ProForma

Forms Done Right

BUILD DYNAMIC FORMS AND CHECKLISTS

Conditional forms

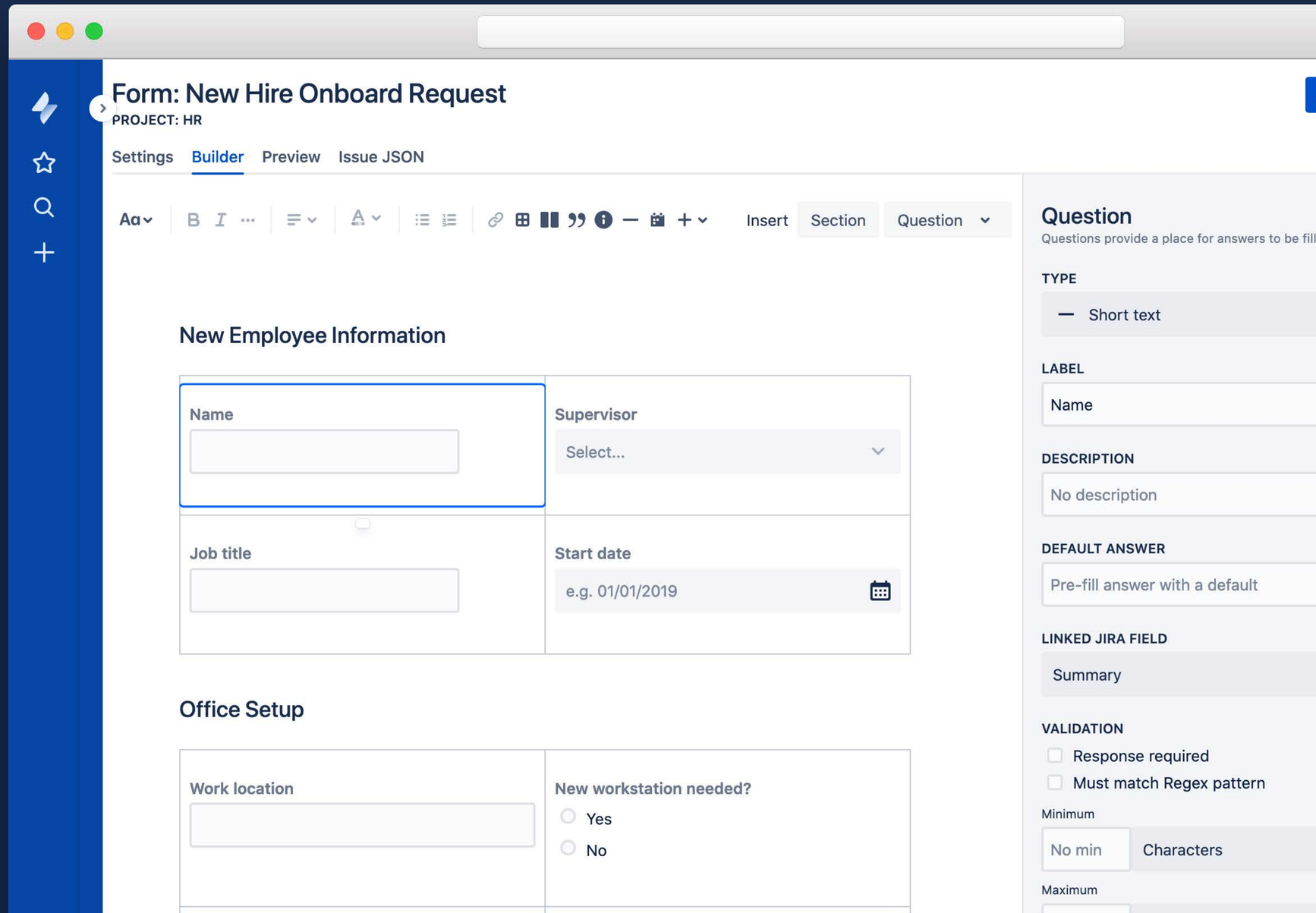
Allow teams to easily build dynamic forms and checklist within Jira. Multiple questions types and validation options improve data collection.

Fewer Custom Fields

Fields in a ProForma form do not require Custom Fields. Improve performance and simplify Jira admin by using fewer custom fields

Project Level Admin

Project admins can create, edit and maintain their forms, and can also set up most form automation rules without the assistance of a Jira admin.



ENHANCE JIRA SERVICE DESK

Better Requests

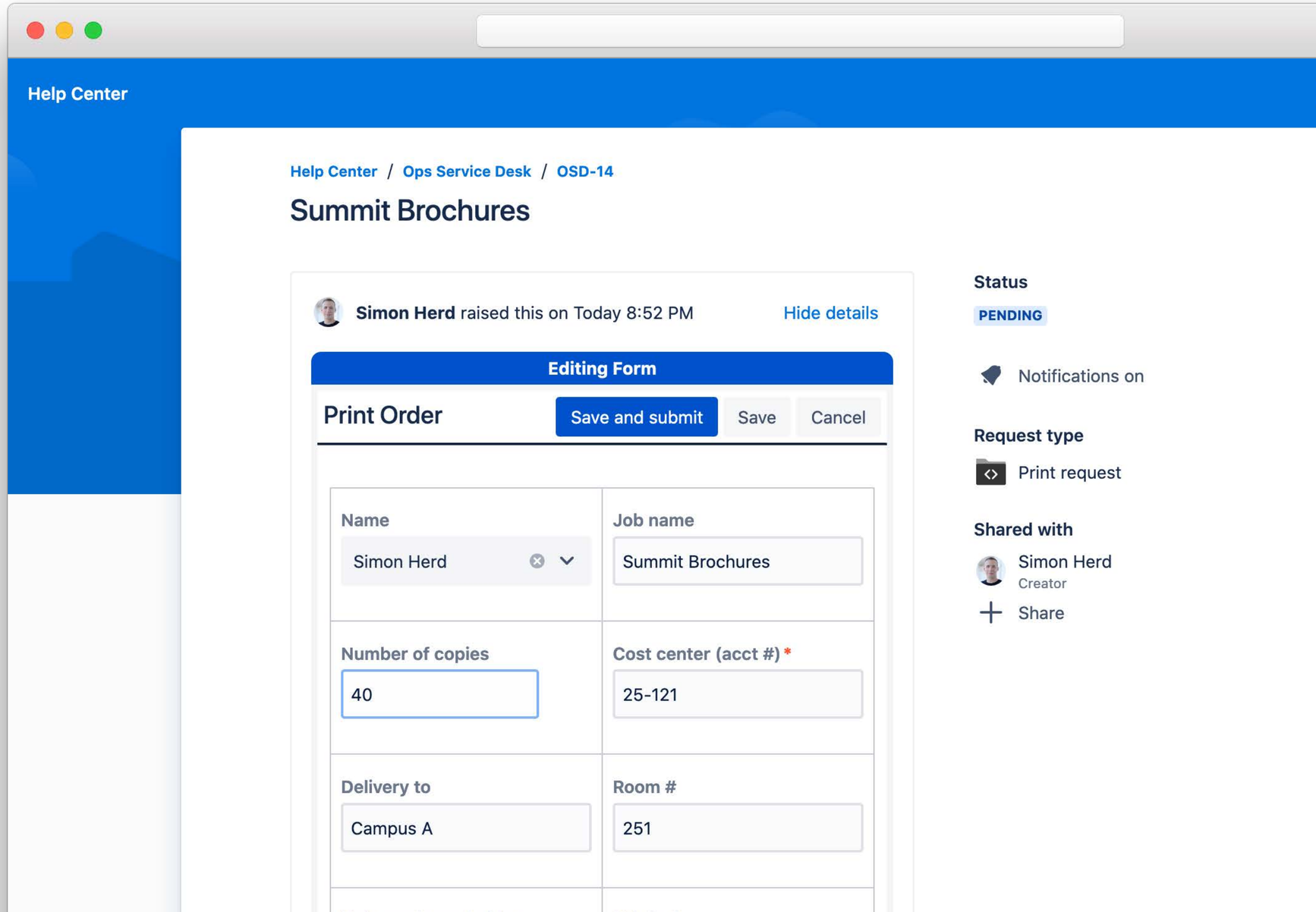
Publish forms to the JSD portal so teams can collect the specific information they need for a given request type.

Update Requests After Creation

Allow requestors to update an issue after it has been created.

Support Complex Process

Attach multiple forms for a requestor/approver to fill out. Perfect for more complex processes.



CONFLUENCE-LIKE FORMS IN JIRA

Layout Fields

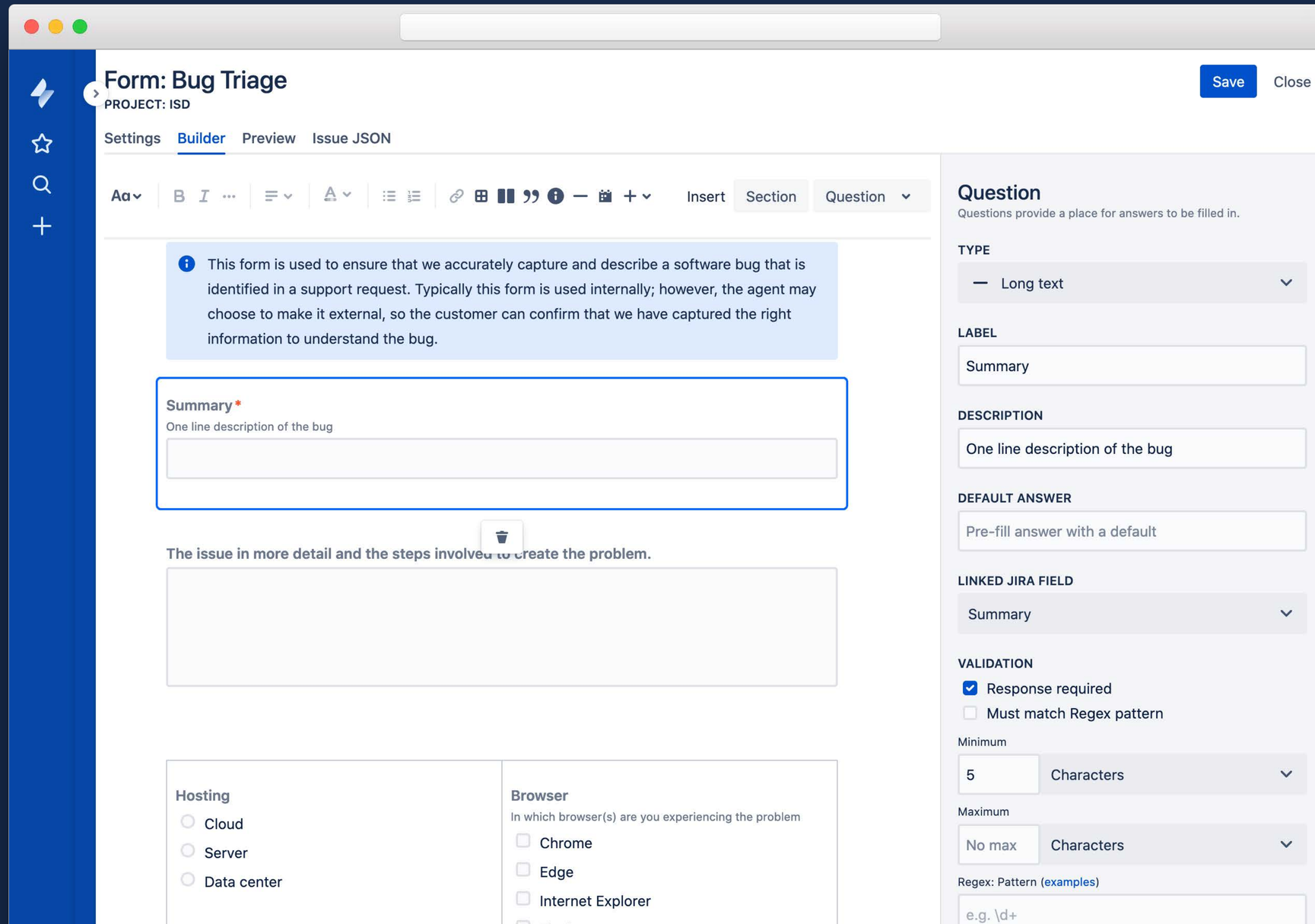
Add structure to forms, by using tables and columns to layout fields on a form.

Collect the right data

Use one of 10 question types to ensure you collect the right data

Validate the data

Use field level validation to ensure the data you collect complies with your business rules.



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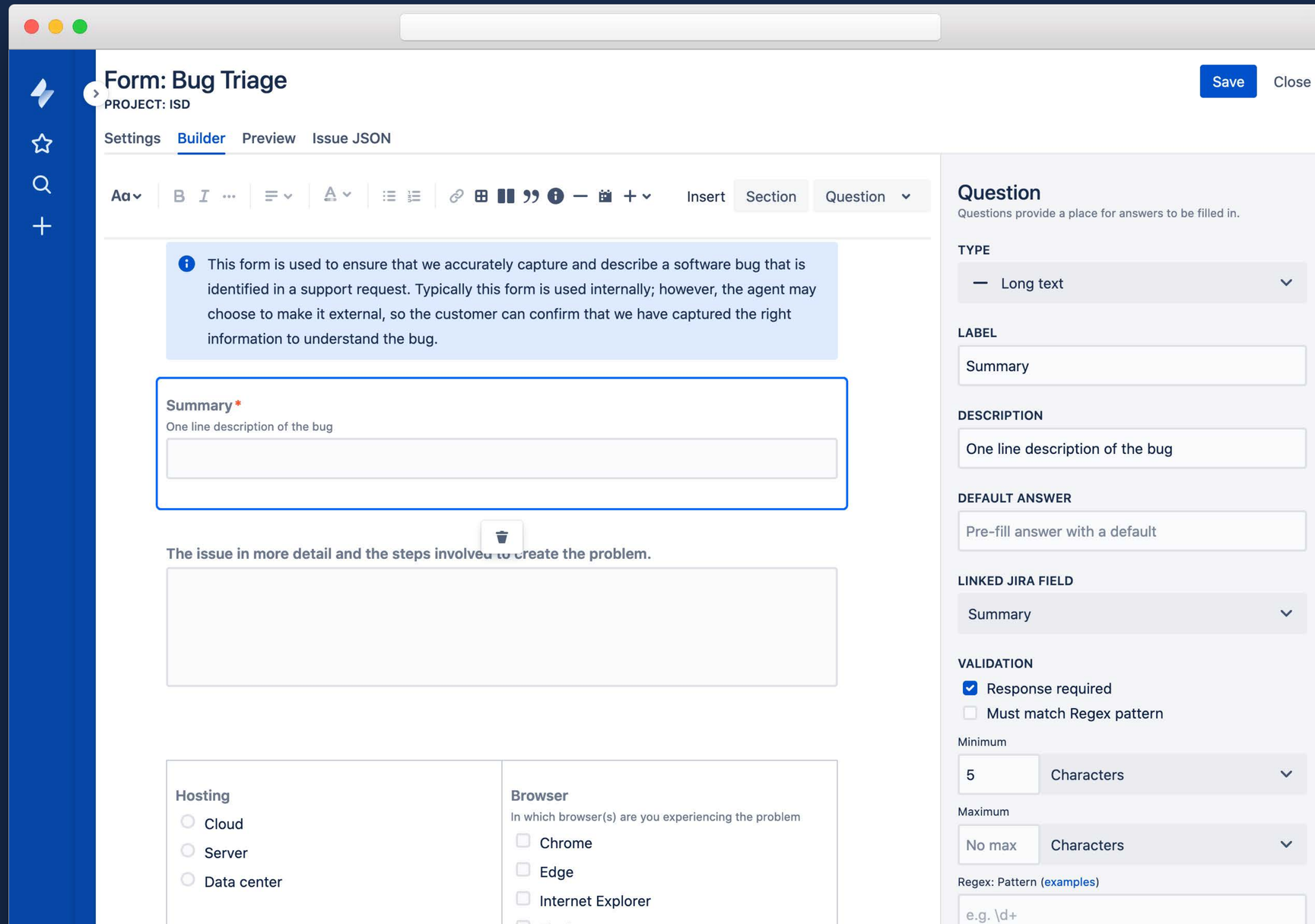

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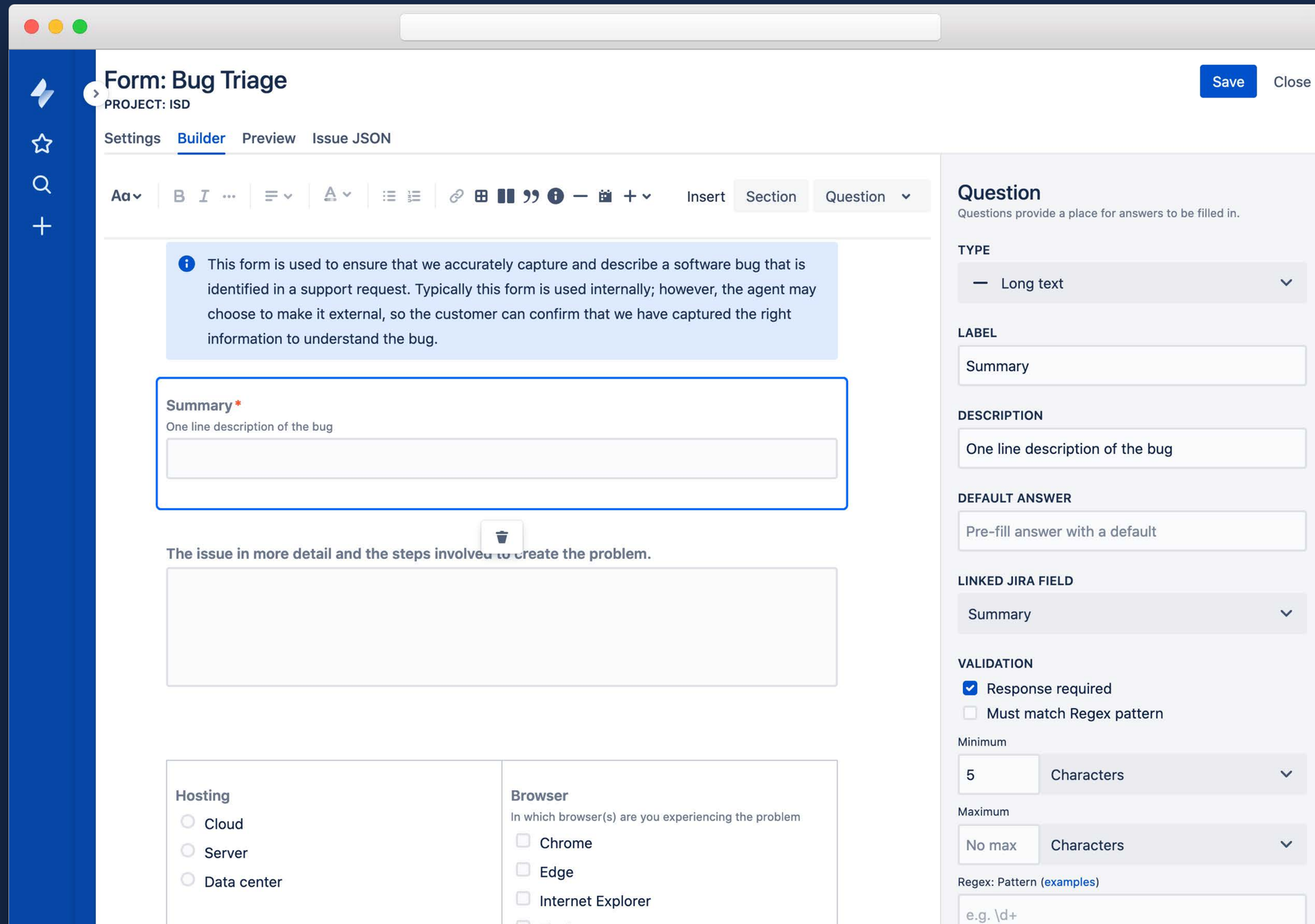


DYNAMIC FORMS

Easy to Use

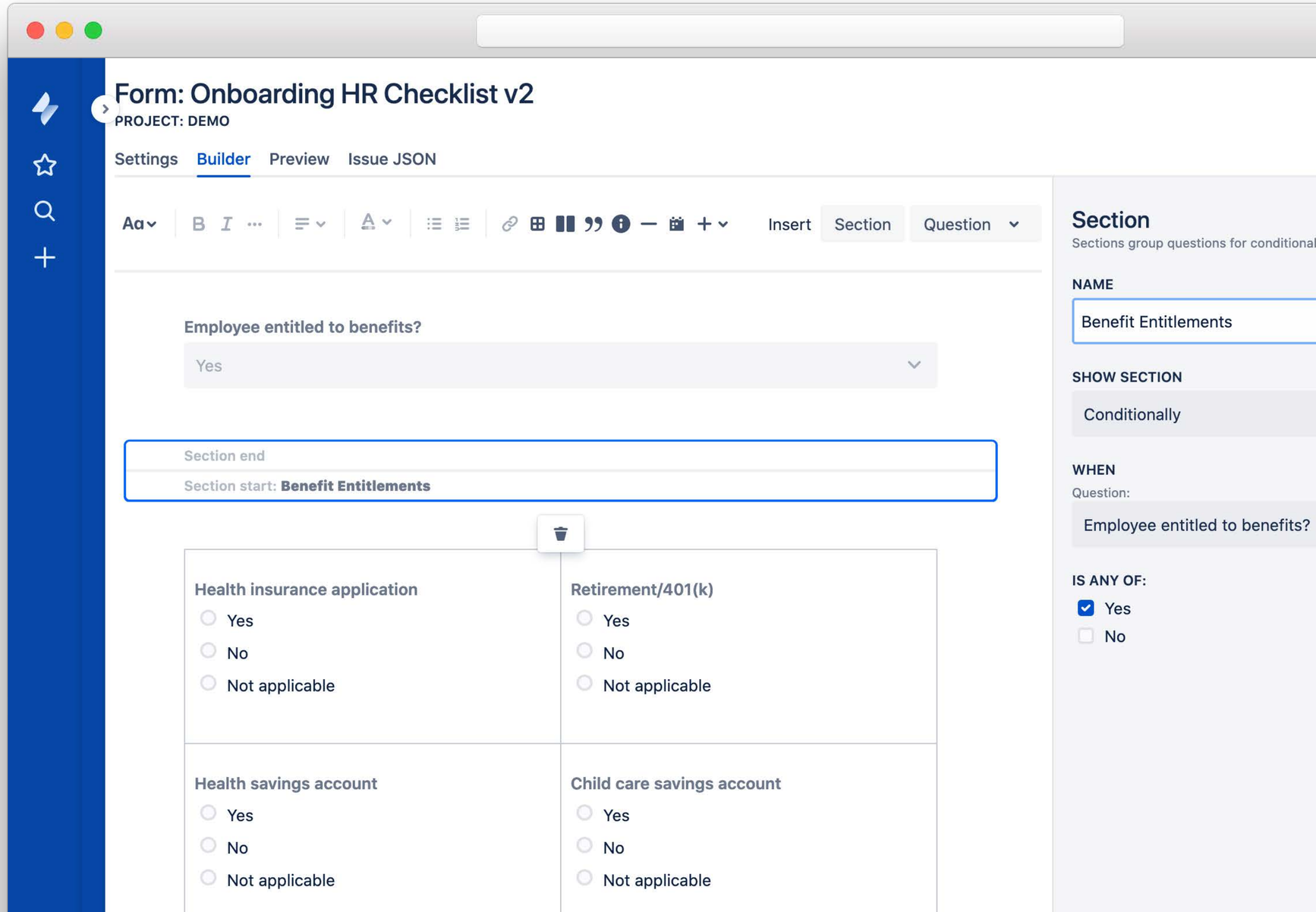
Improve the usability of forms by only showing the right questions to the relevant people. This can allow teams to you a single forms for multiple types of requests.

Dynamic Sections

Sections of a form can be shown or hidden based on responses to previous questions.

Better data

Use a single form for multiple types of requests. Dynamic sections allow teams to collect exactly the information they need for a specific requests.



AUTOMATION

Automation Rules

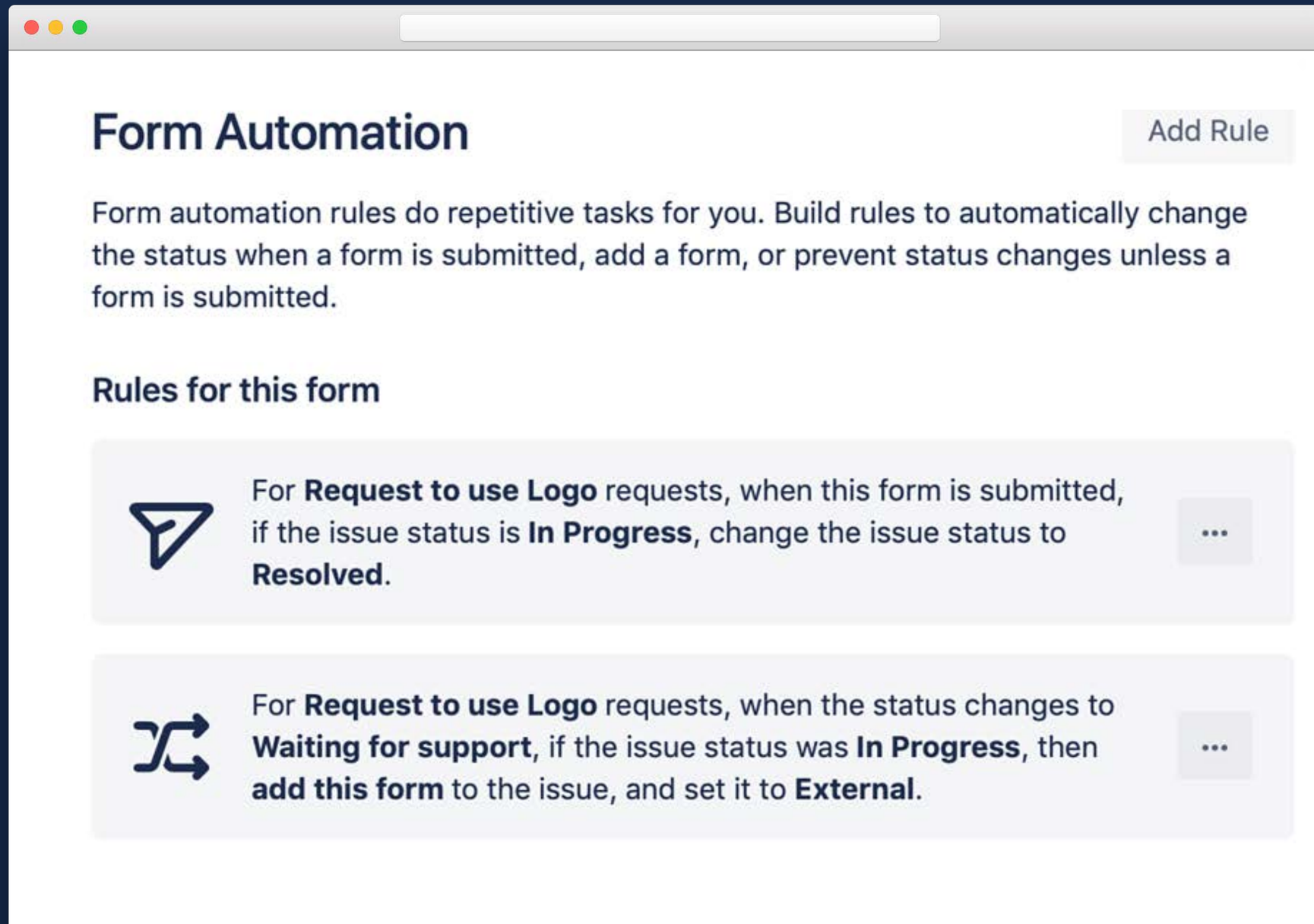
Automatically add forms when an issue transitions to a status or transition to a specific status when a form is submitted.

Prevent Transition

Use ProForma's workflow validator to prevent a transition if a form (or forms) are either not attached or not submitted.

JSD Integration

Add forms to issues using ProForma's integration with JSD's inbuilt automation engine.



SIMPLIFY JIRA ADMIN

Project level forms

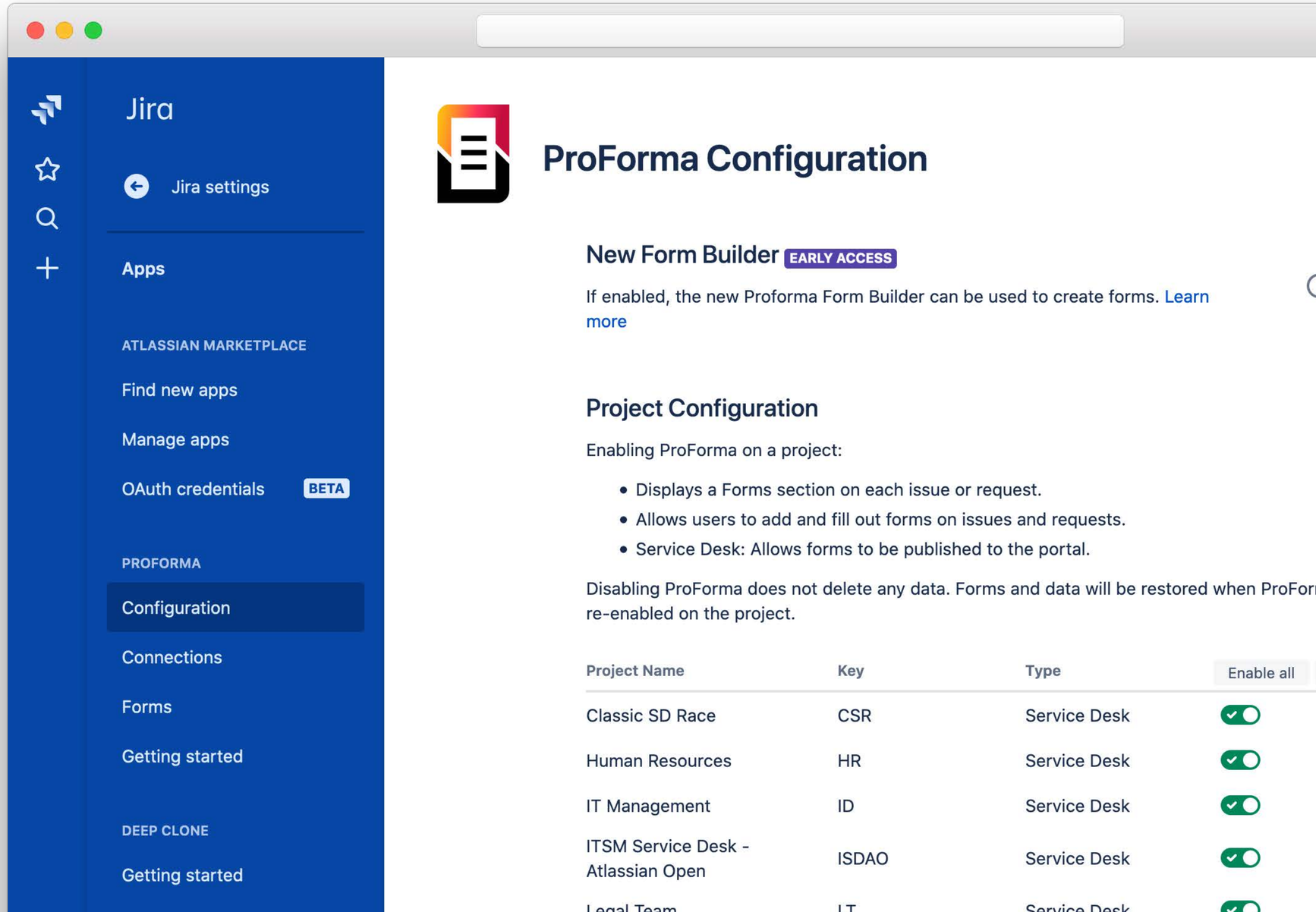
Forms are specific to each project, this means project admins can build and maintain their own forms.

Project Toggle

Easily enable or disable ProForma for specific projects. Have 100s of projects, don't worry there is a bulk update toggle.

HTML Toggle

Control whether HTML blocks can be included in new forms. Useful for displaying images or YouTube videos.



DATA LOOKUP

Connect to REST APIs

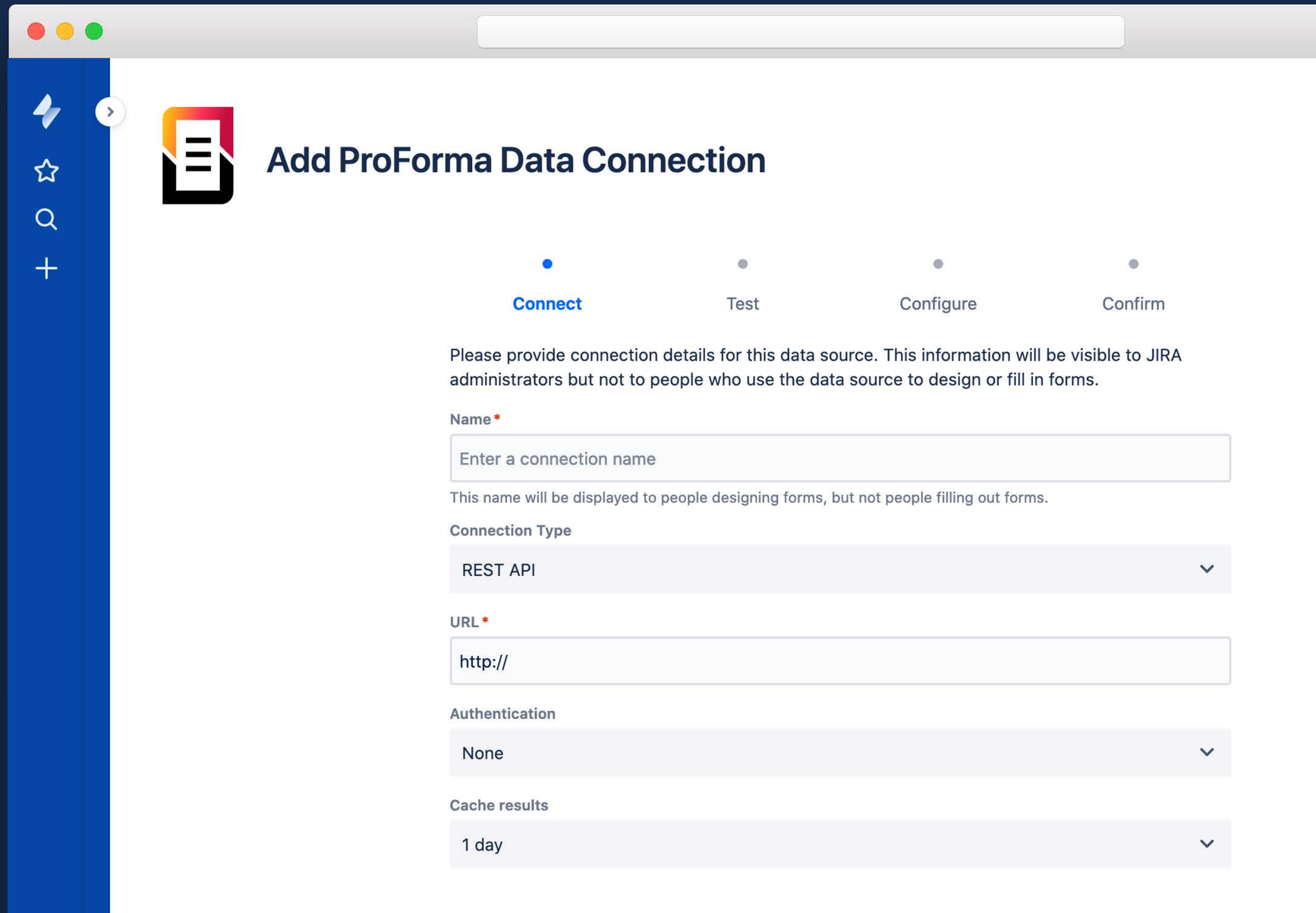
Securely connect ProForma to REST APIs to retrieve choice values for forms.

Jira Properties

Retrieve values from Jira properties to populate choice lists.

Cacheing

Improve performance by setting the values to cache at an appropriate interval.



POWERFUL VALIDATION

Complete Data

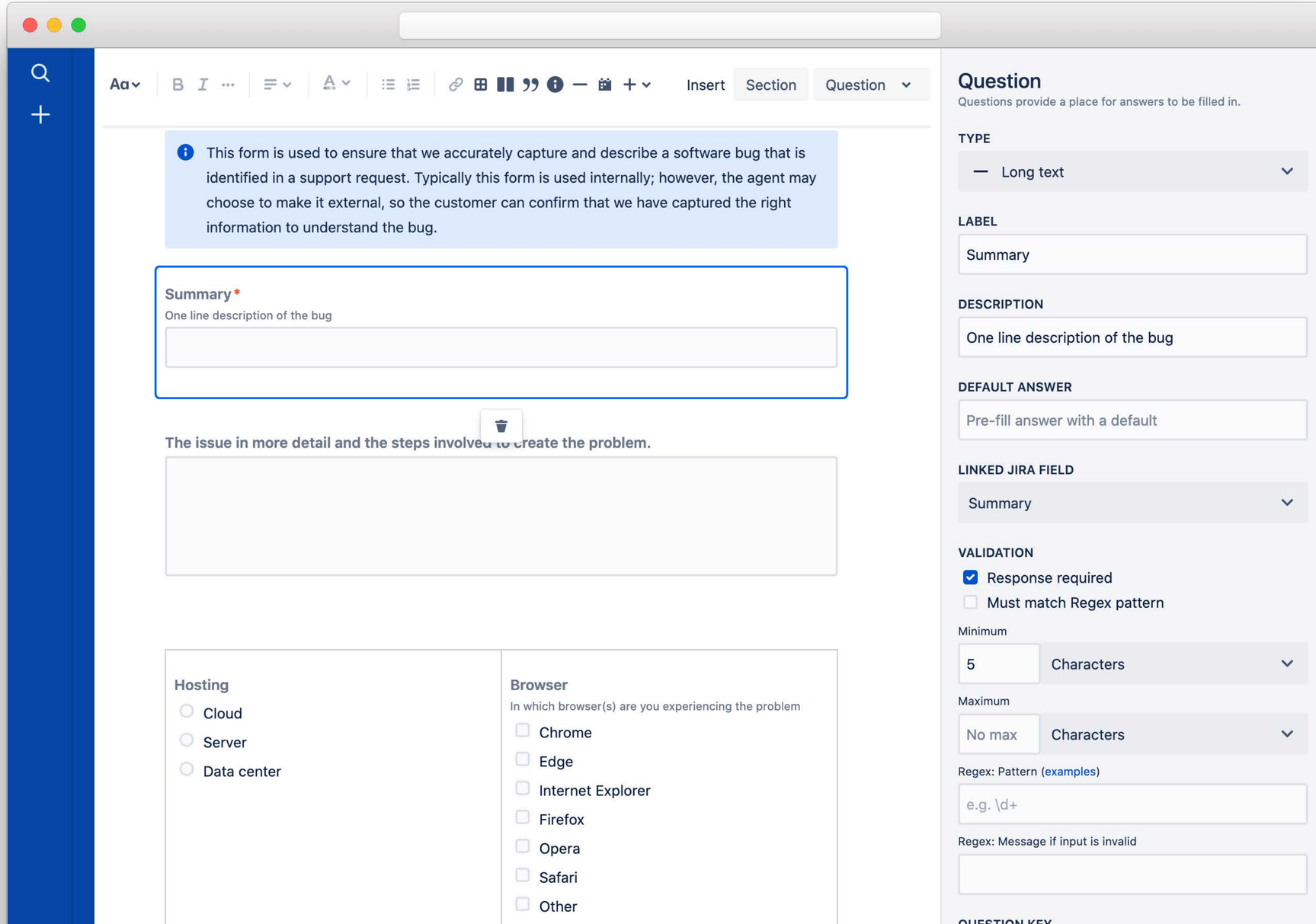
Mark questions as required, preventing submission of the form until a response is provided

Correct formatting

Use Regex validation to ensure you get exactly the information you need in the right format (i.e. version numbers).

Set limits

Set minimum and/or maximum validation rules on dates, character/word counts or numbers.



CREATE ISSUES WITH FORMS

Create issues

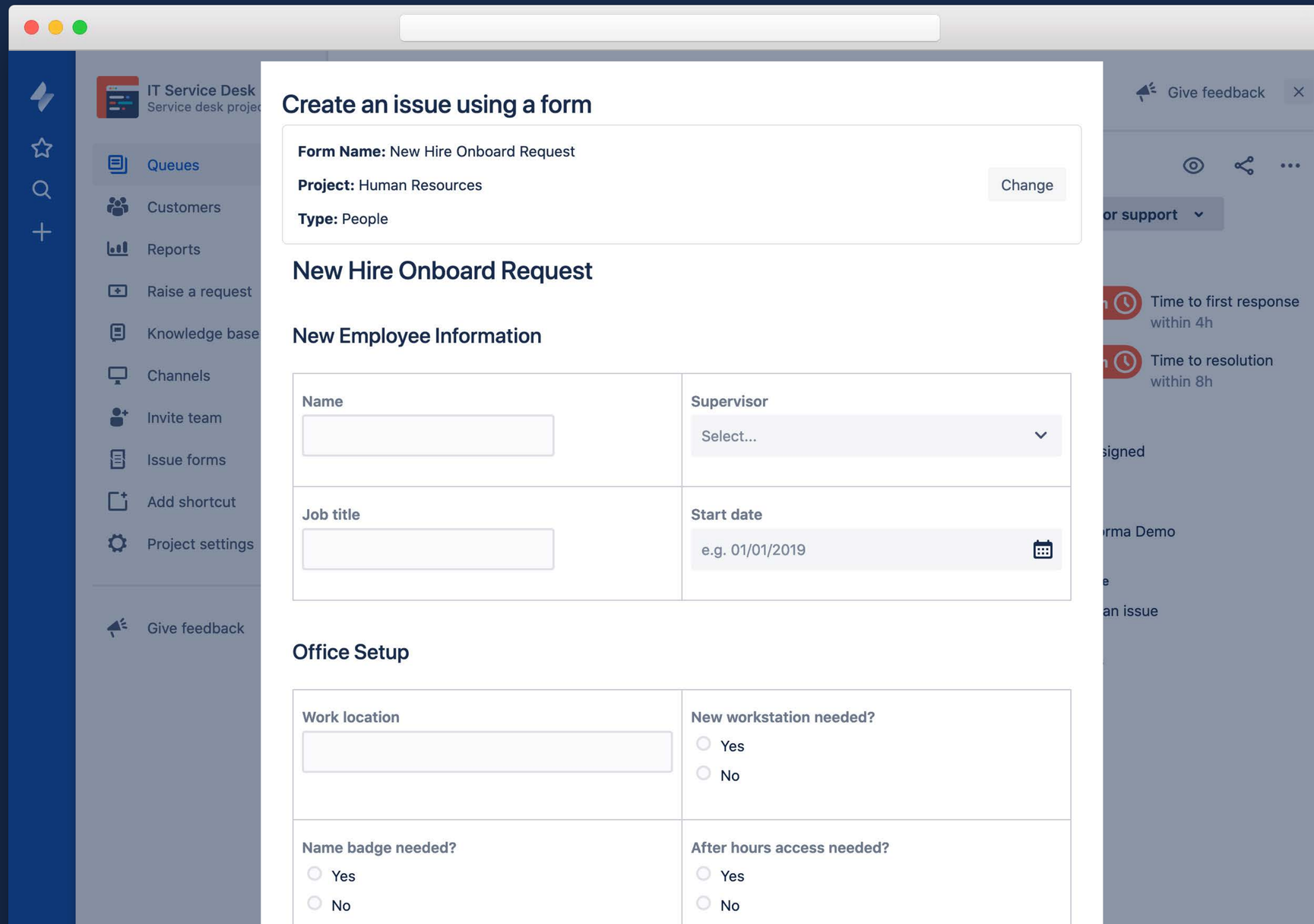
Any form can be configured so that it can be used to create an issue within Jira.

Make Jira easier

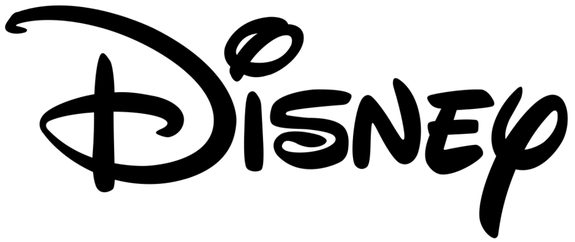
Guide people through the process of creating an issue in Jira by laying out the fields in a logical order and adding instructions and examples where needed.

No Screen Config

Easily collect the required information without having to touch screen configuration.



SOME OF OUR CUSTOMERS



REPORTING

Exported Forms

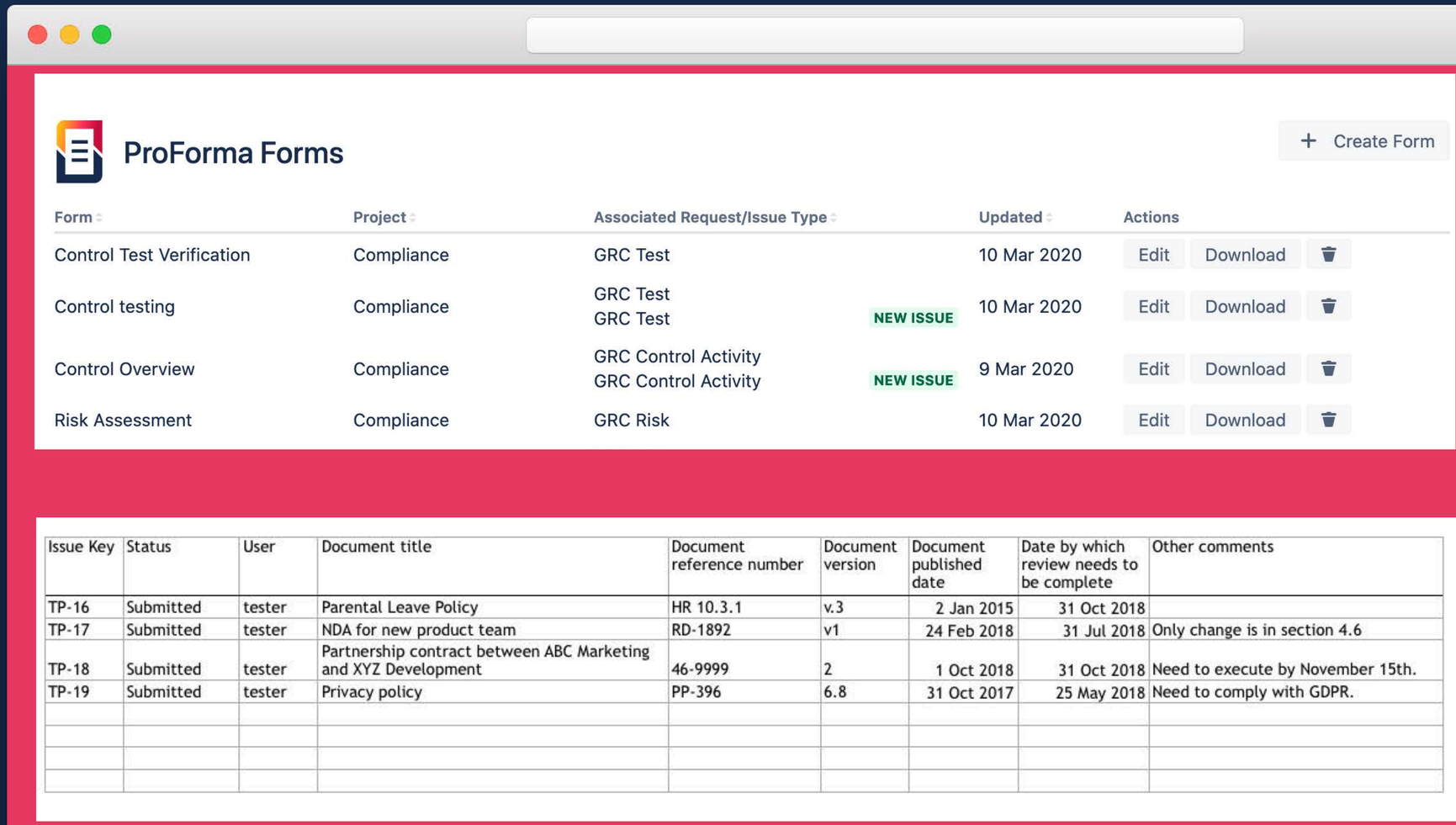
Export form responses to a spreadsheet for an aggregated view of what has been submitted.

Jira Reports

Link any form field to a Jira field to have the data included in Jira reports.

JQL Queries

Form fields linked to Jira fields can be searched using JQL queries.



Issue Key	Status	User	Document title	Document reference number	Document version	Document published date	Date by which review needs to be complete	Other comments
TP-16	Submitted	tester	Parental Leave Policy	HR 10.3.1	v.3	2 Jan 2015	31 Oct 2018	
TP-17	Submitted	tester	NDA for new product team	RD-1892	v1	24 Feb 2018	31 Jul 2018	Only change is in section 4.6
TP-18	Submitted	tester	Partnership contract between ABC Marketing and XYZ Development	46-9999	2	1 Oct 2018	31 Oct 2018	Need to execute by November 15th.
TP-19	Submitted	tester	Privacy policy	PP-396	6.8	31 Oct 2017	25 May 2018	Need to comply with GDPR.

LANGUAGE SUPPORT

25 Languages

Support for 25 languages including English, German, Spanish, Japanese, Russian and Vietnamese.

Designate Form Language

Error and validation messages displayed in the form's designated language.

End-User Documentation

End-user documentation provided for 25 languages.

APP INTEGRATION

Refined for JSD

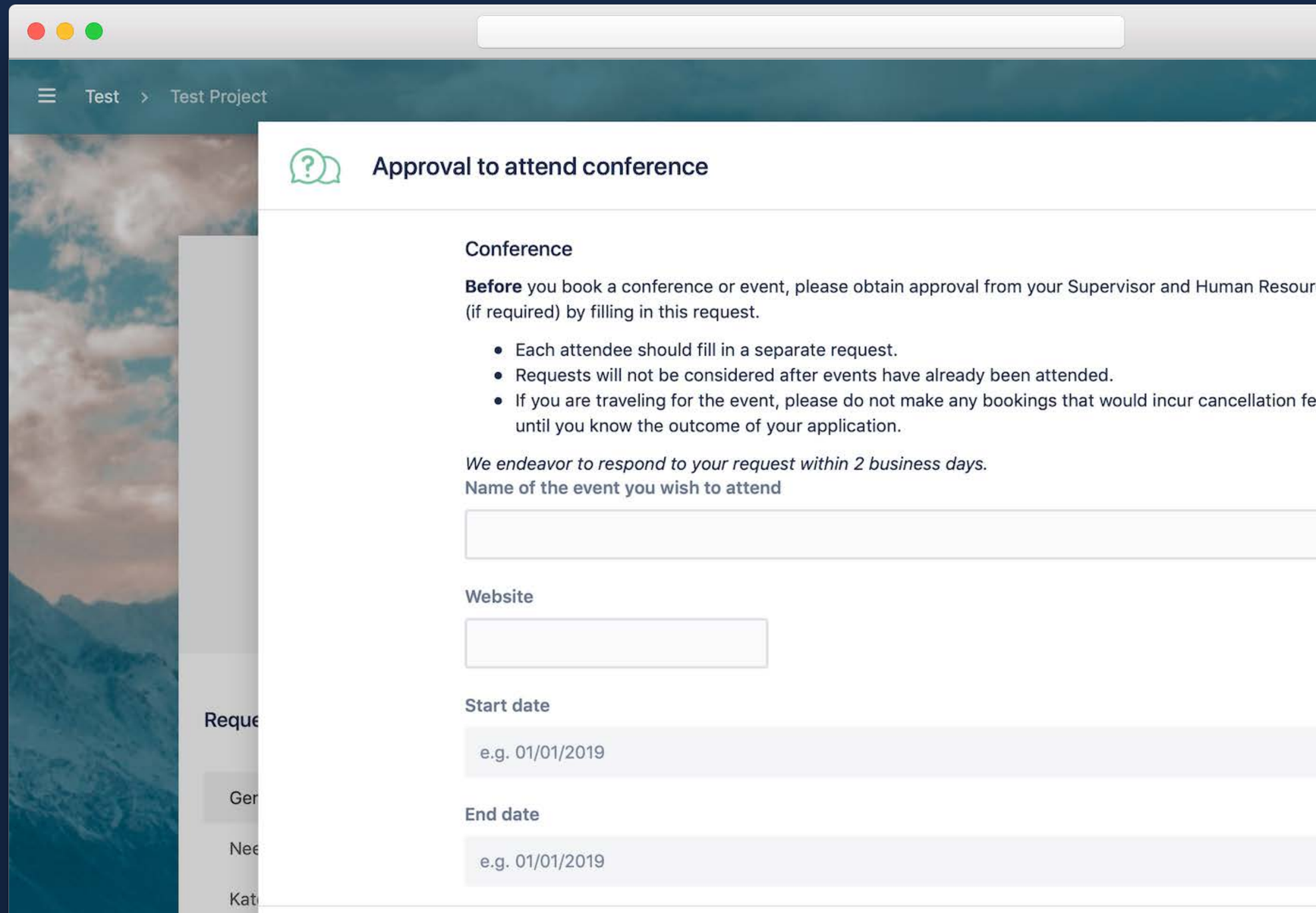
ProForma forms are compatible with Refined Structure and Theme for JSD

Configuration Manager

ProForma forms can be managed and migrated with Configuration Manager for Jira

Other Apps

ProForma works with a range of other apps including ScriptRunner.



ENTERPRISE READY

Enterprise SLA

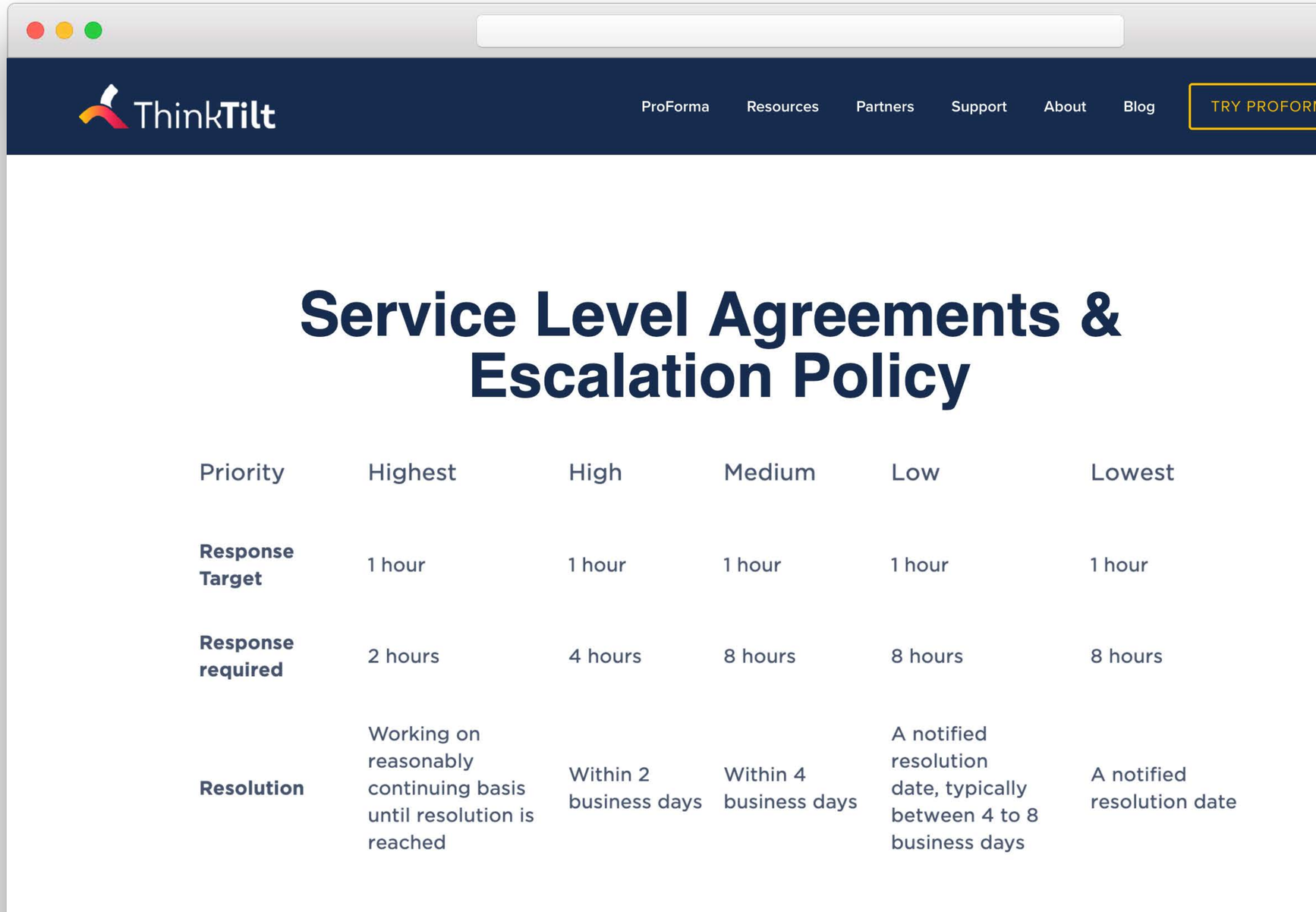
Our SLA has target response time of one hour. View the SLA at www.thinktilt.com/sla

24 hour support

We monitor our support channels 24 hours per day to ensure that critical issues are addressed immediately.

Experience

We have over a decade of experience meeting the support requirements of large enterprises and federal government agencies.



LIBRARY OF FORMS

250+ Templates

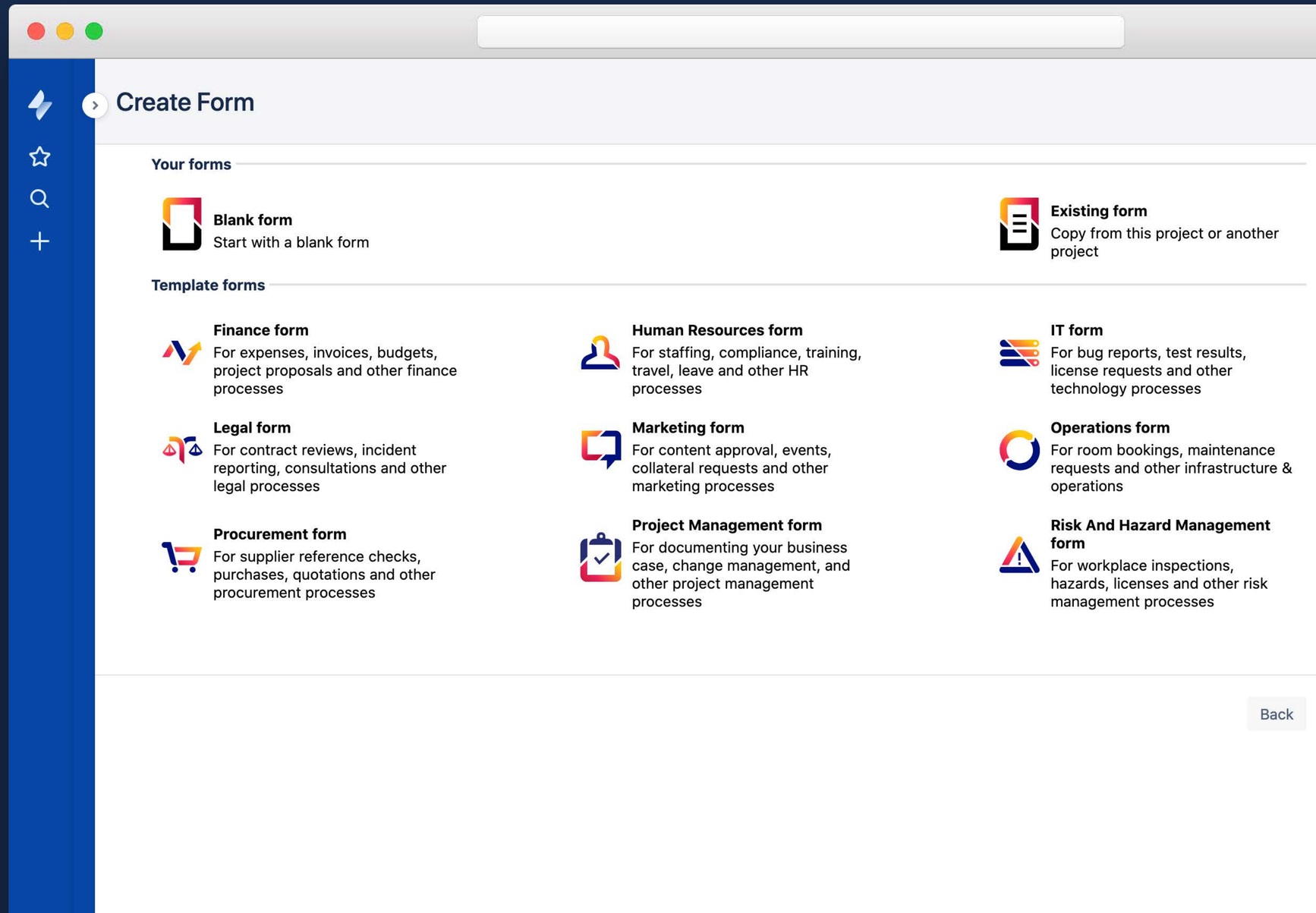
Template forms makes it easy to demonstrate potential for business teams.

Creative Commons

All forms are freely available. Templates were built in consultation with business experts and can be easily modified to match your teams' processes.

Ever Growing

We are continue to expand our template library. Let us know if there is something missing and we'll gladly add it for you.



KNOWLEDGE FOR EVERY TEAM

eBooks

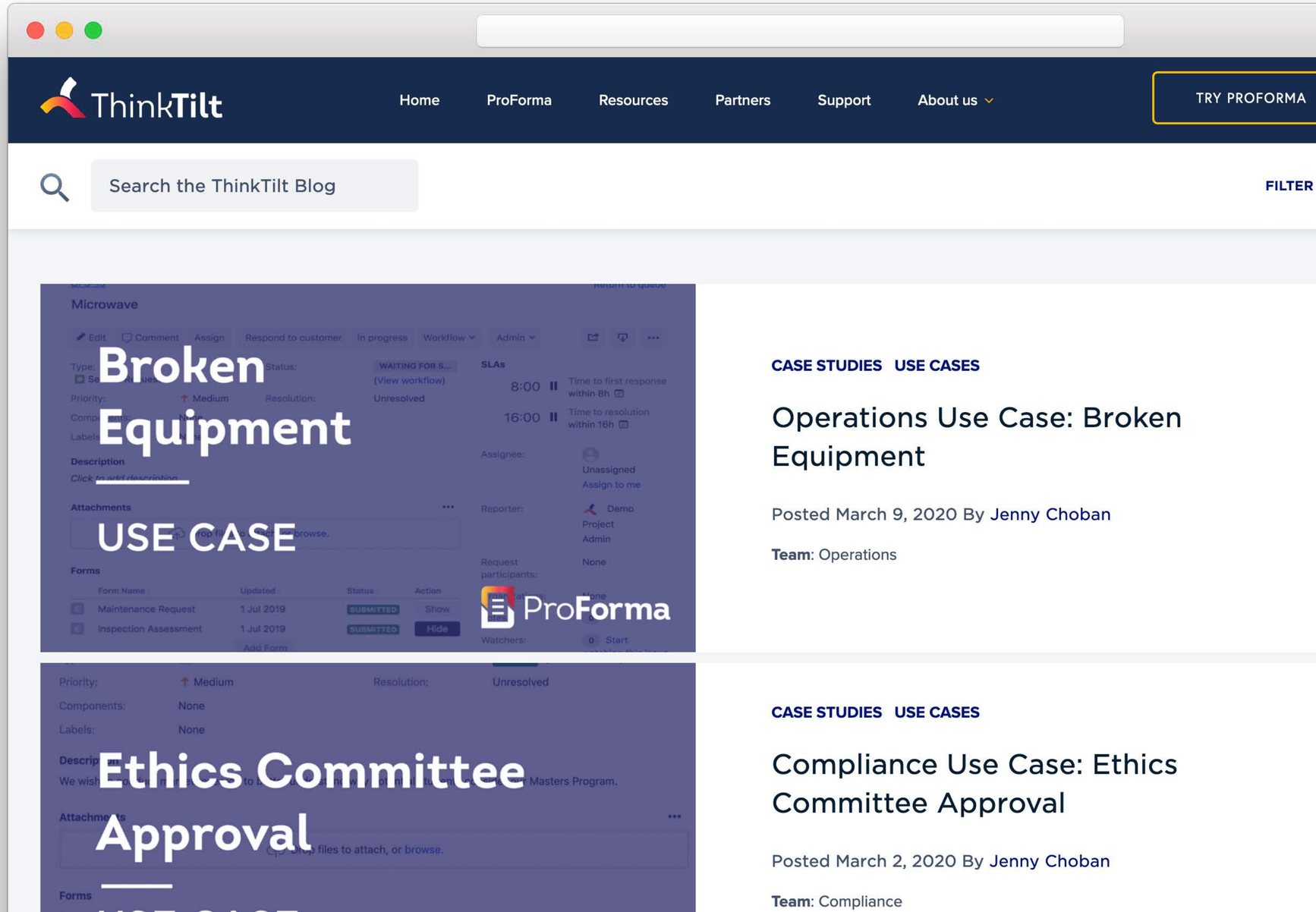
Free ebooks on Battling Jira Custom Field Bloat, and Effective Jira Administration.

White Paper

From ITSM to ESM: Enterprise Service Management with Jira Service Desk.

Regular Articles

We have written hundreds of articles on how every team can benefit from using Jira. Available at **blog.thinktilt.com**



EXAMPLES: SOFTWARE DEVELOPMENT TEAMS

Bug Reporting

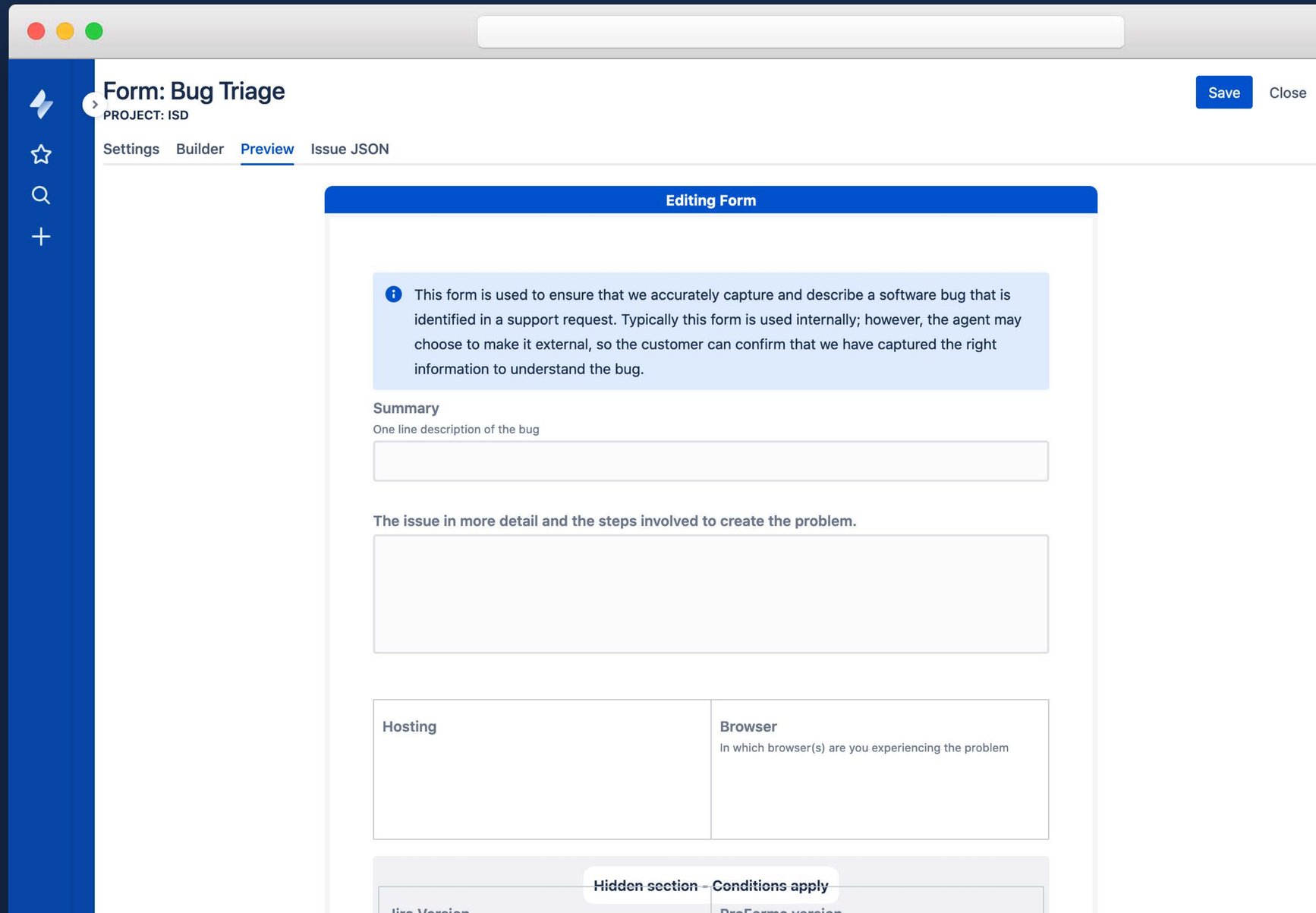
Depending on a bug reported ensure that you are given the information you need to properly replicate it.

Browser Testing

Ensure that when a problem is reported that it is tested against the right browsers.

Code Reviews

Ensure that managers/ reviewers provide all of the necessary information when reviewing an issue.



EXAMPLES: HR TEAMS

Onboarding

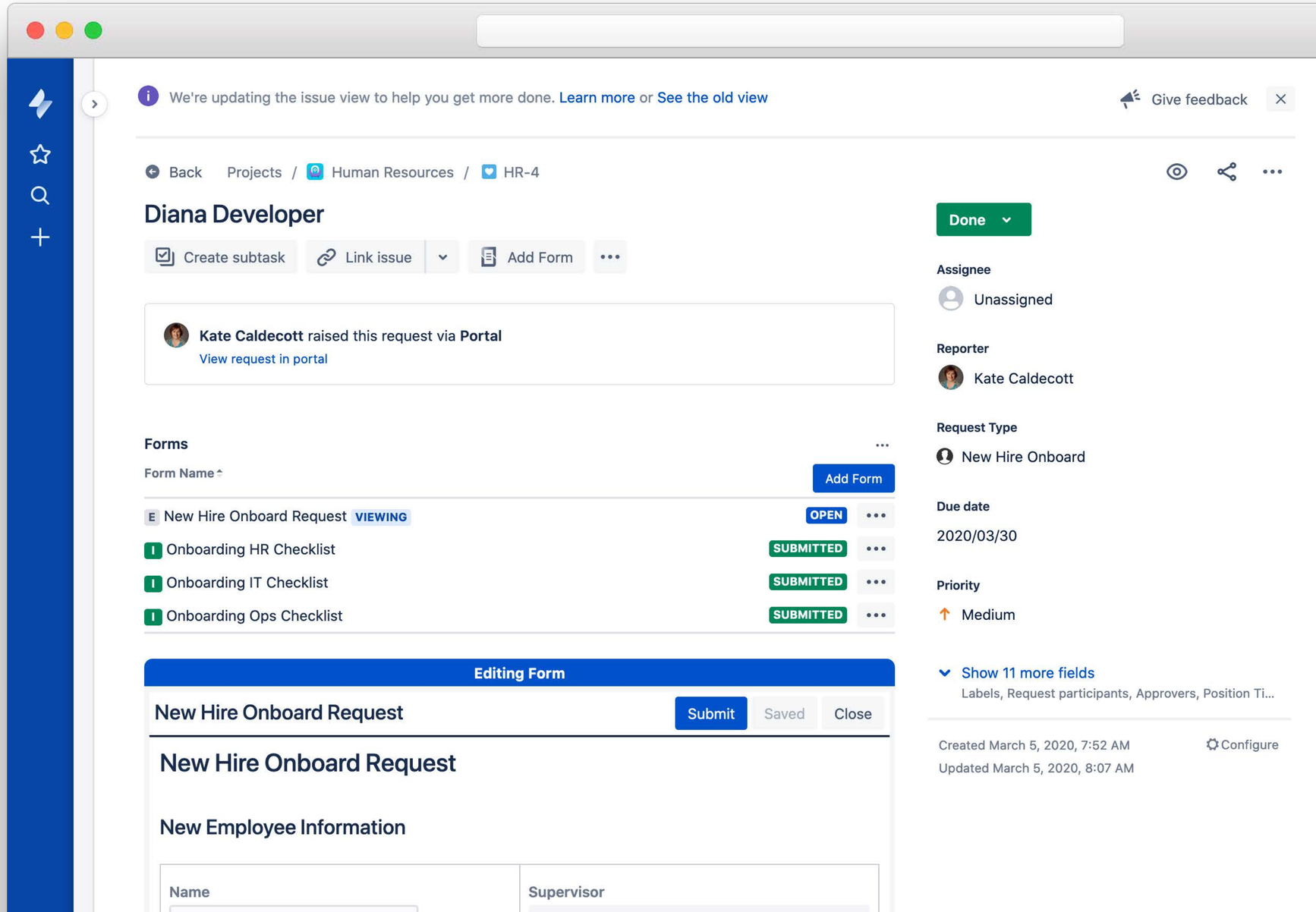
Have new staff complete checklist as they go through the first few weeks of their new position.

Conferences

Have staff complete trip reports against their original application to attend a conference.

Career Development

Share a a supervisor's or HR's response to an individual's career development plan.



EXAMPLES: MARKETING TEAMS

Sponsorship

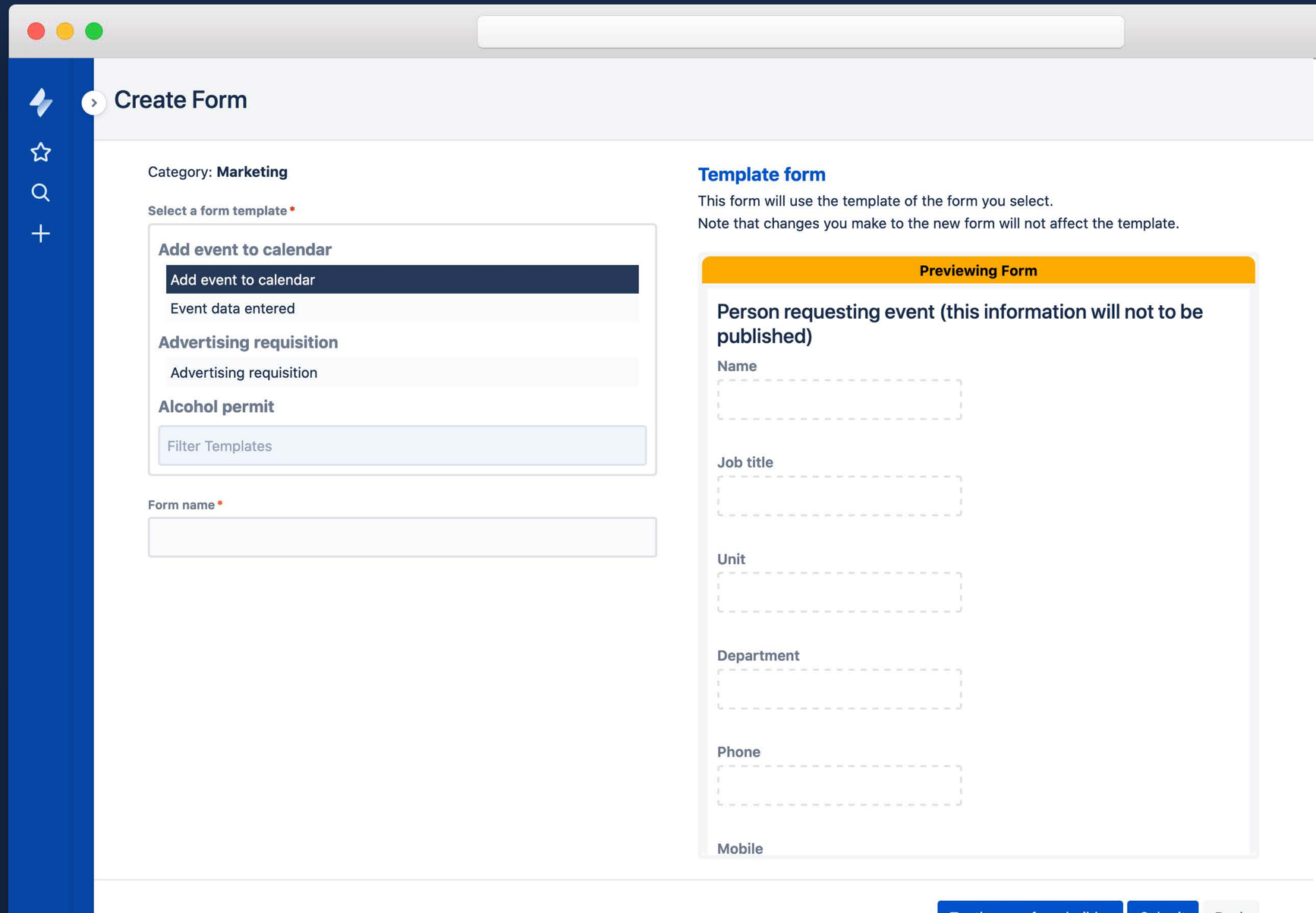
Receive, assess and approve sponsorship applications.

Logo Use

Ensure the correct procedure is followed for the use of an organization's logo.

Graphic Design

Receive an initial application, detailed scope and approved costings for a new design request.



PROFORMA LITE

Similar Features

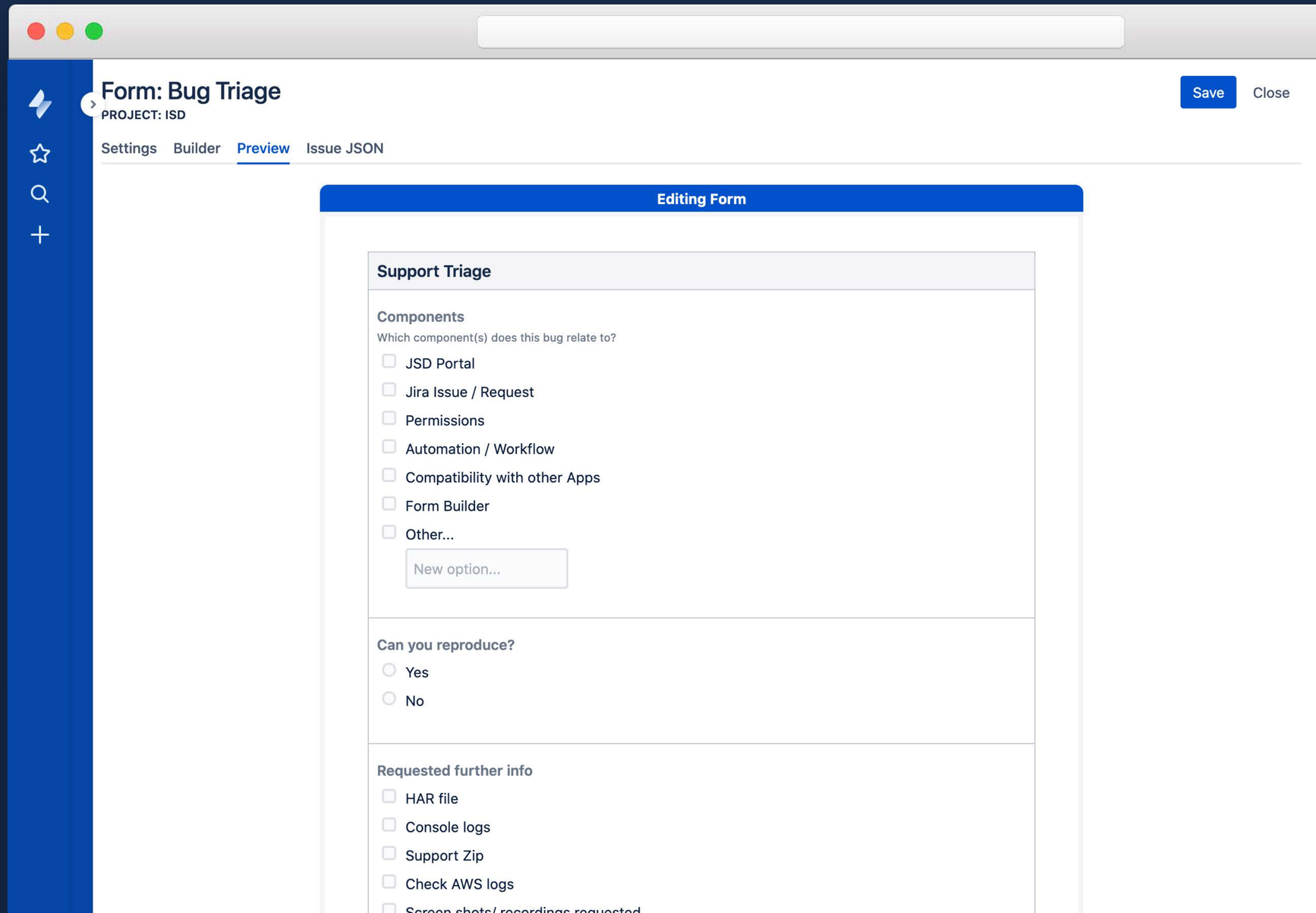
ProForma and ProForma Lite have almost the same features. Lite misses out on rich PDFs, data lookup and some fields.

3 Form Templates

ProForma Lite limits you to building/designing 3 different forms across a Jira instance.

Unlimited Submissions

Receive as many form submissions as you want; attached to an unlimited number of issues / requests.



TRY THE INSTANT DEMO

Instant Demo

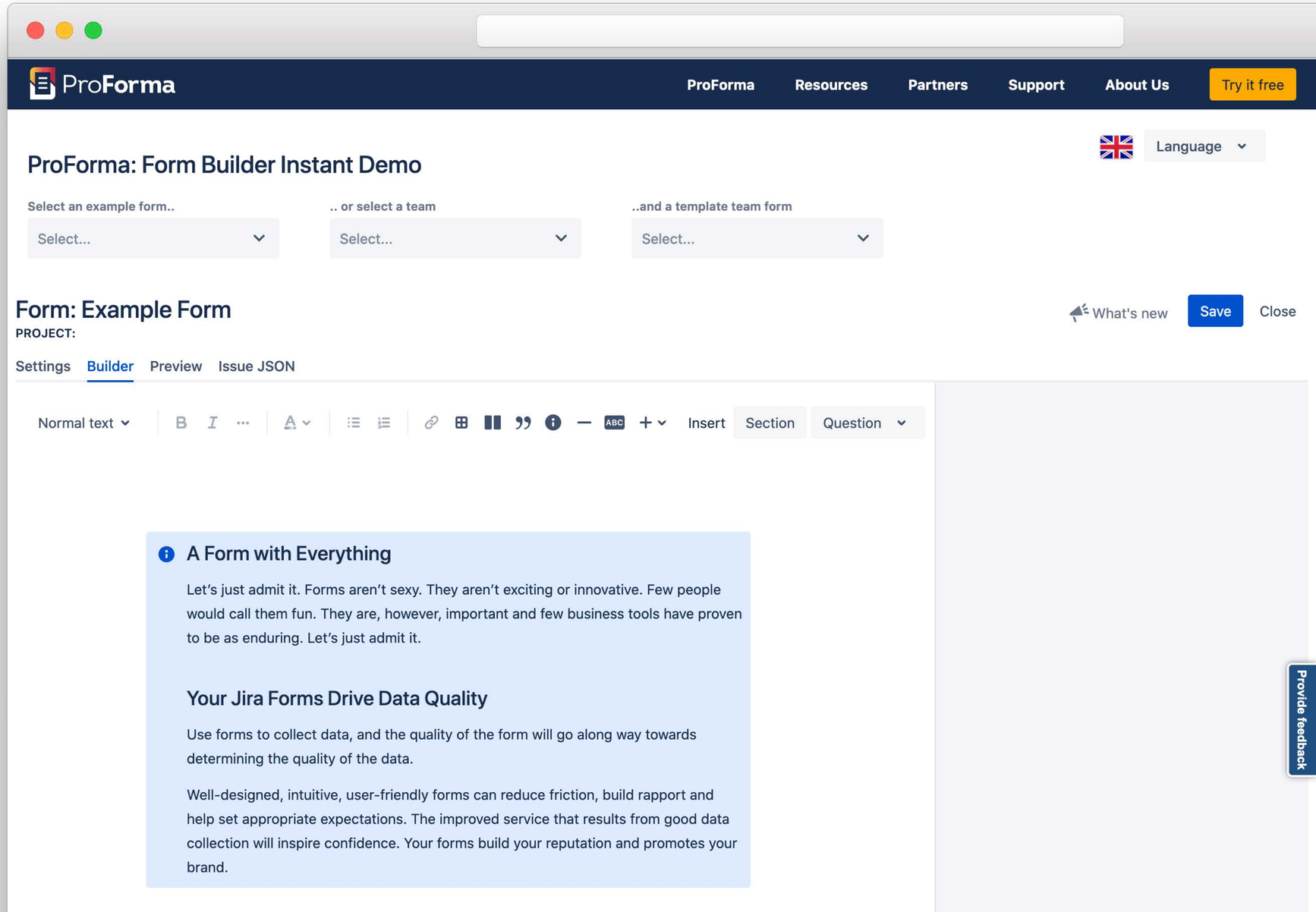
Experience the latest ProForma form builder with a free, full-featured demo.
thinktilt.com/instant-demo

No login required

The ProForma demo is available at the link above without any login or email required.

Save your forms

Build as many forms as you like and take them with you. Simply copy and save the Issue JSON.



REQUEST A PERSONAL DEMO

Free Demo

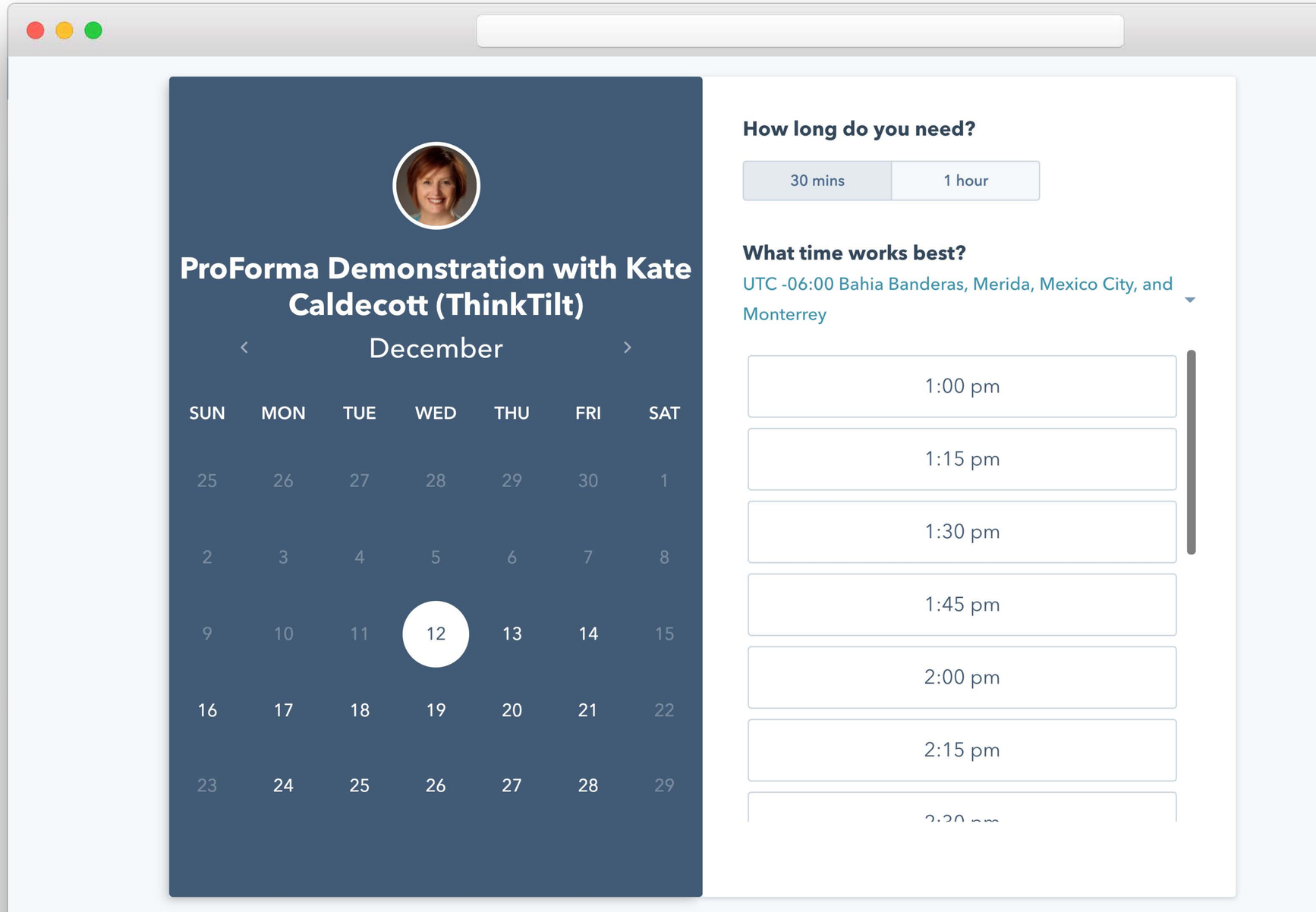
We provide demos of ProForma at no cost and with no obligation.
thinktilt.com/personal-demo

ACE Talks

Need a speaker for your ACE meeting? Let us know.

Technical Q&A

Our technical team will be happy to answer any questions you have about ProForma.



FIND PROFORMA ON MARKETPLACE

All hosting

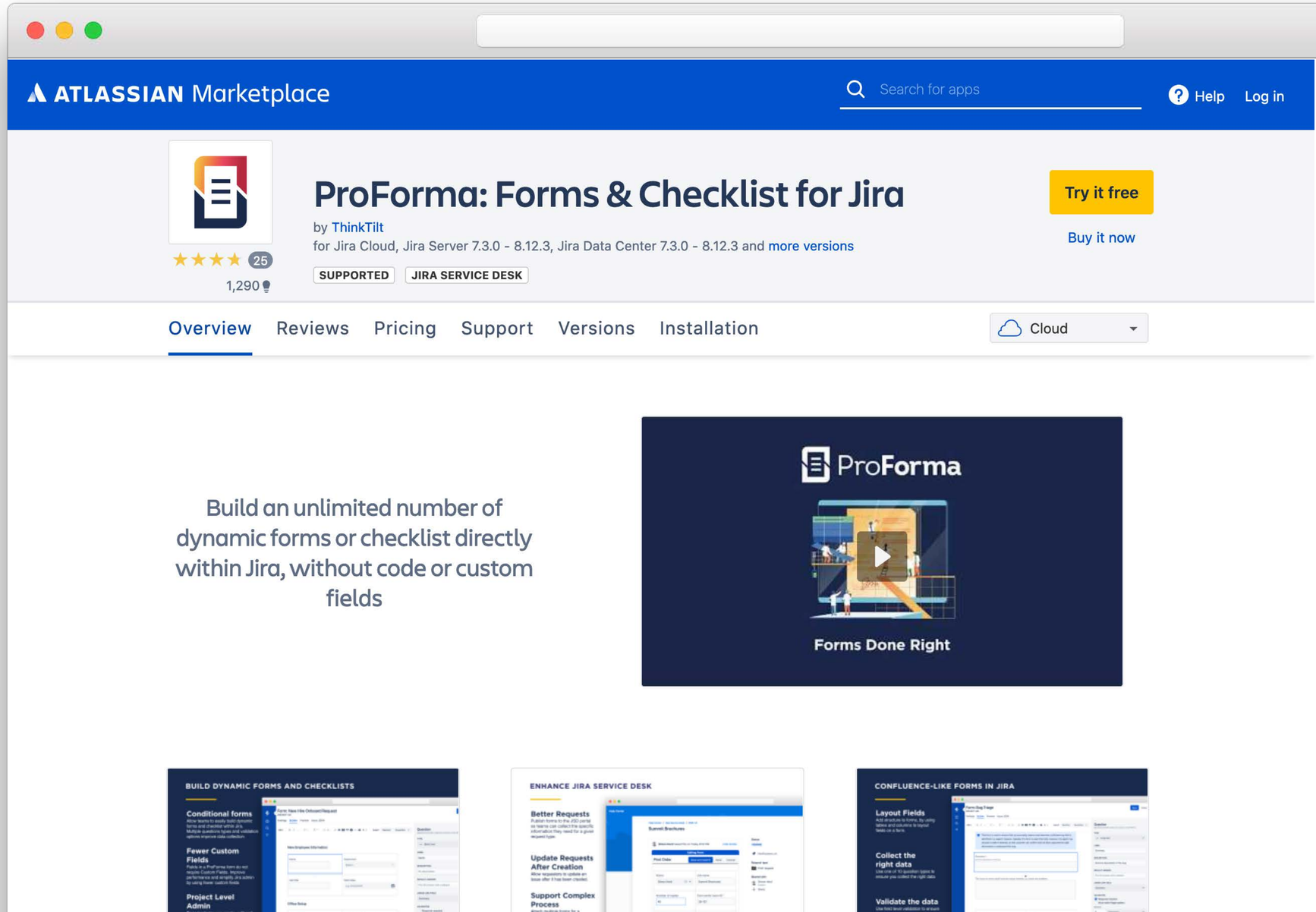
ProForma is available for Cloud, Server, and Data Center
thinktilt.com/proforma-marketplace

More details

Find the feature list, compare ProForma to other apps, and link to documentation

Languages

See the list of 25 languages supported by ProForma



ProForma

Thank you.

WEB: THINKTILT.COM | MARKETPLACE: THINKTILT.COM/PROFORMA-MARKETPLACE