

Confluence Cloud Premium

Uncover better insights and increase efficiency
with analytics, admin controls and platform support

Growing teams get bogged down when they
don't have the right tools to manage content at scale.

4 telltale signs your organization is ready for Confluence Cloud Premium.



PROBLEM 1

Bottlenecks slow teams down

Confluence site admins have too much to do—from addressing access issues to untangling permissions problems.

SOLUTION

Advanced admin tools

- **Remove obstacles fast with admin key**
Gives site admins temporary access to restricted pages.
- **Investigate with inspect permissions**
Anyone can see who has access to pages instantly.
- **Set up new spaces accurately with copy space permissions**
Clone permissions from one space to another.
- **Configure org-level access with bulk space permissions**
Set permissions at scale. COMING SOON



PROBLEM 2

Employees can't find information

Content is cluttered and outdated, making it harder for teams to operate efficiently and trust Confluence as a single source of truth.

SOLUTION

Content management

- **Keep content up-to-date with bulk archive**
Editors and admins can archive and restore outdated pages.
- **Automate manual tasks with basic workflows**
Act on smart suggestions with one-click to archive or delete. COMING SOON
- **Give your whole team access with external collaboration**
Join forces with people outside your org when you add them to particular spaces.

COMING SOON



PROBLEM 3

Leaders and content creators want **data-driven reports**

Decision-makers need more visibility into strategic projects. Content managers are hungry for insights on documentation.

SOLUTION

Make better decisions

- **Gather insights with analytics**
Apply cutting edge strategies with sites, spaces, and page-level reports on engagement.
- **Report on ROI with admin insights**
Understand your Premium product usage and activity over time.



PROBLEM 4

Global teams need uptime, all the time

Productivity suffers and frustration spikes when team members don't have the support they need to get their jobs done.

SOLUTION

Robust platform support

- **Get ample room to grow with unlimited storage**
Give your team all the space they need.
- **Rest easy with a 99.9% uptime SLA**
High availability is financially backed by service credits.
- **Ask for help 24/7 with Premium support**
Get responses to critical issues within 1 hour.
- **Secure your site with IP allowlisting**
Limit product access to trusted IP ranges.



Everything in Confluence Cloud Standard, plus more features to help you scale



CONTENT AND ADMIN BASICS

	STANDARD	PREMIUM
User limit	Up to 5,000 users	Up to 5,000 users
Unlimited spaces and pages	✓	✓
Page and space permissions	✓	✓
Macros	✓	✓
Structured page tree	✓	✓
Page versioning	✓	✓
Archive pages	✓	✓
Best practice template library	✓	✓
Apps and integrations	✓	✓
Anonymous access	✓	✓
Audit logs	✓	✓



CONTENT MANAGEMENT CONTROLS

	STANDARD	PREMIUM
Bulk archive pages	–	✓
Basic workflows <small>COMING SOON</small>	–	✓



ADVANCED ADMIN TOOLS

	STANDARD	PREMIUM
Inspect permissions	–	✓
Admin key	–	✓
Copy space permissions	–	✓
Bulk space permissions <small>COMING SOON</small>	–	✓



DATA-DRIVEN DECISIONS

	STANDARD	PREMIUM
Site, space, and page analytics	–	✓
Admin insights	–	✓
External collaboration <small>COMING SOON</small>	–	✓



PLATFORM SUPPORT

	STANDARD	PREMIUM
IP allowlisting	–	✓
99.9% uptime SLA	–	✓
Storage	250 GB file storage	Unlimited storage
Support	9-5 Standard Support	24/7 Premium Support

Learn more at

<https://www.atlassian.com/software/confluence/premium>