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# Using data to streamline teamwork with Confluence Analytics



GAUTAM JETHWANI | SOFTWARE ENGINEER | CONFLUENCE ANALYTICS



Normal text ▾

**B**

*I*



Publish

Close



Gautam Jethwani / Pages / Overview 



## Give this page a title

Type / for a list of useful elements you can add to the page, like a table of contents or roadmap.

Or if your mind's gone as blank as this page, start with one of the templates on the right →



SPACE SHORTCUTS

Gautam Jethwani

Share

# New page

Created by Gautam Jethwani  
Last updated: just a moment ago • 1 min read • 10 people viewed

This is a page I hope everyone will see. There's a lot of important content here that is paramount

+ Add label

Be the first to add a reaction

Write a comment...

Quickstart



- GJ Gautam Jethwani
- Overview
- Blog
- Analytics
- Calendars
- Space Settings
- Bulk Archive
- SPACE SHORTCUTS
- + Add shortcut
- Pages
  - Sample Pages
  - New page**
- Archived pages

Gautam Jethwani

[Share](#) [ ] [ ] [ ] [ ] [ ]

# New page

Created by Gautam Jethwani  
Last updated: just a moment ago • 1 min read • 10 people viewed

This is a page I hope ever

- @John Anderson
- @Kate Lepinski
- @Marsha Johnson

+ Add label

Views Mentions

**2/3**  
mentioned users viewed this page

---

- VIEWED (2/3) >
- NOT VIEWED (1/3) v

Kate Lepinski

[View more insights](#)

Be the first to add a reaction

Write a comment...

[Quickstart](#)

GJ Gautam Jethwani

Gautam Jethwani

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@Marsha Johnson

+ Add label

Be the first to add a reaction

Write a comment...

Views Mentions X

**2/3**  
mentioned users viewed this page

---

- VIEWED (2/3)
  - John Anderson
  - Marsha Johnson
- NOT VIEWED (1/3)

[View more insights](#)

Quickstart

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@Marsha Johnson

+ Add label

Views Mentions

---

- VIEWED (1/1)
- NOT VIEWED (0/1)

View more insights

Be the first to add a reaction

Write a comment...

Quickstart

Feeds



**Gautam Jethwani**  
Go to personal space

- Overview
- Recent
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- Drafts
- Tasks

### Pick up where you left off

- Design Thinking for Innovation: A Practical Guide**  
InnovationNation • You visited 20 minutes ago
- Creating an Engaging Employee Training Program: Best Practices and Tips**  
TalentDevelopment • You visited 20 minutes ago
- Optimizing Your Supply Chain: Strategies for Success**  
OperationsOptimized • You visited 3 hours ago
- Mastering Project Management: Best Practices for Success**  
ProjectHub • You visited 3 hours ago
- Building a High-Performance Team: Best Practices and Strategies**  
TeamCollaborate • You visited 3 hours ago

Show more

Spaces

Create a space >

Announcements >

Calendars >

Latest Intro Blogs >

### Discover what's happening

Following

Popular

Edit following

#### Creating a Customer-Centric Culture: Strategies and Best Practices

Created by David Kim • April 3, 2023 • CustomerSuccessCorner

Learn how to create a customer-centric culture that fosters loyalty, engagement, and long-term business success with these strategies and best practices.

👍 353 
 👏 146 
 ❤️ 143 
 🤖 31 
 🔥 27 
 📄 10 
 🚀 26 
 ⚡ 32 
 👍 4 
 🚶 4 
 ❤️ 6 
 🗨️ 49 comments

#### Navigating Complex Legal Issues: Best Practices and Tips

Created by Isabella Ramirez • April 4, 2023 • LegalEagleEye

Get practical tips and best practices for navigating complex legal issues, from contracts and compliance to intellectual property and employment law.

😄 51 
 😞 46 
 ❤️ 115 
 ❤️ 66 
 ❤️ 35 
 🌐 6 
 🐼 4 
 🏆 5 
 🙌 1 
 🗨️ 125 comments



**Gautam Jethwani**  
Go to personal space

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- Mastering Project Management: Best Practices for Success**  
ProjectHub • You visited 1 hour ago
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TeamCollaborate • You visited 1 hour ago

Show more

- Spaces [Create a space](#)
- Announcements
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- Latest Intro Blogs

### Discover what's happening

Following

Popular

Edit following

 **William Jay** created • 5 minutes ago

**Creating a Winning Sales Strategy: Best Practices and Tips**  
Created by Isabella Ramirez • UXMatters

Get insights into the best practices and tips for improving your website's user experience and driving engagement and conversion.

 **Grace Horowitz** edited 2 times • 15 minutes ago 5 recent actions

**Managing Customer Relationships: Best Practices and Strategies**  
Created by Grace Lee • AgileDevelopment

Learn how to optimize your social media marketing efforts and measure your ROI with these proven best practices

# Space Analytics

Gautam Jethwani

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Pages ... +

• My Intro Blog

> My work so far

• Musings

• Travels

Archived pages

# Gautam Jethwani

Share Unstar this space

## Welcome to your space

This is **your** personal space, and you can do whatever you want with it.

### You could use it to:

- Create a to-do list
- Capture rough ideas
- Store files or useful links
- Post pictures of your favorite gifs

But those are just suggestions. Use it however you'd like.

If you'd prefer, you can change the [space permissions](#) so nobody else can access this space. Or keep your space open, and add [restrictions](#) to individual pages that you want to keep private.

### To start, you might want to:

- **Customise this overview** using the **edit icon** at the top right of this page.
- **Create a new page** by clicking the **+** in the space sidebar.

## Search this space

Search Search

## Recently updated

Q [Creating a Customer-Centric Culture: Strategies and Best Practices](#)  
10 minutes ago • commented by [Gautam Jethwani](#)

Q [Navigating Complex Legal Issues: Best Practices and Tips](#)  
10 minutes ago • commented by [Gautam Jethwani](#)

📄 [Creating a Diverse and Inclusive Workplace: Strategies for Success](#)  
about 12 hours ago • contributed by [Gautam Jethwani](#)

🖼️ [Mastering Time Management: Tips and Techniques](#)  
about 13 hours ago • attached by [Gautam Jethwani](#)

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Overview Pages Users

DATE 2023-01-06 - 2023-04-05 GROUP BY Week DISPLAY Total CONTENT All



## Popular content

- Overview 14 views
- Travel 14
- Musings 12
- My Intro Blog 11

## Most active readers

- Gautam Jethwani 55 views
- Kate Smith 9
- Gurpreet Singh 8
- Aisha Tyler 5

## Most active contributors

- Gautam Jethwani 7 edits

Gautam Jethwani

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DATE 2023-01-06 - 2023-04-05 GROUP BY Week DISPLAY Total CONTENT All

- Day
- Week
- Month



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- Unique



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- ✓ Pages
- ✓ Blogs



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Title	Created	Last modified	Last viewed	Comment activity	Users viewed	Views
Creating a Customer-Centric Culture: Strategies and Best Practices	3 years ago	3 years ago	a day ago	0	3	18
Navigating Complex Legal Issues: Best Practices and Tips	4 days ago	3 days ago	a day ago	0	6	16
Creating a Diverse and Inclusive Workplace: Strategies for Success	a month ago	11 days ago	a day ago	6	2	15
Mastering Time Management: Tips and Techniques	2 days ago	a day ago	a day ago	5	6	14
Effective Communication for Remote Teams: Best Practices and Tools	a month ago	a month ago	a day ago	0	3	12
Mastering Agile Development: Best Practices and Techniques	2 years ago	2 years ago	11 days ago	0	2	9
Creating a Winning Sales Strategy: Best Practices and Tips	2 months ago	2 months ago	a month ago	8	2	8
Cybersecurity for Small Businesses: Best Practices and Tools	3 years ago	3 years ago	a day ago	0	3	6
Managing Change in the Workplace: Best Practices and Strategies	7 months ago	6 months ago	11 days ago	0	3	5
Improving Your Website's User Experience: Best Practices and Tips	4 months ago	4 months ago	2 months ago	0	1	4
Maximizing Your Social Media ROI: Best Practices and Strategies	a year ago	a year ago	11 days ago	0	1	2
Managing Remote Teams: Best Practices and Tools	10 months ago	10 months ago	11 days ago	0	2	2
Mastering Email Marketing: Best Practices and Techniques	5 months ago	5 months ago	2 months ago	0	1	2
Creating a Winning Content Marketing Strategy: Best Practices and Tips	3 months ago	3 months ago	2 months ago	0	1	2
Managing Workplace Stress: Best Practices and Techniques	a year ago	a year ago	11 days ago	0	1	1
Creating a Winning Product Launch Plan: Best Practices and Tips	10 days ago	10 days ago	10 days ago	0	1	1

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Name	Created	Updated	Comments	Views
David Kim	6	10	5	69
Isabella Ramirez	0	0	0	5
Charlotte Edwards	0	0	0	1
Nicholas Walker	0	0	4	5
Sophia Johnson	0	0	0	2
Samantha Kim	0	0	7	1
William Jay	0	0	0	5
Emily Shane	0	0	3	3
Ryan Lee	0	0	0	3
Grace Horowitz	0	0	0	3
Eric Lee	0	0	0	1
Rachel Chen	0	0	0	8
Benjamin Jake	0	0	0	9
Karen Johnson	0	0	0	2

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Ryan Lee	0	0	0	3
Grace Horowitz	0	0	0	3
Eric Lee	0	0	0	1
Rachel Chen	0	0	0	8
Benjamin Jake	0	0	0	9
Karen Johnson	0	0	0	2

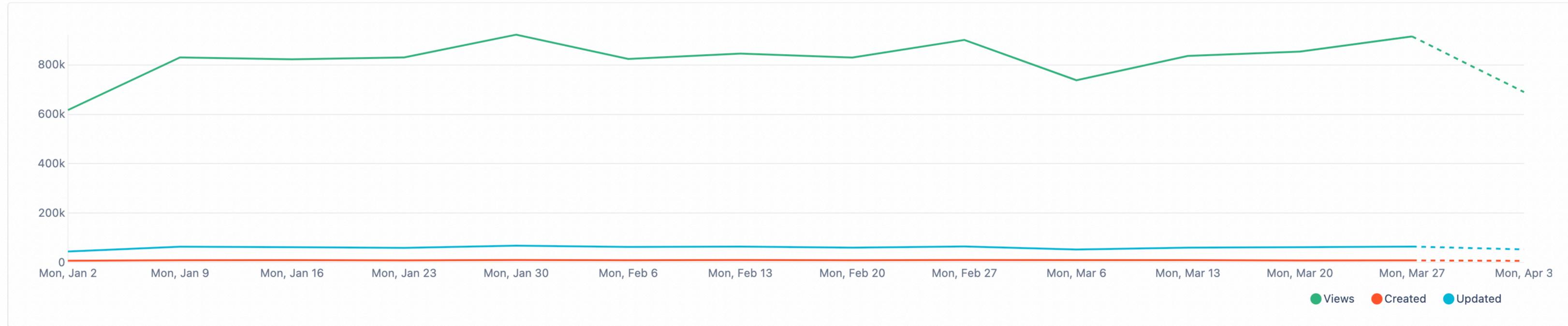
Export Excel

# Instance Analytics

# Analytics

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DATE  - 
 GROUP BY [Week](#)
 DISPLAY [Total](#)
 CONTENT [All](#)
 SPACE TYPE [Site](#)



## Popular spaces

	CustomerSuccessCorner	492,375 views
	LegalEagleEye	245,485
	DiversityAndInclusion	205,055
	ProductivityPowerhouse	189,452

## Most active readers

	Sophia Johnson	7,535 views
	Samantha Kim	6,741
	William Jay	6,236
	Emily Shane	6,154

# Analytics

DATE  -

Search terms	Searches	Users searched	Click-through rate
Space permissions	105	15	3%
Page templates	15	5	47%
Macro browser	9	2	11%
Blog posts	8	2	13%
Version history	8	5	50%
Labels	7	2	71%
User management	7	5	43%
Global templates	7	4	29%
Search results	7	1	14%
Page properties	7	2	29%
Content by label	6	5	100%
Page restrictions	6	4	50%
Attachments	6	1	67%
Confluence mobile	6	3	83%
Page hierarchy	6	5	0%
Page history	6	5	17%
Recently viewed	6	3	83%
JIRA integration	6	1	33%

# Analytics

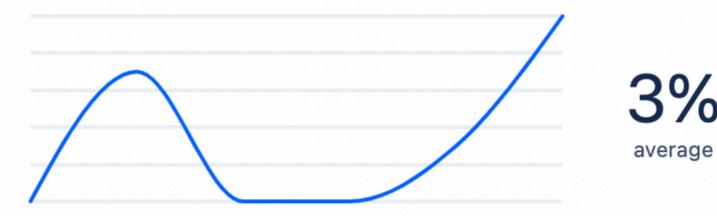
Overview Spaces Users Search ?

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Version history	8	5	50%
Labels	7	2	71%
User management	7	5	43%
Global templates	7	4	29%
Search results	7	1	14%
Page properties	7	2	29%
Content by label	6	5	100%
Page restrictions	6	4	50%
Attachments	6	1	67%
Confluence mobile	6	3	83%
Page hierarchy	6	5	0%
Page history	6	5	17%
Recently viewed	6	3	83%
JIRA integration	6	1	33%

## Space permissions ×

Searches **Click-through rate**



Jan 7 - Apr 6

### MOST-CLICKED PAGES AND BLOGS

Users didn't click on anything during this time

### MOST-CLICKED SPACES

Users didn't click on anything during this time

# Restrictions

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# Space permissions

Jump to setting...

General **Analytics Permissions** Apps

Administrators can override space permissions with global permissions.

[Learn more](#)

Viewing analytics restricted Only some people can view analytics

Type a user name or group

Gautam Jethwani

Can view analytics

Remove

Save

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Viewing analytics restricted Only some people can view analytics

Type a user name or group

Table with 3 columns: User, Permission, Action. Rows for Gautam Jethwani and site-admins.

Save

Secure

Private

Accurate

Reliable

## Free

Limited content analytics

## Standard

Full content analytics

## Premium

Content analytics  
Space Analytics  
Instance Analytics  
Search Analytics



Thank you



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