

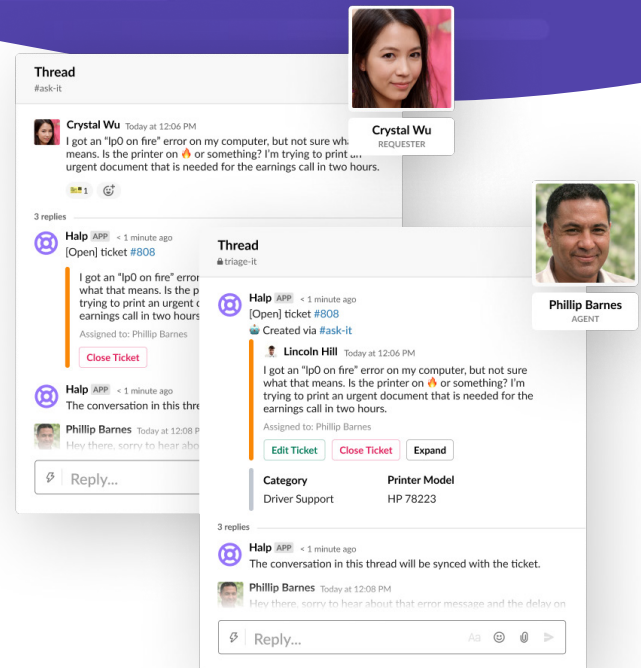


Slack-first Conversational Ticketing

Halp is a conversational ticketing solution for modern IT support, finance, legal, and other operations teams to assign, prioritize, manage and report on requests from Slack. It's used every day by internal operations teams at Adobe, Slack, Strava, GitHub, ClassPass, and many more.

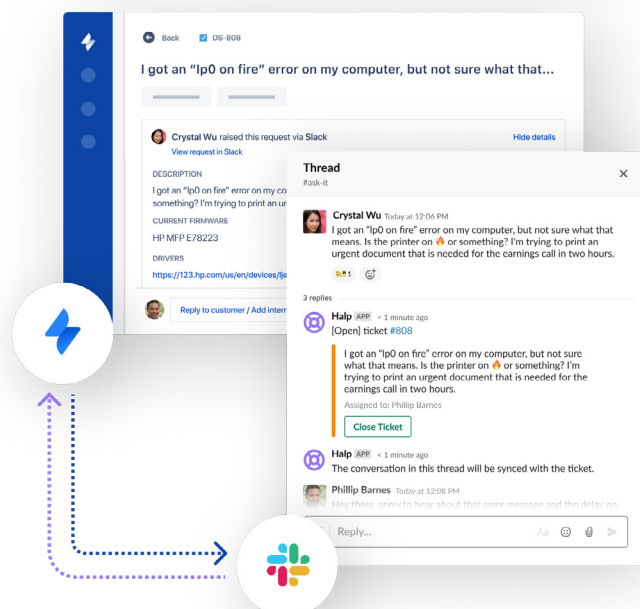
Ticketing, powered by your conversations

- Use an emoji to turn messages into a ticket from channels or DMs. The comments sync with messages in the thread. Users can also submit request forms from Slack and create tickets using App Home or slash commands.
- Triage tickets from Slack, or manage your tickets from the Halp web app.
- Automatically answer common questions using Halp Answers. Create Answers from Slack messages or Confluence articles, and Halp will automatically recommend those answers on relevant tickets.

[Learn More](#)[See it in Action](#)

Powerful alone, but better together

- Triage and keep tickets up-to-date from Slack with a two-way sync to Jira Service Desk or Zendesk.
- Reduce context switching by connecting Slack and Jira Service Desk, Confluence, Zendesk and Zapier.
- Customizable forms in Slack help create and categorize tickets with unlimited forms, synced to Jira request types.

[Learn More](#)[See it in Action](#)

Learn more at
atlassian.com/software/halp