

#### Helping teams stay connected and work moving forward

Slack is the channel-based messaging platform that connects teams across an organization, bringing the right information together with the right people at the right time. Together, Slack and Atlassian are simplifying the effort it takes to keep teams aligned, coordinated and productive by offering integrations across a wide range of Atlassian products, including Jira Cloud, Jira Server, Trello, Bitbucket, Confluence Cloud, ConfluenceServer and OpsGenie.

#### Jira

With the Jira Cloud and Jira Server integrations, teams can manage Jira projects within Slack.

- Control rich notifications. Keep everyone in sync by funneling updates on tasks, stories and requests into your Slack channels. Filter notifications that matter most to you.
- Stay on top of issues with Jira Cloud. Get contextual previews of tickets when they are mentioned, and action them directly from within Slack. You can even create issues directly from Slack messages themselves.

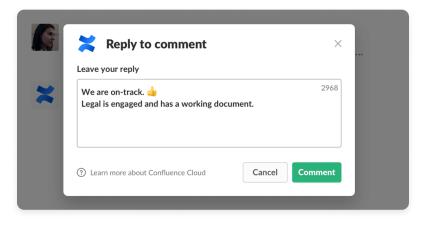
Large list of channels causes front end view to break		Edi
Whenever a workspace has over a thousand o	hannels, the channel picker is breaking	
the javascript. Maybe we can fix this with pag	ination.	
Jira project	Front End (FE)	

# Confluence

The Confluence Cloud and Confluence Server apps for Slack provide one dedicated place to stay up to date on what's happening, directly within Slack.

• Ensure that team interactions are productive. Customize and receive actionable notifications for changes across spaces, pages, blogs and more.

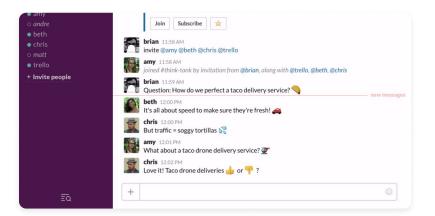
• Quickly move work forward in Confluence Cloud. Take action on content, such as replying to a comment or liking a page, and preview Confluence details without ever leaving Slack.



## Trello

Link Trello and Slack to enhance productivity by creating a seamless and collaborative workflow between the two apps.

- Eliminate context-switching. Add new Trello cards to boards, change due dates, attach conversations, join cards and boards, and more directly from Slack.
- Easily surface insights. Paste a Trello link into a Slack channel to automatically display key insights like card members, descriptions and comments.



# **Ops Genie**

Never miss a critical alert, by ensuring that the right people are notified within Slack.

• Manage and track the progress of alerts. Tailor when and how alerts show up in your channel, and forward them to the right people.

## Bitbucket

With the Bitbucket Cloud bot for Slack, your team can get contextual information about your code repositories and take action without leaving your Slack channel.

- Keep teamwork moving. Send friendly nudges to teammates about overdue pull requests.
- Easily share code. Share code examples with inline code snippets.

<b>Bitbucket</b> APP 9:00AM @jandersen updated pull request #12419
. Joy Anderson
bugfix/123-bug fixed some layout issues bugfix/123 → master
<b>Description</b> Squashed a bug that made the page look funky - now aligns with Marisol's spec
Reviewers @bthompson contraction contracti
Review Nudge reviewers Add comment

# Halp

Halp is a Slack-based help desk for IT support, finance, legal, and other operations teams to better manage requests. With Halp you can:

- Use an emoji to turn messages into a ticket from channels or DMs. The comments sync with messages in the thread. Users can also submit request forms from Slack and create tickets using App Home or Slash commands.
- **Triage tickets** from Slack, or manage your tickets from the Halp web app. If you've already got a ticketing system, Halp has native two-way integrations with Jira Service Desk and Zendesk.
- Automatically answer common questions using Halp Answers. Create Answers from Slack messages or Confluence articles, and Halp will automatically recommend those answers on relevant tickets.

Acme Corp. ~	<b>#ask-it</b> ☆ 용 300   Add a topic	
:=		Thread × #ask-it-helpdesk
		Acme Help Desk IARE + 1 minute ago Open] ticket #2D-1440 Created via #3sk-it-helpdesk @ Requested by @Ben Thorton Help, my computer is on $\stackrel{1}{\textcircled{ll}}$ Assigned to: Phillip Barnes Edit Ticket Close Ticket Expand
# ask-it	Copen licket #ZD-1440 Open licket #ZD-1440 Greated via #ask-it-helpdesk	Category IT Support Edit field ~ 2 reples
•	Created via wash-it-neighesk Carter of the sequested by QBen Thorton Help, my computer is on \$! Assigned to: Phillip Barnes Edit Ticket Close Ticket Exp	Phillip Barnes Today at 2:48 PM Oh no! Have you tried putting water on it? Ben Thorton Today at 2:49 PM No, I hadn't yet.
	Category IT Support Edit field V	Ø   Reply ∧a ⊕ Ø ≻
	Ø Message #ask-it	Aa 🕲 🖉 🕨

# About Slack

Slack is the channel-based messaging platform, used by millions to align their teams, unify their systems, and drive their businesses forward. Only Slack offers a secure, enterprise-grade environment that can scale with the largest companies in the world. Slack is where work happens.

#### **About Atlassian**

Atlassian unleashes the potential of every team. Teams across large and small organizations use Atlassian's project tracking, content creation and sharing, and service management products to work better together and deliver quality results on time.

Learn more about the Atlassian and Slack partnership

**Customers love Slack + Atlassian** 

