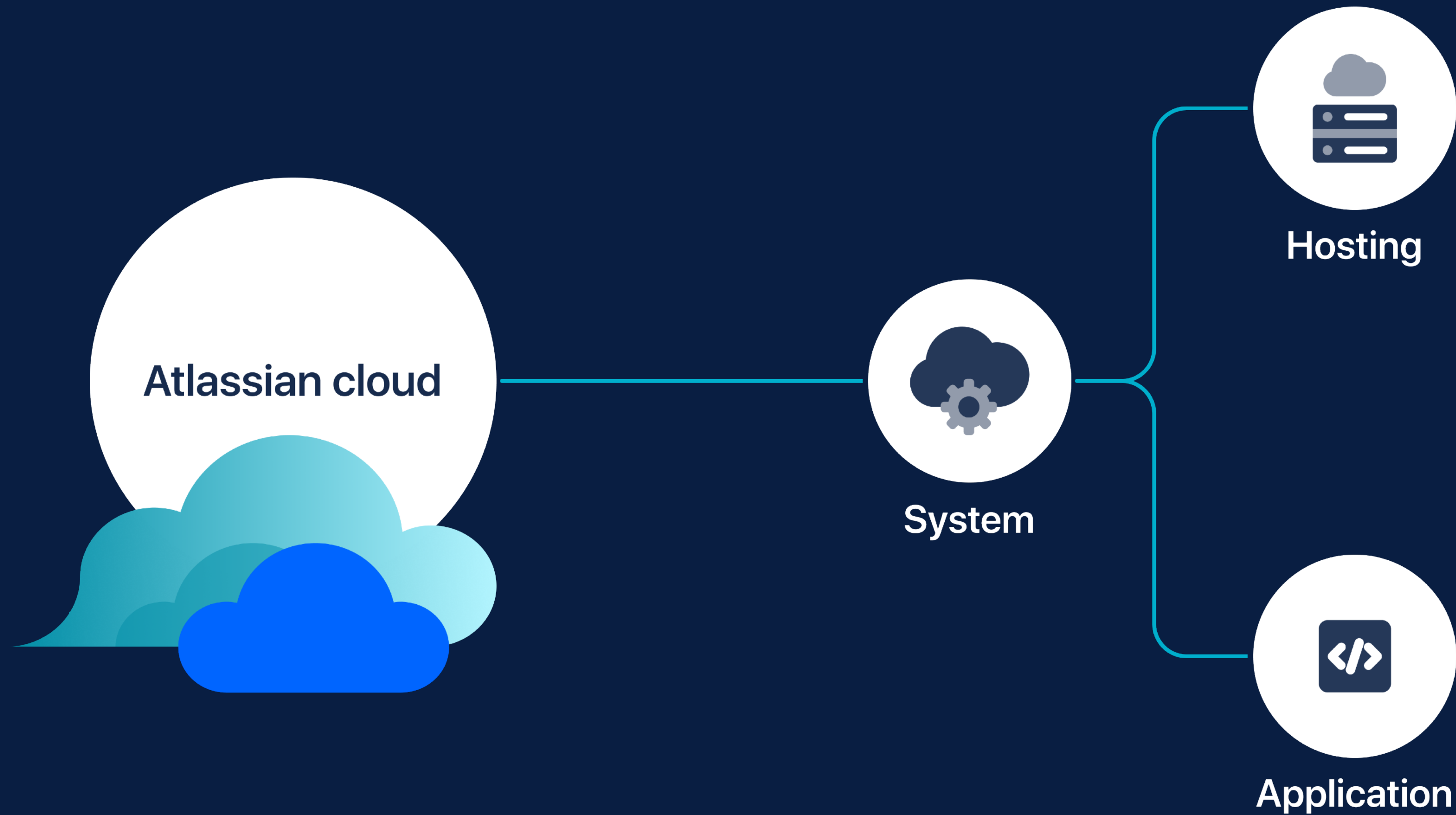


**INFRASTRUCTURE**





## INFRASTRUCTURE







## DATA MANAGEMENT







## DATA MANAGEMENT







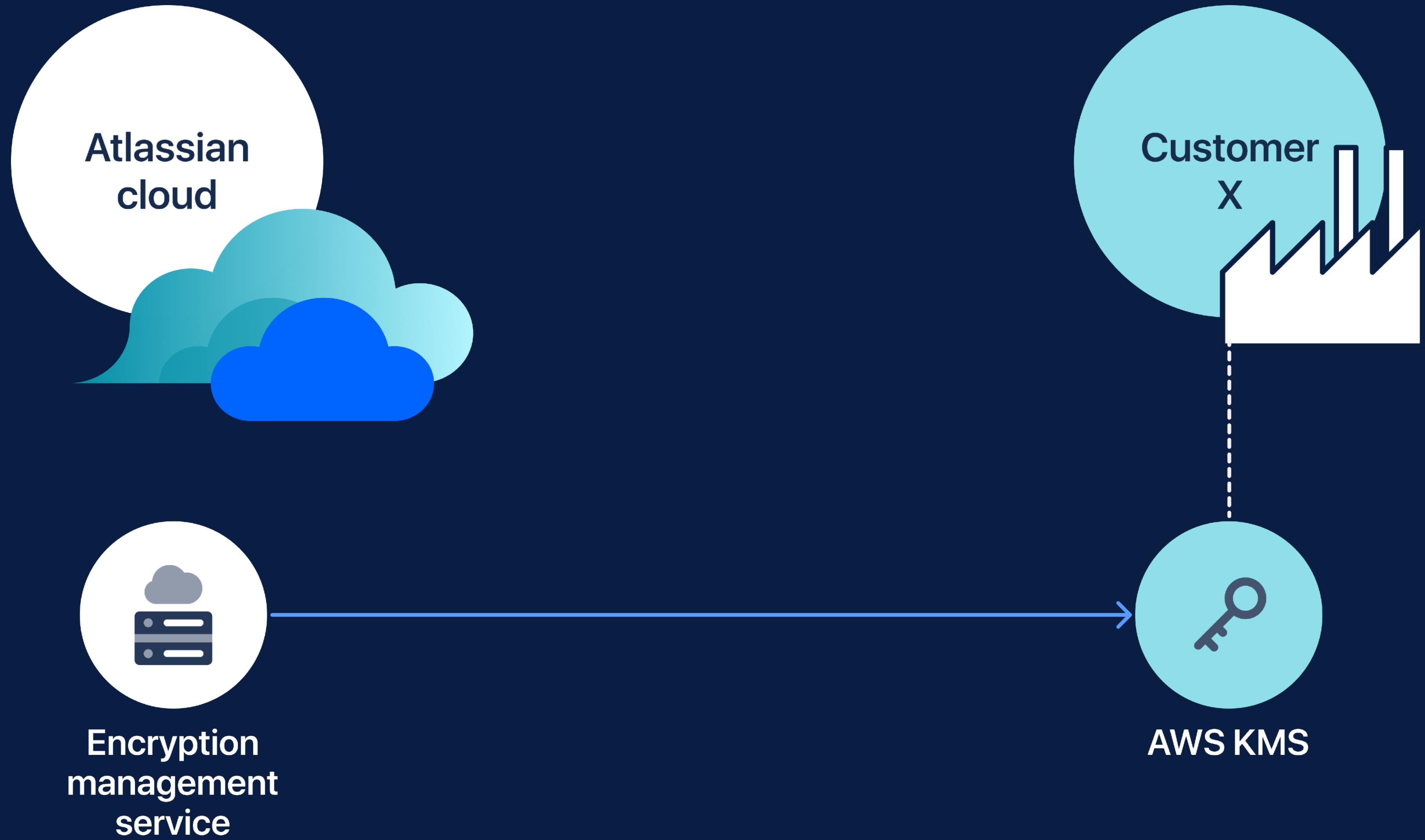


# BYOK





# BYOK





# Agenda



## Shared responsibility

Cloud customers partner with  
Atlassian to secure data



## Atlassian controls

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provided by Atlassian



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Levers provided to customers  
to protect access and data



Organization



 **ATLASSIAN** Access



Organization

 **ATLASSIAN** Enterprise



# **AUTHENTICATION PROTECTIONS**

Securing user access



# Authentication protections



## Authentication policies

Allows organization to configure SSO, 2SV, and idle session durations



## IP allowlisting

Allows organization to control which networks have access to your content



## External user security

Allows organizations the ability to ensure non-managed users have gone through a second factors authentication

# GOVERNANCE PROTECTIONS

Implement your governance standards



# Audit logs

Track user actions across your suite of Atlassian products

ATLASSIAN

Administration

Vortex + Vogue

Overview

Directory

Products

Security

Billing

Settings

?

Security guide

USER SECURITY

Authentication policies

External usersNEW

Identity providersNEW

API token policiesNEW

DATA PROTECTION

Data residency

Data security polic...NEW

IP allowlists

Mobile app policy

MONITORING

Audit log

Discovered products

Insights

Admin / Vortex + Vogue

Audit log

Export log

Your organization's audit log tracks activities that occurred from your organization and across your sites within the past 180 days. For product-specific activity, visit the product's audit log. [Learn more about your organization's audit log](#)

To save activities before they pass 180 days, regularly export the log or use the organization REST API to store activities to another location. [Learn more about the organization REST API](#)

Search by name, group,

Date

Activities

Apply

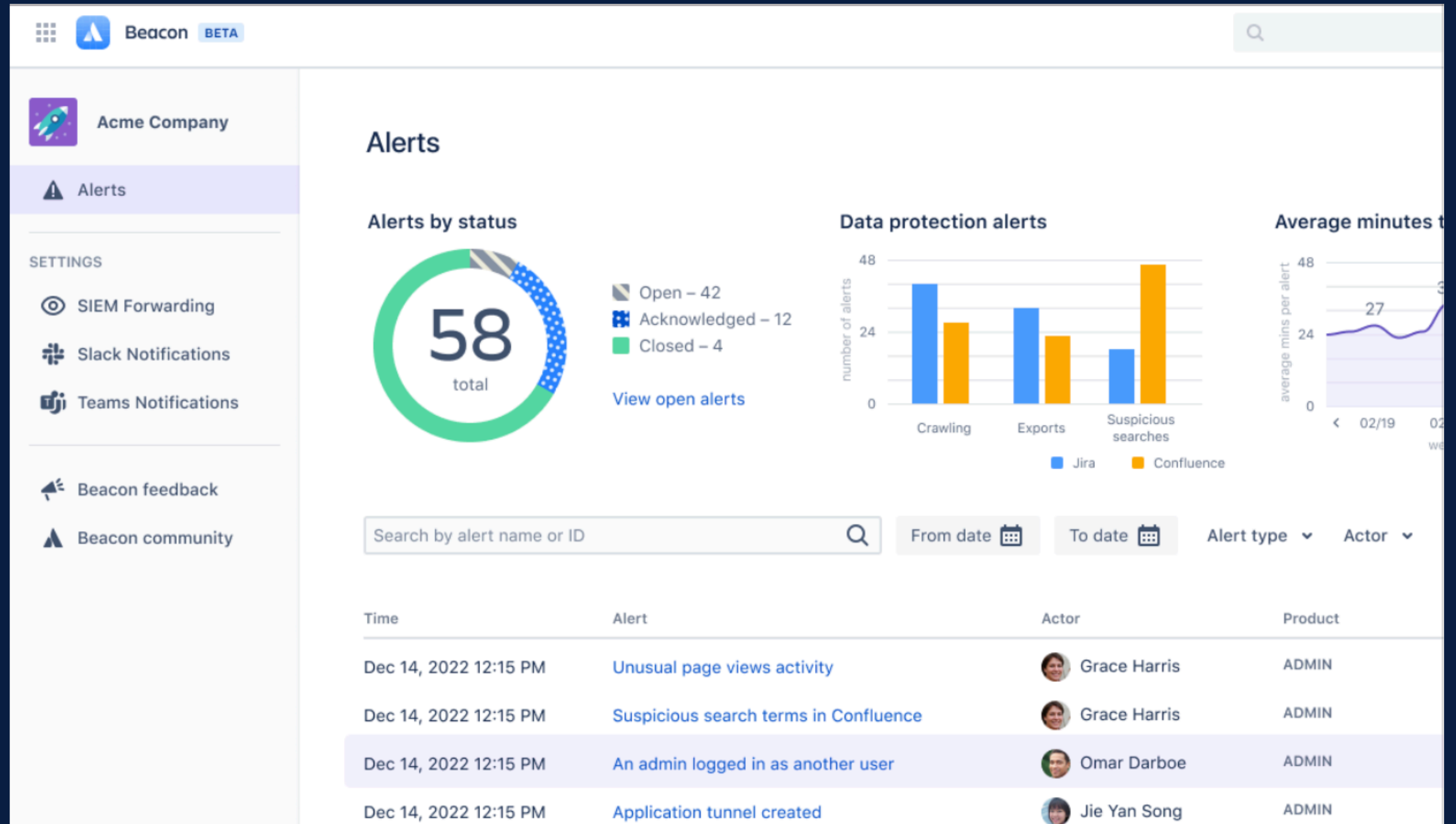
Reset

Showing 30 activities

Date	Location	Actor	Activity
Mar 24, 2023 09:00 GMT+11	San Francisco 4.16.192.66	Melody Qiao mqiao@atlassian.com	Granted <b>Product Admin</b> role to <b>mqiao@atlassian.com</b> for <b>Trello</b>
Mar 24, 2023 07:17 GMT+11	San Francisco 4.16.192.66	Melody Qiao mqiao@atlassian.com	Exported managed accounts
Mar 24, 2023 04:36 GMT+11	San Francisco 4.16.192.66	Melody Qiao mqiao@atlassian.com	Exported user list for organization
Mar 23, 2023 10:23 GMT+11	Sydney 123.103.201.174	Anthony Stonehouse astonehouse@atlassian.com	Added <b>prichardson@atlassian.com</b> to <b>administrators</b> group
Mar 23, 2023 10:22 GMT+11	Sydney 123.103.201.174	Anthony Stonehouse astonehouse@atlassian.com	Invited <b>prichardson@atlassian.com</b> to organization <a href="https://rhejthaseuoguhastt.jira-dev.com">https://rhejthaseuoguhastt.jira-dev.com</a>
Mar 23, 2023 09:56 GMT+11	San Francisco 4.16.192.66	Melody Qiao mqiao@atlassian.com	Invited <b>mqiao+03@melqrules.usersinbuckets.com</b> to organization
Mar 23, 2023 09:41 GMT+11	San Francisco 4.16.192.66	mel q1 mqiao@melqrules.usersinbuckets.com	Logged in to account successfully
Mar 23, 2023 09:26 GMT+11	Unavailable	Atlassian Internal System Atlassian Internal System	Changed <b>mqiao+01@melqrules.usersinbuckets.com</b> 's authentication policy to <b>Applies to all users</b>
Mar 23, 2023 09:25 GMT+11	Unavailable	Atlassian Internal System Atlassian Internal System	Claimed account <b>mqiao+01@melqrules.usersinbuckets.com</b> for domain <b>melqrules.usersinbuckets.com</b>
Mar 23, 2023 09:14 GMT+11	Unavailable	Melody Qiao mqiao@atlassian.com	Granted <b>Trello</b> access to <b>mqiao+02@melqrules.usersinbuckets.com</b>
Mar 23, 2023 08:55 GMT+11	San Francisco 4.16.192.66	mel q1 mqiao@melqrules.usersinbuckets.com	Logged in to account successfully
Mar 23, 2023 08:53 GMT+11	San Francisco 4.16.192.66	Melody Qiao mqiao@atlassian.com	Granted <b>Product Admin</b> role to <b>mqiao@melqrules.usersinbuckets.com</b> for <b>Trello</b>

# Beacon

Track user actions across your suite of Atlassian products



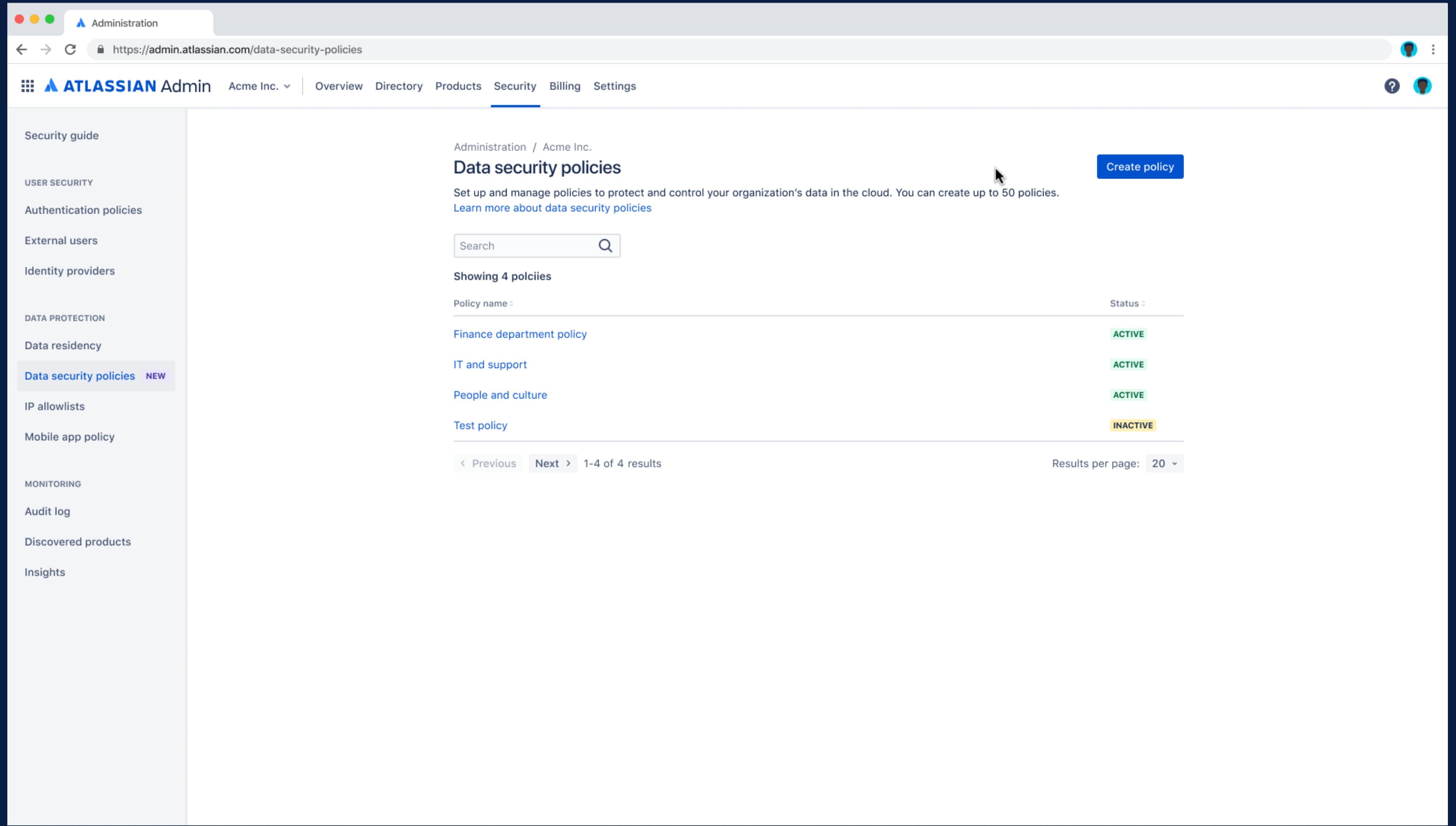


# DATA PROTECTIONS

Add controls to your most sensitive content

# Data protections

Allows admins to create policies that add controls to groups of content



The screenshot displays the Atlassian Admin interface for managing data security policies. The left sidebar contains a navigation menu with categories like Security guide, User Security, Data Protection, and Monitoring. The main content area is titled 'Data security policies' and includes a 'Create policy' button. Below the title, there is a search bar and a list of four policies: 'Finance department policy' (ACTIVE), 'IT and support' (ACTIVE), 'People and culture' (ACTIVE), and 'Test policy' (INACTIVE). The interface also shows pagination controls and a 'Results per page' dropdown set to 20.

Administration / Acme Inc.

## Data security policies

Set up and manage policies to protect and control your organization's data in the cloud. You can create up to 50 policies.  
[Learn more about data security policies](#)

[Create policy](#)

Search

Showing 4 polciies

Policy name	Status
<a href="#">Finance department policy</a>	ACTIVE
<a href="#">IT and support</a>	ACTIVE
<a href="#">People and culture</a>	ACTIVE
<a href="#">Test policy</a>	INACTIVE

< Previous Next > 1-4 of 4 results

Results per page: 20



# Data protections

## Creating a policy

The screenshot displays the Atlassian Admin interface for configuring a data security policy. The browser address bar shows the URL `https://admin.atlassian.com/data-security-policies/policy/MA-policy`. The top navigation bar includes the Atlassian logo, the company name 'Acme Inc.', and links for Overview, Directory, Products, Security (active), Billing, and Settings. A left sidebar lists various security and data protection options, with 'Data security policies' highlighted as a new feature. The main content area is titled 'Finance dept policy' and includes a description: 'Restricting app access and protecting sensitive financial data'. It shows the policy was created by Amar Sundaram just now and is currently inactive. Below this, there are sections for 'Policy coverage' (with a description and a 'Selected data' box), 'Policy rules' (with a description and a link to learn more), and a list of marketplace apps and data sharing options, each with a description and a right arrow for configuration.

Administration

https://admin.atlassian.com/data-security-policies/policy/MA-policy

ATLASSIAN Admin Acme Inc. Overview Directory Products Security Billing Settings

Security guide

USER SECURITY

Authentication policies

External user policies

Identity providers

DATA PROTECTION

Data security policies NEW

Data residency

Encryption

MONITORING

Audit log

Discovered products

Insights

[Back to Data security policies](#)

### Finance dept policy

Restricting app access and protecting sensitive financial data

Created by Amar Sundaram Just now Policy status **INACTIVE**

#### Policy coverage

Select data to define the policy coverage.

**Selected data** >

The data you select will define the policy coverage

#### Policy rules

Manage rules to protect the data covered by this policy. [Learn more about data security policy rules](#)

MARKETPLACE APPS

**App access** >

Control how apps access data

DATA SHARING

**Data export** >

Block data exports from products like Jira and Confluence

**Public links (Confluence only)** >

Disable page links that can be viewed by the public

**Anonymous access** >

Restrict unlicensed users from accessing data

Activate policy ...

# Data protections

Set the coverage

Administration

https://admin.atlassian.com/data-security-policies/policy/MA-policy

Select method

Select data

Review data

Select data to cover

Select the data you want to cover with this policy. You can cover up to 30 items in one policy.

PRODUCTS 20

Search

Product

alpha-inc.com/wiki

Confluence

✓ 3

alpha-inc-developers.com/wiki

Confluence

alpha-inc-public.com/wiki

Confluence

alpha-inc-restricted.com/wiki

Confluence

alpha-inc.com

Jira Software

alpha-inc.com

Jira Service Management

beta-inc.com/wiki

Confluence

delta-inc.com/wiki

Confluence

✓ 2

delta-inc.com

Jira Service Management

✓ 1

kappa-inc.com/wiki

Confluence

Select spaces

If you can't find a space, it may have been moved or deleted.

Search by name

Showing 500 spaces

	Space name	Space key
<input checked="" type="checkbox"/>	Alpha M&A	AMA
<input type="checkbox"/>	Alpha Operations	ACMEops
<input type="checkbox"/>	Alpha People & Culture	APC
<input type="checkbox"/>	Admin Space	ADMINsp
<input type="checkbox"/>	Advisory Services Engineering	ADVSE
<input type="checkbox"/>	Advocacy Design Requests	ADR
<input type="checkbox"/>	Amars Test Space	AMAR
<input type="checkbox"/>	Analytics	ANALYT
<input type="checkbox"/>	Analytics Data Flows	ANADAF
<input type="checkbox"/>	Analytics Test	ANALYT2
<input type="checkbox"/>	APAC Events Space	APACevent

6 items selected

BackNext



# Data protections

Choose a control

Administration

https://admin.atlassian.com/data-security-policies/policy/MA-policy

ATLASSIAN Admin

Acme Inc. ▾

Overview

Directory

Products

Security

Billing ▾

Settings

Security guide

USER SECURITY

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Data security policies NEW

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← Back to Data security policies

Activate policy

⋮

Finance dept policy

Restricting app access and protecting sensitive financial data

Created by

Amar Sundaram

Just now

Policy status

INACTIVE

Policy coverage

Select data to define the policy coverage.

Selected data

✓ 20 Confluence spaces

>

Policy rules

Manage rules to protect the data covered by this policy. [Learn more about data security policy rules](#)

MARKETPLACE APPS

App access

Control how apps access data

>

DATA SHARING

Data export

Block data exports from products like Jira and Confluence

>

Public links (Confluence only)

Disable page links that can be viewed by the public

>

Anonymous access

Restrict unlicensed users from accessing data

>

# Data protections

## Restrict app access

Administration

https://admin.atlassian.com/data-security-policies/policy/block-app-access

App access

Review

App access

Protect your data by preventing selected apps from accessing information in your products and preventing future app installs. [Learn more about app access](#)

Prevent future app installs




Apps not yet installed in the selected coverage will be prevented from accessing data.

Allow future app installs

Don't allow future app installs

Prevent installed apps

Select the installed apps you would like to prevent from accessing data. Use the links under Egress and Permissions to see whether an app can send data out of the Atlassian cloud and information about the data an app has access to. [Learn more about app egress and permissions](#)

<input type="checkbox"/> App	Egress	Permissions
<input type="checkbox"/>  Figma for Confluence LITE By Collabsoft	Yes	3
<input type="checkbox"/>  Miro for Confluence By Miro	No	3
<input type="checkbox"/>  Viewtracker for Confluence By Bitvoodoo	Yes	6



# FUTURE PROTECTIONS

Investments we are making in DLP

# Data classifications

The practice of organizing and categorizing data according to predefined criteria

**HIGHLY CONFIDENTIAL**



Master key



Stocks/Money

**CONFIDENTIAL**



CC information



HR records

**PROTECTED**



Strategy



Compliance

**INTERNAL**



Internal docs

**PUBLIC**



Website



Announcements

# Administering tags

Setting and creating tags

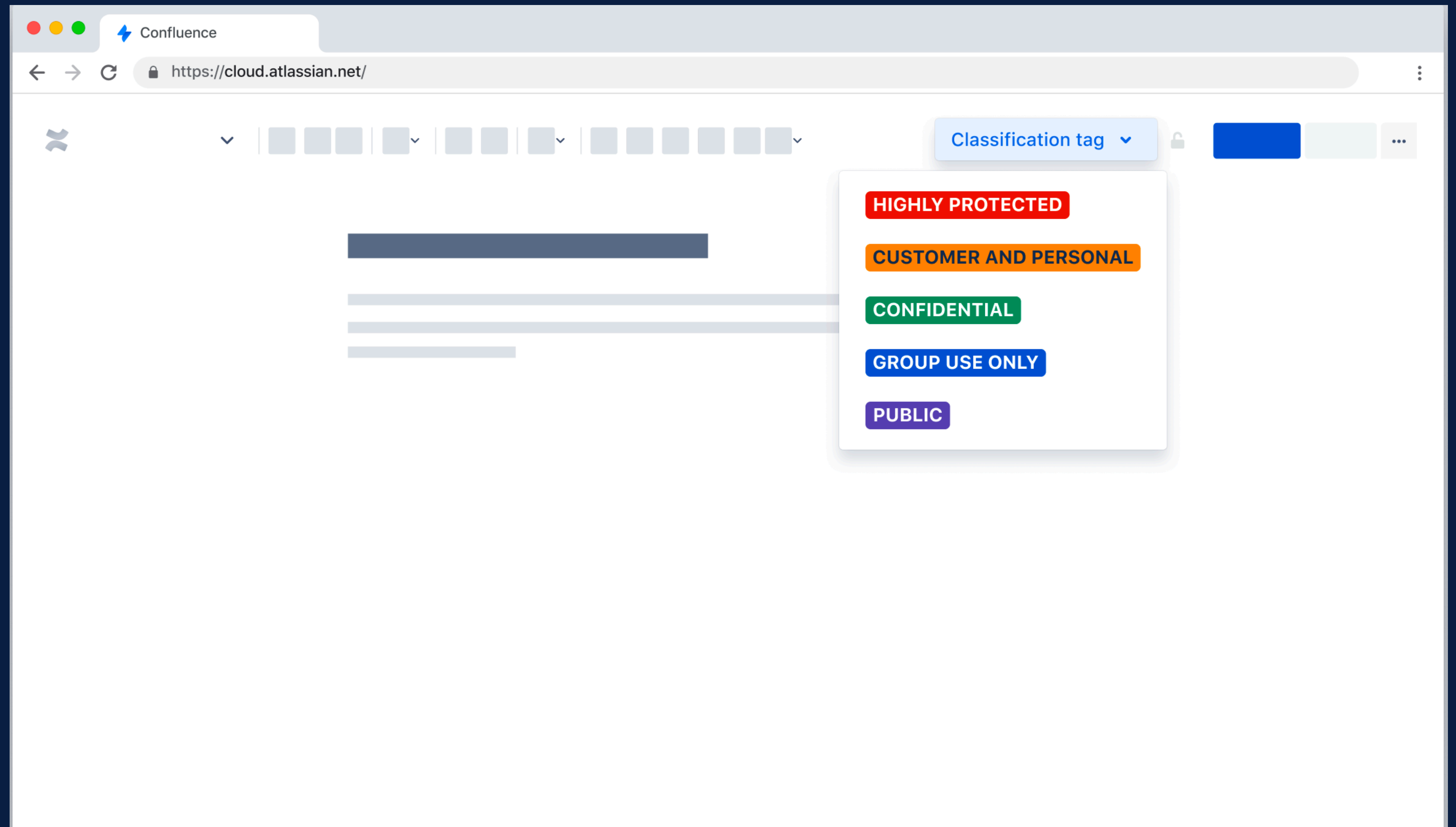
---





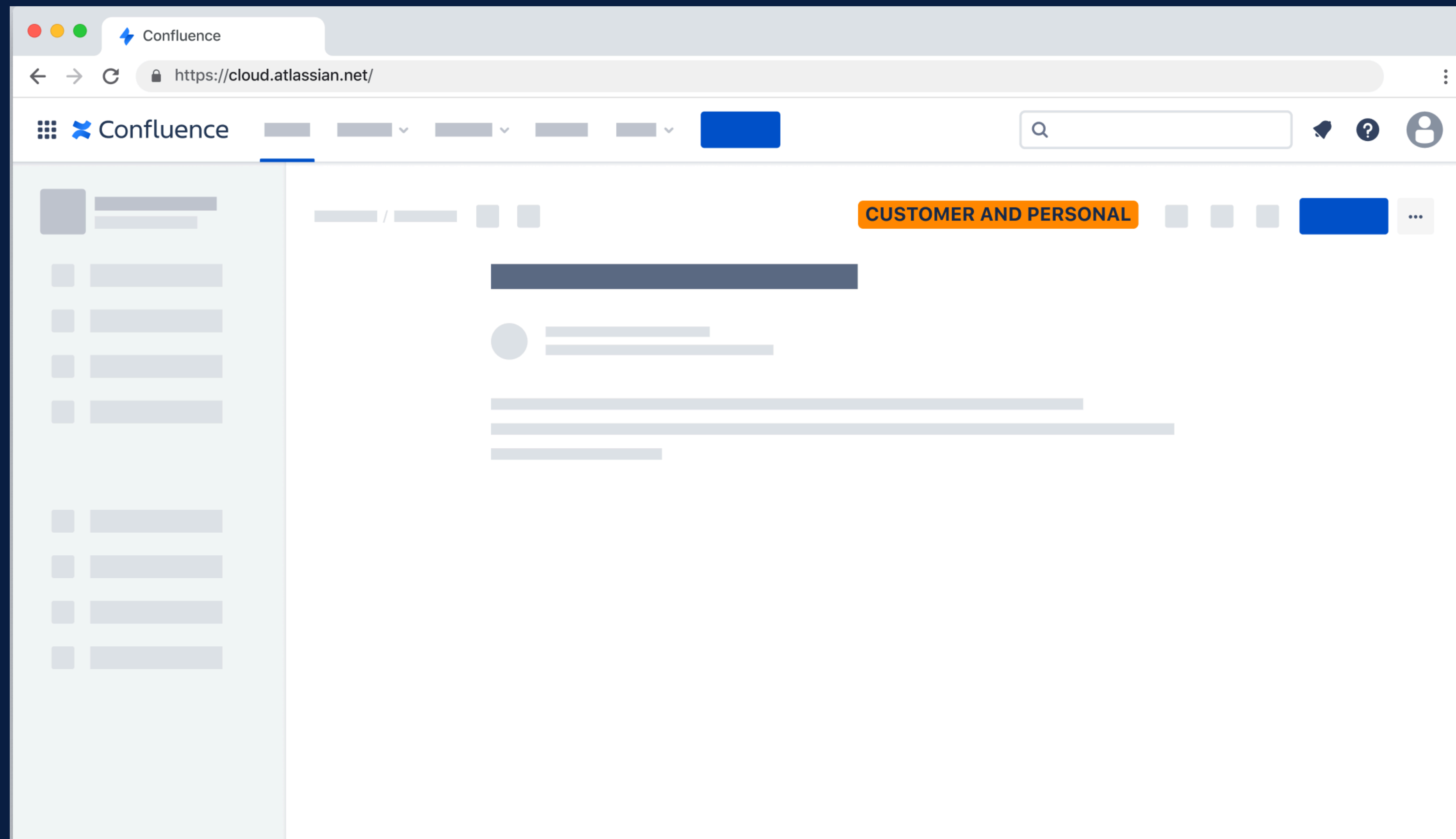
# Product experience

Classifying your content



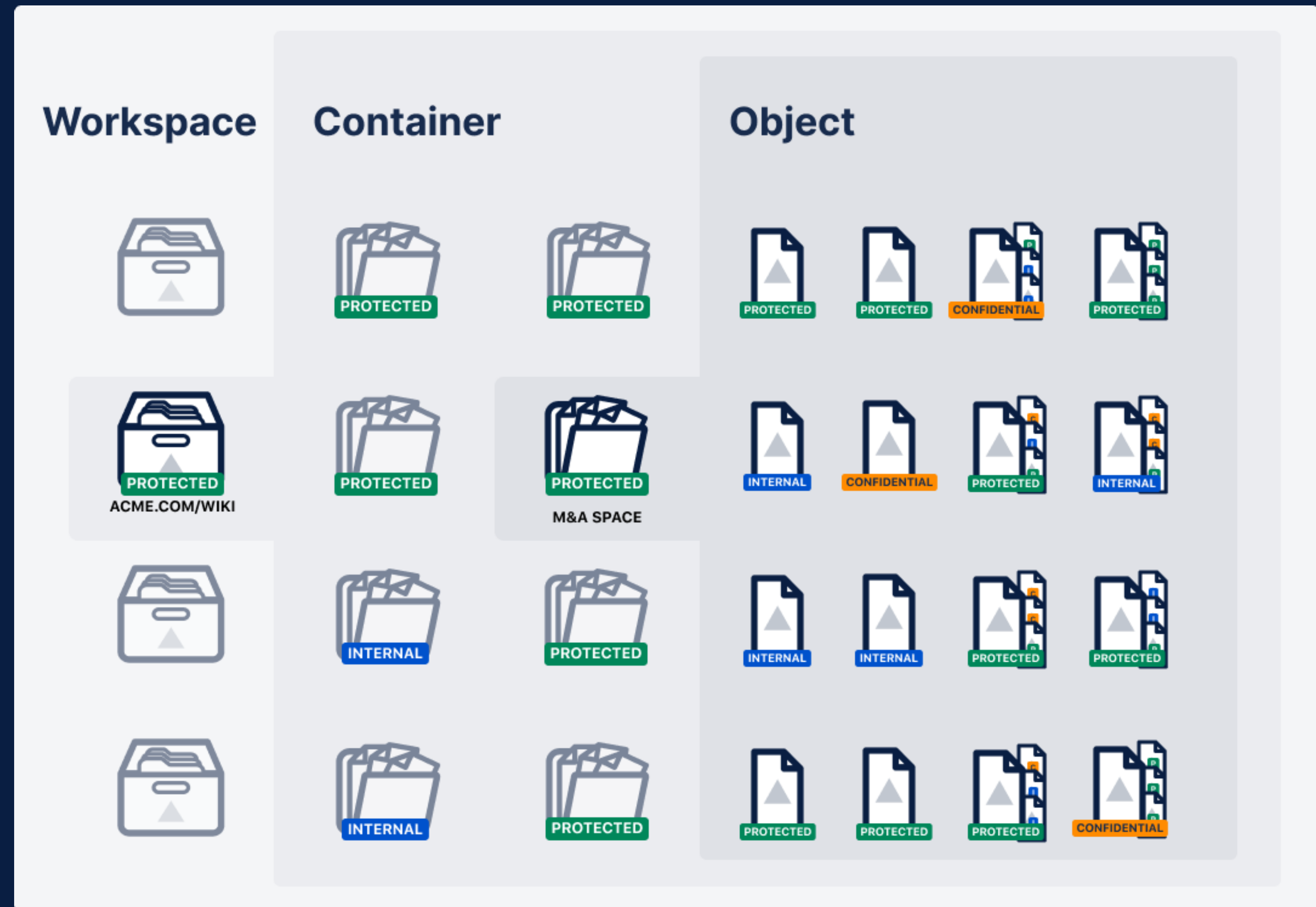
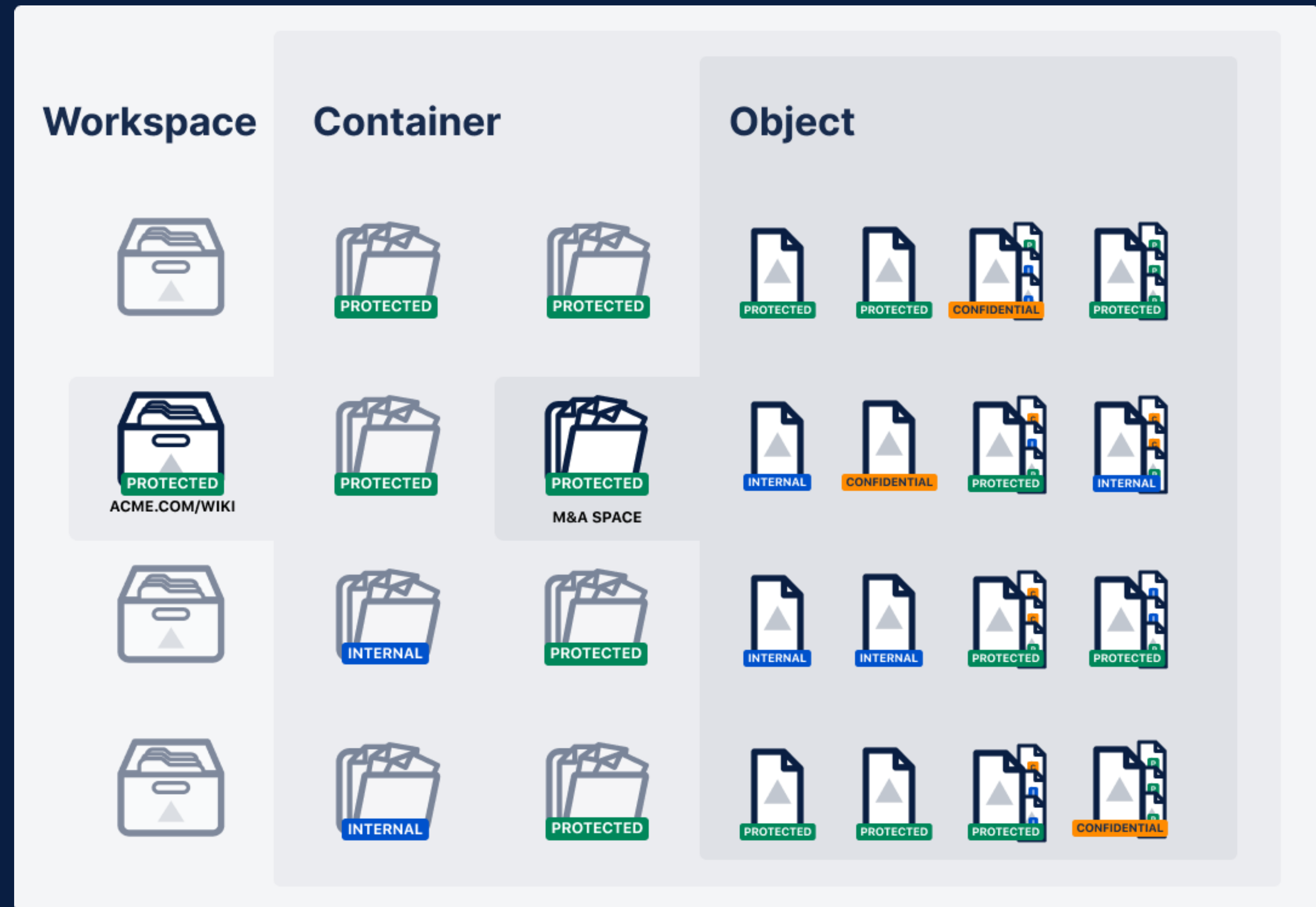
# Product experience

Viewing and interacting with classified content



# Data protections

## Protect your content based on it's classification







# Resources



Trust whitepaper



Compliance center



Cloud roadmap