



SECURITY IS IN OUR DNA

FEBRUARY 2023

This content represents the status quo as of the time it was written. 55 Degrees' security policies and systems may change going forward, as we continually improve protection for our customers.

Our security and privacy culture

At 55 Degrees, two of our company values are "*Make things better*" and "*Put people first*."

An important part of living up to those values is our commitment to data privacy and security throughout all aspects of our organization. From recruiting and training to onboarding new tools to delivering new products and features, we don't take a single step without ensuring we've taken all reasonable steps to protect your data and your privacy.

We protect your privacy

As an EU company, we are committed to compliance with the GDPR, and we work closely with a specialized legal team to ensure we stay compliant as we grow.

We strive to be transparent about how we collect, use, and share information about you. Whenever possible, we choose vendors who are located and store data in the EU. When that's not possible, we choose vendors that have appropriate compliance frameworks that support the GDPR.



We store data securely



We have customers of every size across various industries – many highly regulated – scattered across the globe. Each one of them deserves and expects the security of their data to be our top priority.

We take all reasonable steps to protect the data we do interact with or store through a combination of physical, technical, and procedural security measures. Your data will always be private, accurate, and available when you need it.

Our data access and storage philosophy

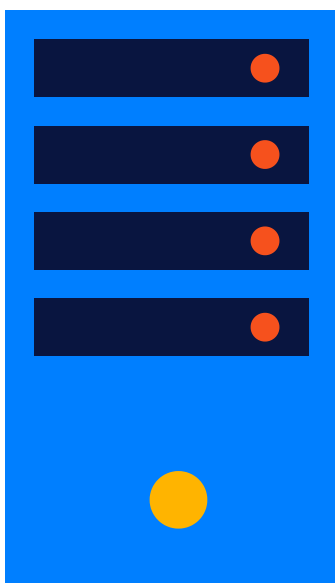
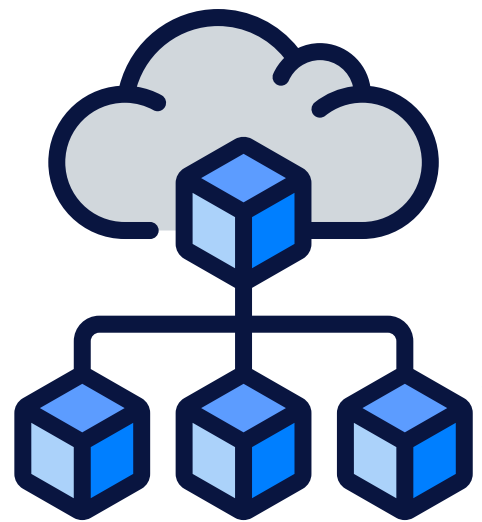
It's simple. The more data anyone accesses, processes, or stores, the higher the risk to all parties. We prefer to avoid any unnecessary risk whenever possible – smart, right? That's why we only access, store, or process the data that we really need to provide you with the product or service you have purchased. And we attempt to make it extremely clear which data we need to interact with via our DPAs and privacy policies.

Visit our [support portal](#) to access more information about data security and privacy for the product or products you are interested in!

Our embedded Cloud products

All our applications are offered in Jira Cloud, with [ActionableAgile™](#) also available in Azure DevOps Cloud. At this time, all of your work data stays within the host application or in your local browser's storage.

At times, personal data may be processed by third parties. Every third party is thoroughly vetted for security and compliance and is disclosed clearly on our website.



Our On-Premise product offerings

All of our On-Premise products are completely hosted on your hardware. They don't need to reach out via the internet because we don't access, process, or store *any* data. We don't even employ usage analytics, as much as we'd like to!

As an On-Premise customer, you are fully in charge of your own security!

Note: we have a [DPA](#) for these apps, but the data transfers covered are entirely focused on ancillary platforms such as our support portal.

Our operational mantra: **Trust, but verify**

Secure development practices

All code is managed through a version control system to allow viewing of change history, and at least one additional developer must review all code. We also follow OWASP guidelines, adhere to defined coding standards, and ensure that sensitive information is not stored in the code.

Additionally, we have a robust change management process to ensure that all changes are reviewed, tested on appropriate pre-production environments, and communicated properly to all parties. Also, all releases are handled via our automated continuous delivery tools. This means developers never need access to production servers. This is all just for starters...

Continuous monitoring

No matter how great you are, no one can watch everything at all times. That's why 55 Degrees employs state-of-the-art monitoring services and tools to help ensure we keep track of what's important. We use Detectify and Snyk to keep on top of vulnerabilities that affect our SaaS applications and their dependencies. We use log monitoring tools like Sentry to keep track of errors our SaaS users have experienced. This way we can often see the problem before you report it!

For the remote chance something slips through, we also participate in Atlassian's Bug Bounty program via BugCrowd.

Incident management

We publish security advisories for all security incidents and events. We also contact the technical contacts for current subscribers or evaluators. Then, we publish information to our "Alerts, Advisories, and Policy Updates" mailing list. Subscribe to this list at <https://55degrees.se/subscribe>. We adhere to published SLAs for handling these types of events.

In the case of a personal data breach, we must notify the [Swedish Authority for Privacy Protection \(IMY\)](#) within 72 hours of discovery.

and more...

These practices are just the tip of a very big iceberg. If you would like to know more about our security practices, please [contact us](#).

Proving our commitment

ISO 27001 Certification

ISO 27001 is a specification for an information security management system (ISMS). An ISMS is a framework of policies and procedures that includes all legal, physical, and technical controls involved in an organization's information risk management processes.

Complying with ISO 27001:2013 demonstrates implementation and maintenance for the highest security standards controls, assuring secure delivery of 55 Degrees software products and SaaS operations.

Download our ISO 27001:2013 certificate at 55degrees.se/compliance.



Atlassian Marketplace Trust Programs

Cloud Fortified

Cloud Fortified apps offer additional security, reliability, and support through participation in the cloud security program, continuous vulnerability monitoring via Atlassian's Ecoscanner platform, regular reliability checks by Atlassian and a 24/5 response time SLA for all critical severity issues.

Bug Bounty

Through this Atlassian-sponsored program, we proactively combat security risks before they arise by incentivizing security researchers to find vulnerabilities

Security Self-Assessment

Through this Atlassian-sponsored program, we proactively combat security risks before they arise by incentivizing security researchers to find vulnerabilities



Platinum
Marketplace Partner